

# ***LogTag Analyzer***

## ***User Guide***



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# Contents

<b>Copyright</b>	<b>ii</b>
------------------	-----------

<b>Introduction</b>	<b>6</b>
---------------------	----------

<b>Installing the software</b>	<b>7</b>
--------------------------------	----------

System requirements.....	8
Getting a copy of the software .....	8
The installation process .....	9
Upgrading from earlier versions.....	10
Starting the software.....	11

<b>Quick Start Guide</b>	<b>13</b>
--------------------------	-----------

Connecting the Interface .....	14
Using the LogTag with the Interface .....	15
Get a LogTag ready for use.....	16
Welcome.....	17
Locate LogTag(s) download and save relevant data .....	18
Configure LogTag(s) for next use .....	19
Prepare LogTag(s) for next use.....	20
Starting and using the LogTag .....	22
LogTag light patterns .....	24
Retrieve information from LogTag .....	25

<b>Preparing LogTag(s) for use</b>	<b>26</b>
------------------------------------	-----------

Getting a LogTag ready for use .....	27
Restricted Access Requirements .....	28
Preparing LogTag for next use .....	30
Alert Processing .....	34
Advanced Alert Settings.....	37
Display Logger Alarms .....	40
Verify Access Password.....	42
Pre-start data collection.....	42
Continuous operation .....	43
Working with batches of LogTags.....	43
Getting the best from your LogTag.....	44
Prolonging battery life .....	45

<b>Results from LogTag</b>	<b>47</b>
----------------------------	-----------

Getting results from LogTag.....	48
Saving LogTag Data .....	49
Saving LogTag Data files .....	49
Saving a Multi Chart file.....	49

Selected LogTag Data files (*.sltd) .....	50
PDF files .....	52
Understanding the results .....	53
Inspecting the information at close range .....	55
Manual scaling of the chart .....	58
Chart annotations .....	60
Chart subtitle .....	62
Combining charts onto a single chart .....	64
Changing Chart Colours .....	65
Shifting chart start times .....	65
Aligning Charts .....	67
Special Chart Tabs .....	68
Automatically calculated statistics .....	71
Average Reading .....	71
Standard Deviation .....	72
Mean Kinetic Temperature .....	73
Degree Minutes .....	75
Displaying statistics .....	76
Printing the results .....	76
Sending a file by e-mail direct from Analyzer .....	77
Calling up previous results .....	79
Digital signatures .....	80
How secure is my data .....	82
Viewing file properties .....	84

---

## **Customizing the software** **86**

---

General Settings .....	87
Summary Statistics .....	88
Chart Statistics .....	89
Charts .....	90
Automation .....	92
File and Folder Settings .....	105
Exports and Reports .....	109
Dates and Times .....	111
Time zones .....	112
Communication Ports .....	113
User Server .....	114
Software Updates .....	115
Configuration Reports .....	116

---

## **Menus and Toolbars** **117**

---

Menu commands .....	118
File Menu .....	119
Edit Menu .....	122
LogTag Menu .....	123
Window Menu .....	124
Help Menu .....	125
Toolbar commands .....	126
Print preview toolbar .....	127
Standard Window commands .....	129

**Working with Networks** 131

---

Distributing software to workstations .....	132
Simple Distribution of FTP/SMTP settings .....	133
Restricting what users can do .....	134
How users log on .....	135
How users change their password .....	136

**Getting more information** 137

---

Getting updated software .....	138
Finding your software version .....	140
Getting more help .....	141

**Appendix** 142

---

Troubleshooting .....	143
Finding your computer specifications .....	144
Resolving USB Driver Problems .....	151
Checking the installation of the USB driver .....	151
USB driver installation through software installation .....	157
Manual USB driver installation on Windows XP .....	159
Manual USB driver installation on Windows 2000 .....	163
Sensor Responsiveness.....	169

**Index** 171

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CHAPTER 1

# Introduction

This guide will take you through the relevant steps so that you will be able to make the most of your LogTag products. The guide is structured into chapters that will guide you through the process of installing the software, using the LogTag products and lastly some of the options that are available to you for making your efforts and experience of using the software as efficient, effective and pleasant as possible.

The chapters in this guide are placed in an order that you will need to follow in order to successfully use the LogTag products first time. Experienced users of the software may choose to skip the first two chapters. However, if you are about to use a newer version of a LogTag and/or Interface Cradle, we recommend you at least skim the installation chapter for any relevant changes that should be performed prior to using your new version of LogTag hardware.

This guide covers all the features included in version 2.0 of the LogTag Analyzer software. The chapter "[Finding your software version](#) (on page 140)" included later in this guide will help you through the process of finding out what version of the LogTag Analyzer software is being used and will help explain and determine if this version of the guide refers to the version of the software being used. The chapter "[Getting updated software](#) (on page 138)" included later in this guide will help you through the process of obtaining an updated copy of the software. Therefore, if you find a feature described within this guide that does not appear in your software and/or a feature within the version of software being used that is not described in this guide, then we recommend you obtain a newer version of the software and/or a newer version of this guide. You may obtain a free online copy of the latest version of this guide from the LogTag Recorders Internet site, [www.logtagrecorders.com](http://www.logtagrecorders.com).

Although this guide includes all the relevant information to install and use the product range supplied by LogTag Recorders, there are at times an expectation that the reader is familiar with using their computer and the Windows® operating system. If a feature of the software is specific to a version of the Windows® operating system, the guide will indicate appropriately for you the relevant differences.

Feedback, positive or negative, about the software, the LogTag products and/or this guide is welcome. If you believe the products could be improved, you are welcome to send us your comments and we will do our best to include the improvements in a future release.

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## CHAPTER 2

# Installing the software

To make use of your LogTag you will need to first install the software on your computer. This will allow you to prepare your LogTag(s) for use, retrieve the readings the LogTag(s) have recorded, and analyze the data. This chapter will take you through the steps necessary to successfully install the software on to your computer so you can begin using your LogTag(s). The process of installing the LogTag Analyzer software should be very familiar to users that have previously installed other software and therefore some experienced users may choose to only skim read or entirely skip this chapter. If you are new to using a computer and/or unsure about installing the software, we recommend you read the remainder of this chapter.

### In This Chapter

System requirements.....	8
Getting a copy of the software .....	8
The installation process .....	9
Upgrading from earlier versions .....	10
Starting the software.....	11

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## System requirements

To ensure that the software will be able work with your computer, the following lists the minimum specifications required:

- Pentium II 233MHz processor
- 64MB RAM
- 45MB free disk space
- Windows NT, Windows 2000, Windows XP, Windows VISTA or WIndows 7
- Internet Explorer 5.0 or later
- 1 available serial port and/or 1 available USB port, depending on purchased interface
- 800 x 600 screen resolution
- 256 screen colors

The recommended specifications are:

- Pentium V or later
- 512MB of available RAM
- Windows XP, or later
- Internet Explorer 6.0 or later
- 65535 (16bit), or more, screen colors.
- 1024 x 768, or higher, screen resolution.

If you are unsure of what your computer specifications are, please read the section about "[Finding your computer specifications](#) (on page 144)", which will help you locate the relevant information.

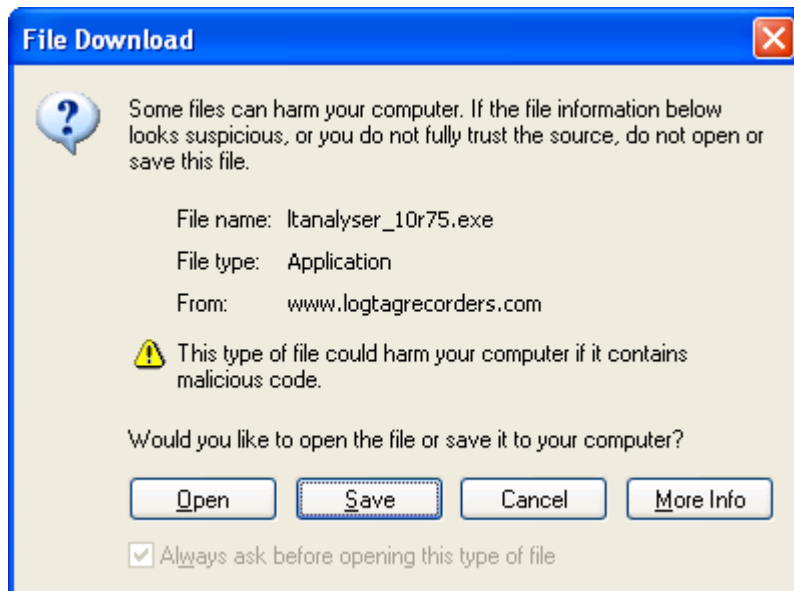
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## Getting a copy of the software

The software is available for download from the LogTag Recorders Internet site, [www.logtagrecorders.com](http://www.logtagrecorders.com). LogTag Recorders does not charge for the download of the LogTag Analyzer software or for the updates to the LogTag Analyzer software. You are welcome to distribute copies of the LogTag Analyzer software provided it is distributed in the packaged format as originally downloaded from the LogTag Recorders Internet site.



When you visit the LogTag Recorders Internet site, follow the software navigation links to obtain a download link for the latest version of the LogTag Analyzer software. The request to download LogTag Analyzer software from the LogTag Recorders Internet site will result in an e-mail automatically being sent to you with the download link for the latest version. To begin the actual download of the software process, click on the link provided in your e-mail, and your e-mail software will prompt you to save or open the file.



We recommend choosing the option to save the file to your disk and to save the file to your desktop. If you are an experienced user you may wish to save the file to a different folder of your choosing. Once the installation process has been completed, this file can be safely deleted, as it is not required for using the software.

Only one file needs to be downloaded to enable installation of the software on your computer. Once the relevant installation file has been downloaded to your computer, you only have to open the file to begin the installation process.

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## The installation process

To install the LogTag Analyzer software, first you need to locate the installation file that was downloaded from the LogTag Recorders Internet site. To begin the installation process open the installation file, which is typically performed by double clicking the left mouse button.

Tip: Double clicking a mouse button, implies the user clicks the same mouse button in quick succession.

The installation process will guide you through the relevant steps to correctly and successfully install the software. If you have installed any other software, you should find the installation process familiar. To proceed through each step of the installation process, click the "Next" button. If you want to change a previous step you can click the "Back"

button. When the process is ready to be completed, clicking the "Finish" button, when it appears, will finish the installation process. If you want to stop installing the software, click the "Cancel" button.

We recommend you leave all options to their default setting, especially if you are unsure of what option to select or what the actual implications are if the option was to be changed.

The drivers required to operate your USB interface are installed as part of the main installation process. From time to time updated drivers may be released by LogTag Recorders. If you are operating on Windows XP or Windows Vista these drivers will be available through the Microsoft Windows ® Update feature, as an optional hardware update.

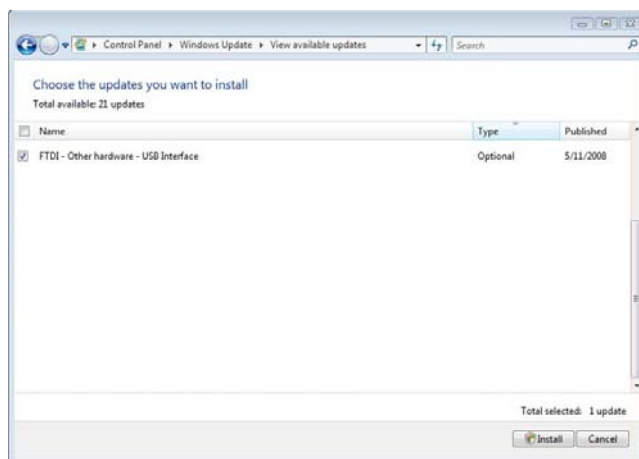
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## Upgrading from earlier versions

If you are installing a newer version of LogTag Analyzer on a computer, which already has an earlier version installed, the old installation will be replaced by the newer version.

Any previously installed unsigned USB drivers will not be replaced automatically. To replace the USB drivers you will need to go to Windows Update and select the FTDI - USB Interface update from the "Other hardware" section.

Please refer to your Operating System manual or help on how to access this feature.

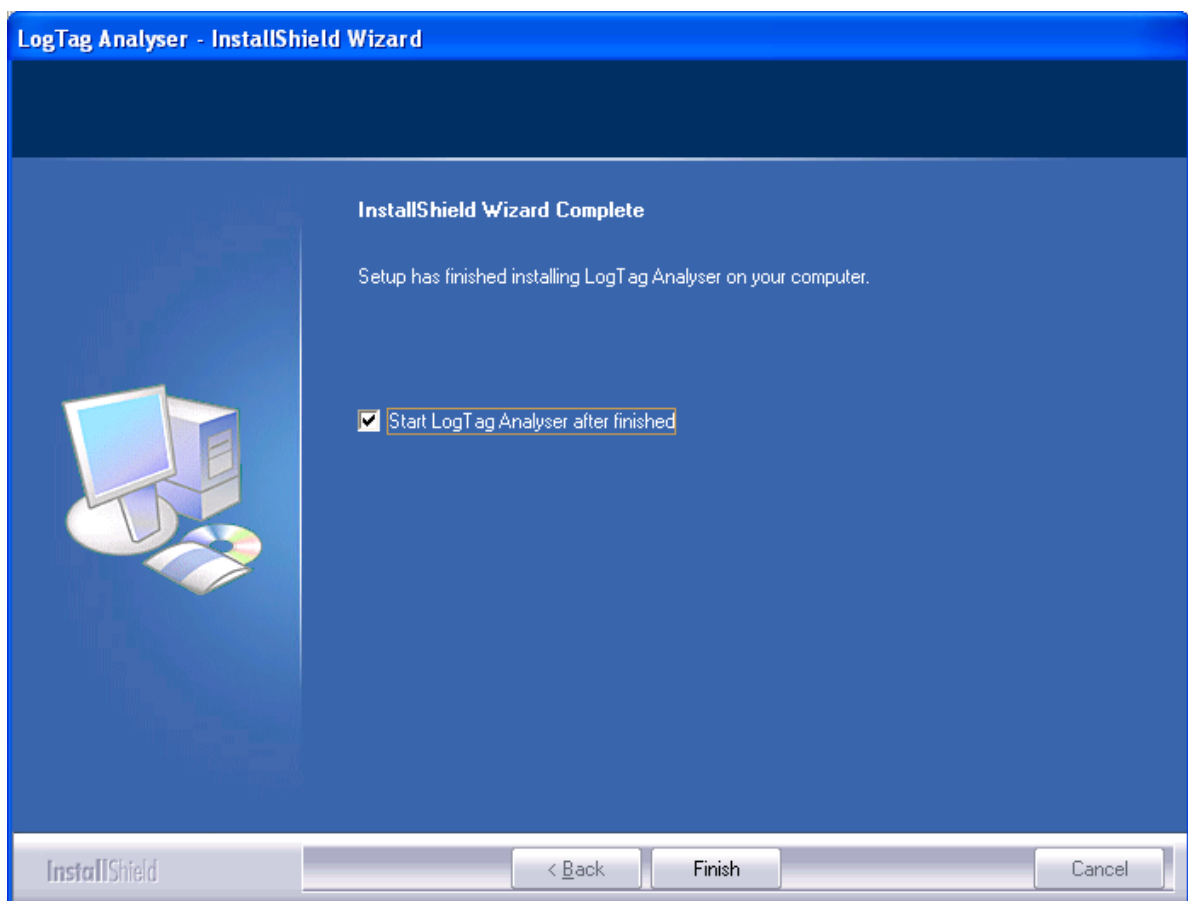


You can also update your driver from the Control Panel device manager. Please see [Resolving USB Driver Problems](#) (on page 151) later in this document.

Note: LogTag Recorders do not recommend updating your LogTag Analyzer software manually. Instead, you should be using the automated update function, which ensures you only use the version with the same character set as the one already installed. Manually updating a version with the standard character set by installing the version with the Unicode character set -or vice versa- may produce unwanted and erroneous results, especially where passwords are affected.

## Starting the software

At the conclusion of the installation process, the final screen will provide you with an option to immediately start the LogTag Analyzer software. If the option "Start LogTag Analyzer after finished" is not visible, then you require other newer software, for example a newer version of Microsoft Internet Explorer, to be installed prior to the LogTag Analyzer software being able to successfully start.



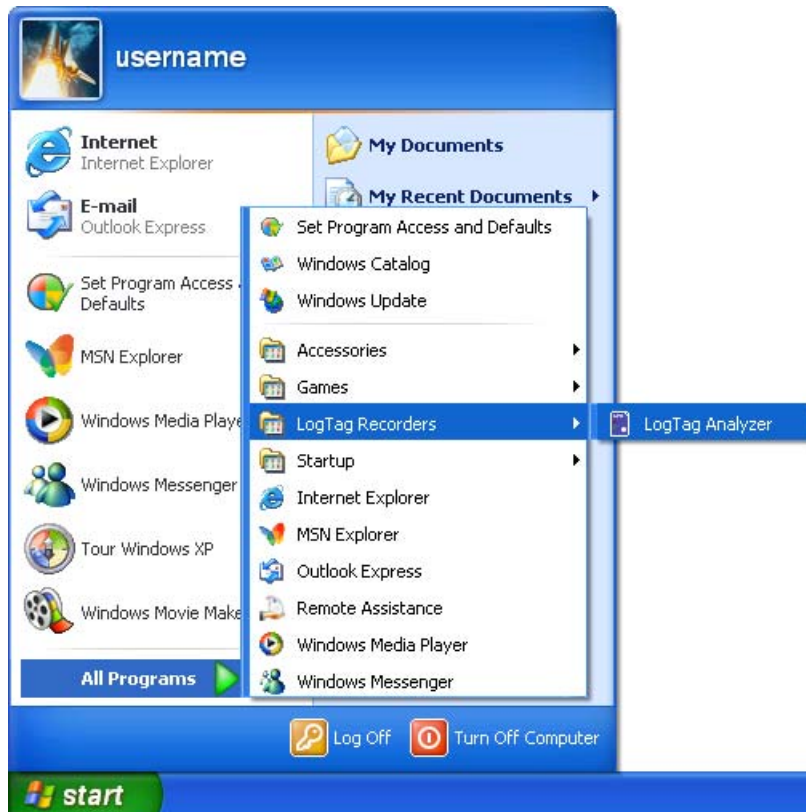
The installation of the LogTag Analyzer software will also provide you with two simple methods to start the LogTag Analyzer at a later time:

- 1 A "Shortcut" on the desktop, which you can double click to start the software.

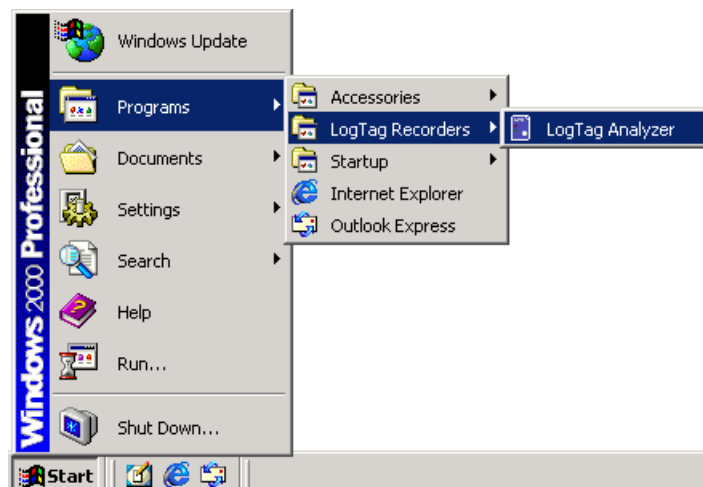


- 2 A "Shortcut" in the "Start" menu system.

If you are using Windows XP, you may need to click on the "All Programs" item to locate the "LogTag Analyzer" shortcut, like in the following picture.



If you are not using Windows XP, you will find the "LogTag Analyzer" shortcut in the "Programs" menu, in a similar location to the following picture.



## CHAPTER 3

# Quick Start Guide

You've got the software installed on your computer and now you want to use the LogTag, see how it goes and what it can do. This chapter will briefly cover the steps involved to get your LogTag ready to use, how to get it started and then retrieve the recorded information out of the LogTag. The subsequent chapters will explain in more depth these steps and the various options available to you.

## In This Chapter

Connecting the Interface .....	14
Using the LogTag with the Interface.....	15
Get a LogTag ready for use .....	16
Starting and using the LogTag .....	22
LogTag light patterns .....	24
Retrieve information from LogTag .....	25

## Connecting the Interface

There are two types of the Interface Cradle available. The first connects to the computers serial (RS232) communications port and the other connects to the computers USB (Universal Serial Bus) communications port. Although there may be multiple connectors on the computer for each of these types of communications ports, the shape of each is unique and therefore it is not possible to connect the Interface Cradle to the wrong type of communications port. The software supports the connection of multiple Interface Cradles at the same time and therefore as many serial and/or USB Interface Cradles as are needed and the computer supports may be connected.

The connectors for the serial (RS232) communications ports typically look like the following picture.



Serial (RS232) Port on computer



Serial (RS232)  
Interface Connector

Serial (RS232) communication ports can be typically found at the rear of the computer and there are usually at most two ports installed on a single computer. Most serial Interface Cradle connectors will have screws included on the plug and as such we recommend that these are tightened when the connector is plugged in so that it does not accidentally pull out during usage.

The connectors for USB devices typically look like the following picture.



USB ports on the computer



USB Interface connector

Connectors for USB devices and the sockets on the computer where USB devices are plugged in will often display a USB logo nearby to help them be identified. Example pictures of the USB logos that may appear are:



The sockets for the USB communication ports are typically located at the rear of the computer. In some computers there may also be two or more USB communication ports located on a front panel of the computer and/or on the top of the computer case. Please ensure that the software has been installed prior to connecting the USB Interface Cradle to the computer as the software installation also installs the drivers required to successfully connect and use the USB Interface Cradle. If you experience problems getting the software to find and identify a connected USB Interface Cradle then there may have been a problem during the installation of the software with the installation of the drivers that the USB Interface Cradle requires. The subsequent section [resolving USB driver problems](#) (on page 151) will guide you through the steps necessary to resolve any problems with getting USB Interface Cradles working on the computer.

If the computer is using the Windows NT® operating system, a USB Interface Cradle will not be able to be used, as Windows NT® does not support USB devices.

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## Using the LogTag with the Interface

The LogTag fits into the Interface Cradle slot with the front of the LogTag facing towards the front label of the Interface Cradle with the contacts on the reverse side, similar to the following picture.



If you look into the Interface Cradle slot, you will be able to see where the contacts connect with the matching contacts in the Interface Cradle.

When placing the LogTag into the Interface Cradle slot, you should be able to feel a very slight resistance as the contacts "grab" the LogTag. This is normal. Removal of the LogTag will cause a slight clicking noise as the contacts snap back into their "unloaded position".

If the LogTag has readings stored within its memory, the software will automatically start to download the data and will also display an animated picture during the download process, similar to the following picture.



The download process can be stopped by clicking on the "Cancel" button below the download animation or by pressing the "Esc" key.

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## Get a LogTag ready for use

To begin the process of preparing a LogTag to record information, first click the LogTag icon (📱) that is located on the toolbar (see "Menus and Toolbars" on page 117), which will start the LogTag wizard.



The LogTag wizard performs two distinct tasks:

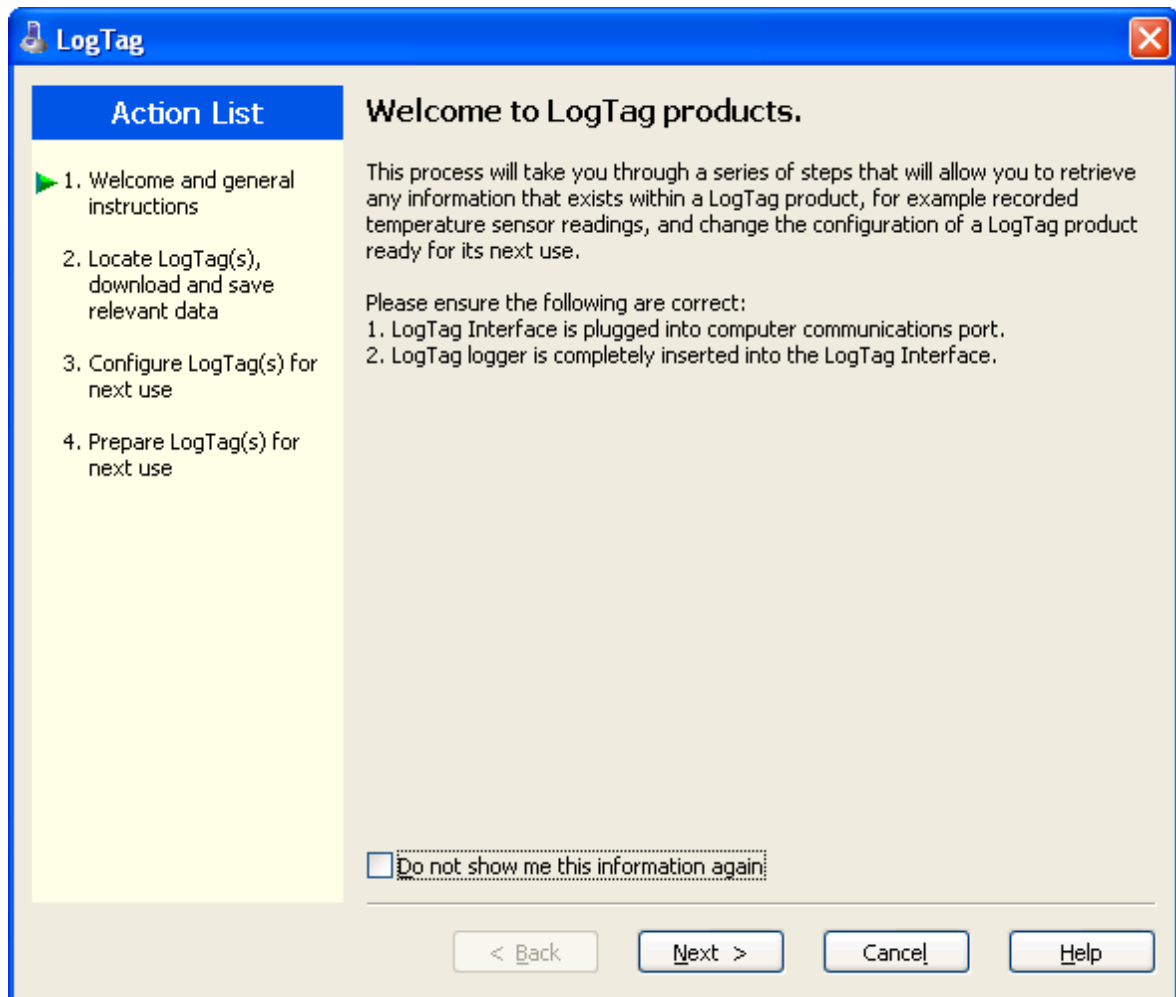
- 1 It finds the communication port (USB and/or Serial) that the LogTag is attached to through the Interface Cradle and retrieves the data that is stored within the LogTag, and
- 2 It allows the LogTag that is currently connected and in the Interface Cradle to be prepared for its next use.

The wizard is a key part of the software that is used for each of the steps.

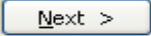


## Welcome

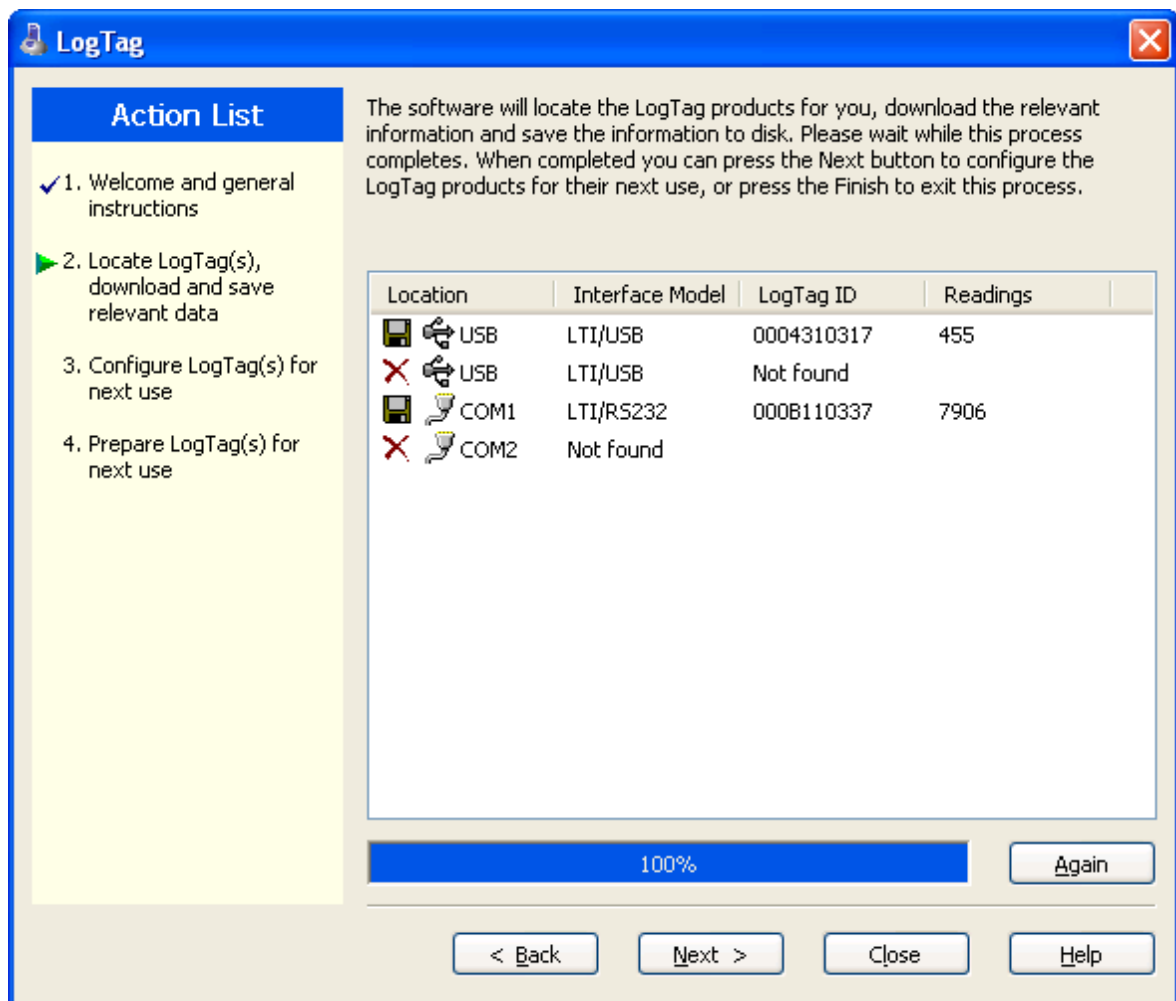
First the Wizard has a welcome screen (this is "1" on the Action List). This asks you to make sure you have not neglected to place the LogTag firmly in the Interface Cradle.



The Wizard is responsible for certain "Action Steps" and these are clearly listed at the left in the wizard window.

To get to the next screen, click on  and the next wizard screen will appear. The green arrow will indicate you have moved to Step 2.


## Locate LogTag(s) download and save relevant data

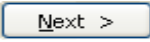
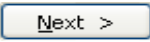


In this screen you will see one of the following pictures next to each of the items in the list:

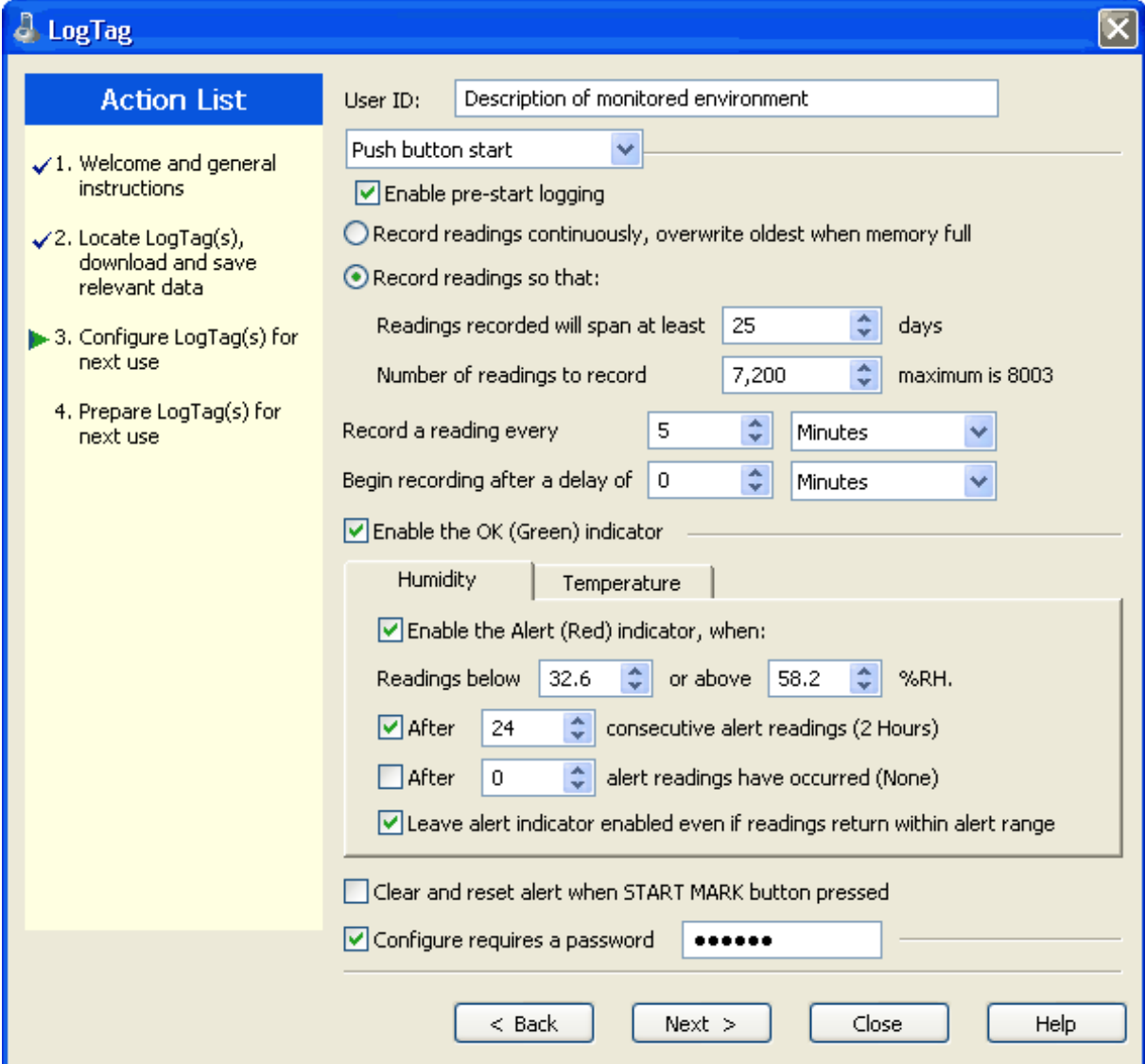
- (no picture) indicates the software is still using this communications port.
- Data was successfully retrieved from the LogTag and stored/saved to disk.
- Data was successfully retrieved from the LogTag but there was no need to save the information to disk.
- The software was unable to detect an Interface Cradle connected to the communications port or was unable to detect a LogTag in the Interface Cradle.
- The LogTag is a single use logger and cannot be prepared for use again and should therefore be returned to the supplying distributor or agent once you have finished with the LogTag. You will still be able to continue to retrieve information stored within the LogTag.

The LogTag should be almost instantly recognized by serial number and the number of readings. It is possible to have and use more than one communication port at a time and if so, the wizard will find all the LogTags.

The communication ports that are not in use (the ones that initially are reported with the  mark) can be removed from view by selecting an [option](#) (see "Communication Ports" on page 113). You don't have to do that now, but you can do it later to clean up the "wizard window" appearance.

To get to the next screen, click on  and the third wizard step screen will appear. The software will automatically proceed to the next wizard step, as if the user clicked on , if each of the Interface Cradles detected have a LogTag detected in them and the information within the LogTag was successfully retrieved.

## Configure LogTag(s) for next use



**LogTag**

**Action List**

- ✓ 1. Welcome and general instructions
- ✓ 2. Locate LogTag(s), download and save relevant data
- ▶ 3. Configure LogTag(s) for next use
- 4. Prepare LogTag(s) for next use

User ID:

☒ Enable pre-start logging

☐ Record readings continuously, overwrite oldest when memory full

☒ Record readings so that:

Readings recorded will span at least  days

Number of readings to record  maximum is 8003

Record a reading every  Minutes

Begin recording after a delay of  Minutes

☒ Enable the OK (Green) indicator

Humidity | Temperature

☒ Enable the Alert (Red) indicator, when:

Readings below  or above  %RH.

☒ After  consecutive alert readings (2 Hours)

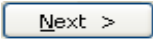
☐ After  alert readings have occurred (None)

☒ Leave alert indicator enabled even if readings return within alert range

☐ Clear and reset alert when START MARK button pressed

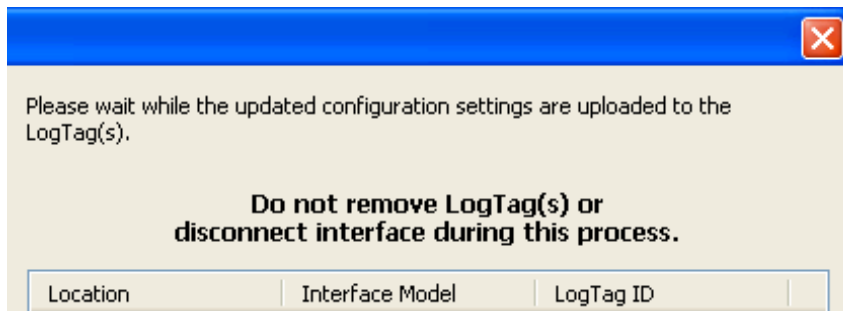
☒ Configure requires a password

The options are available so you have appropriate control over the way the LogTags will behave and store data for the upcoming period of recording. These options are explained

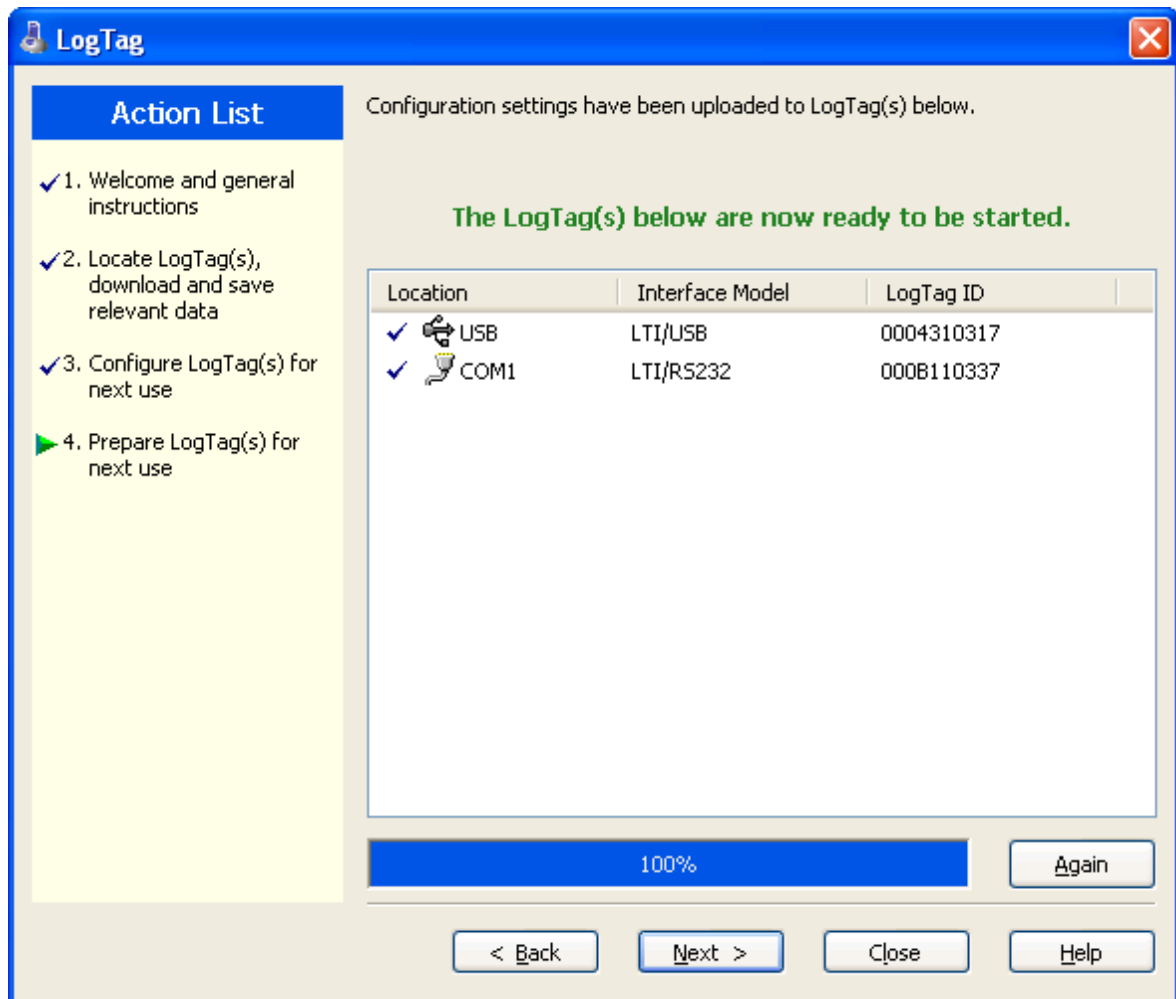
in more detail in the chapter "[Preparing LogTag for use](#) on page 26". Click  to record the configuration data and you will see the final confirmation screen.

## Prepare LogTag(s) for next use



The last Wizard screen involves sending the new configuration data to each LogTag to prepare them for their next use. While the software is sending the new configuration data to each LogTag the top of the window will look similar to the following picture. The process of sending the new configuration data to each LogTag should take less than 20 seconds in total to complete.

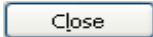


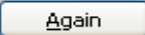
Once the software has finished uploading the updated configuration information into each LogTag, the window displaying the progress will look similar to the following picture.



In this screen you will see one of the following pictures next to each of the items in the list:

- (no picture) indicates the LogTag is still in the process of being prepared for its next use.
- ✓ The LogTag was successfully prepared for its next use.
- ✗ The LogTag failed to be prepared for next use. Press  to try again.
-  The battery within the LogTag is low and is unlikely to have enough capacity to record all the data you want during its next use. In this situation the LogTag should no longer be used.

When all LogTags have finished receiving their new configuration data, click  to close the wizard. Your LogTag(s) are now ready to be started and used.

Please note that the automatic download feature is disabled in this screen. If you use the  button to configure a different LogTag, you may update the configuration of a LogTag with unsaved data.

---

## Starting and using the LogTag

Once a LogTag has been successfully configured for use it is ready to be started. There are two discrete methods available to start a LogTag recording, which are selected during configuration. These start methods are explained in more detail in the chapter "[Preparing LogTag for use](#) on page 26".

- 1 By pressing and holding the START MARK button on the LogTag until both the OK and Alert lights alternately flash on and off.
- 2 By waiting until the date/time defined during configuration is reached, at which time recording will automatically commence. Pressing the START MARK button will have no effect until recording has commenced.

You can also have the LogTag record an "inspection" mark at any time while it is recording, simply by pressing and holding the START MARK button on the LogTag until both the OK and Alert lights flash on and off at the same time. You may have the LogTag record as many inspection marks as you want while it is recording, however only one inspection mark can be recorded per reading. In other words, if your LogTag is configured to take readings at 15 minute intervals, inspection marks can be recorded at intervals of 15 minutes or more. If the LogTag has finished recording then pressing the START MARK button will have no effect until after the LogTag has been prepared for next use.

Once the LogTag has started recording (either via Start button or date/time start) the Alert and OK indicator lights operate in the following manner:

Red 'Alert' light : Flashes every 4 seconds if a configured alert condition has been met and/or exceeded.

If an alert condition is still present at the end of recording then the Alert light will continue to flash at the same rate.

Green 'OK' light: Regularly flashes every 4 seconds while recording is active to indicate that no alert condition is present.

If recording is complete and no alert condition is present then will flash regularly every 8 seconds.

Only flashes if no alert condition is present.



## LogTag light patterns

The LogTag's LED's signal a number of different events or status information. The table below contains a summary of the light patterns you may come across during use.

Signal	Sequence	Occurrence
LogTag wake-up signal	Sequence of four alternate flashes of green-red LED's	<ul style="list-style-type: none"> <li>displayed after configuration has been successfully applied to the LogTag.</li> <li>when a LogTag is woken up from <a href="#">hibernation</a> (see "Prolonging battery life" on page 45) state.</li> </ul> <p>Not to be mixed up with...</p>
LogTag start-up signal	Sequence of sixteen alternate flashes of green-red LED's	<ul style="list-style-type: none"> <li>displayed when the LogTag starts its recording cycle.</li> </ul>
Mark signal	Sequence of five simultaneous flashes of green and red LED's	<ul style="list-style-type: none"> <li>displayed when pressing start/mark button while recording to indicate an inspection mark in the software.</li> <li>displayed directly after the start-up signal following a push button start where a recording delay has been configured. In this instance the start-up signal is repeated when the actual recording begins.</li> </ul>
Logging active, no alert present	Single flash of green LED every 4 seconds (approx.)	<ul style="list-style-type: none"> <li>indicates LogTag is recording.</li> </ul> <p>This is not displayed when pre-start is active and the main logging cycle has not yet started. It is also not displayed when the green LED has been turned off in the configuration screen.</p>
Logging finished, no alert present	Single flash of green LED every 8 seconds (approx.)	<ul style="list-style-type: none"> <li>indicates LogTag has finished recording.</li> </ul> <p>This is not displayed when the green LED has been turned off in the configuration screen.</p> <p>Will also be displayed when unit has been woken up from hibernation.</p>



Alert condition present	Single flash of red LED every 4 seconds	<ul style="list-style-type: none"> <li>displayed when the LogTag has detected an <a href="#">alert condition</a> (see "Alert Processing" on page 34) and the Alert LED has been activated</li> </ul> <p>If an alert is present you cannot determine if the unit is still logging or has finished its log cycle. It is more important to ensure an alarm condition is not overlooked, and 8 seconds are too long a time to still achieve that.</p> <p>If the Alert LED has not been activated during configuration, in essence the visual indicators have been disabled, and the green LED will flash every 4 or 8 seconds as above.</p>
Communication	The green LED will flash occasionally	<ul style="list-style-type: none"> <li>during communication with the interface the green LED will flash occasionally; no information is conveyed in this.</li> </ul>
Start button press	red LED glows faintly	<ul style="list-style-type: none"> <li>This is by design but conveys no information.</li> </ul>

## Retrieve information from LogTag

When you are ready to view the recordings that are stored within the LogTag, just place the LogTag into the Interface Cradle as before. If the LogTag is still recording when you go to retrieve the readings it will continue to record without interruption so you will be able to download again later if you choose.

If the LogTag has readings stored within its memory, the software will automatically start to retrieve a copy of the recording contained within the LogTag and will also display an animated picture during the download process, similar to the following picture.



Once the readings have been successfully retrieved from the LogTag(s), the software will display the information for you. The chapter "[Results from LogTag](#) (on page 47)" explains in more detail the information that is displayed to you as a result of retrieving the recorded readings from LogTag(s).

## CHAPTER 4

# Preparing LogTag(s) for use

Before you can use a LogTag to monitor and record environmental conditions you must first prepare it for use. The process of preparing a LogTag for use allows you to define a number of parameters, including:

- How long it should record the environmental condition for, so that you can be assured that it will record for the duration of time required. For example, if you want it to monitor a shipment that will take 10 days to deliver, you will be able to make sure it will record the humidity and/or temperatures throughout the entire 10 day period.
- How often it should record the environmental conditions.
- Under what conditions it should display an alert. An alert indicates when the environmental condition being recorded is not within set limits.

This chapter explains how to prepare a LogTag for use and what the options mean.

## In This Chapter

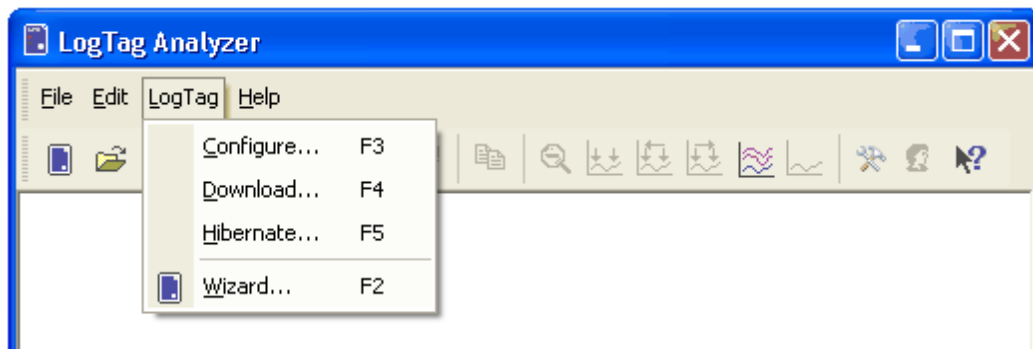
Getting a LogTag ready for use .....	27
Restricted Access Requirements .....	28
Preparing LogTag for next use .....	30
Alert Processing .....	34
Advanced Alert Settings .....	37
Display Logger Alarms .....	40
Verify Access Password .....	42
Pre-start data collection .....	42
Continuous operation .....	43
Working with batches of LogTags .....	43
Getting the best from your LogTag .....	44
Prolonging battery life .....	45

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## Getting a LogTag ready for use

There are two ways to prepare a LogTag for use, both of which will achieve the same result. Once a LogTag has been through the configuration process to get it ready for next use, any readings previously recorded will no longer be available for retrieval.

- 1 Click the LogTag icon (📁) on the toolbar or the "Wizard..." menu item located in the LogTag menu.



This is the safest option, as it will retrieve any readings that are stored within the LogTag and save them to disk before getting the LogTag ready for next use. This option is useful when you are unsure whether or not the readings stored within the LogTag have been previously retrieved and saved to disk.

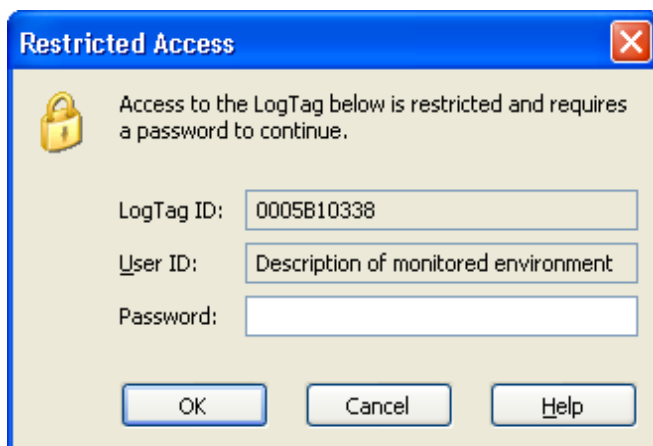
- 2 Click the "Configure..." menu item located in the LogTag menu.

This is the quickest option, as it does not involve the step that retrieves any readings that are stored within the LogTag. This option is useful when you know you have previously retrieved the readings or you no longer need a record of the readings that are currently stored within the LogTag.

The wizard will appear once you have selected the option of your choice to guide you through the necessary steps to prepare a LogTag for next use. While the wizard is visible the "Automatic download" feature will be disabled.

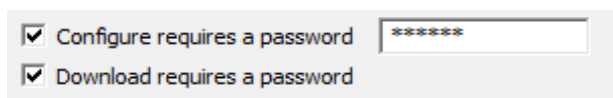
## Restricted Access Requirements

Every LogTag supports an option that, when enabled, results in users being required to provide the correct password to gain further access to the LogTag. When the restricted access option is enabled, a window similar to the following picture will be displayed allowing the user to enter the correct password.



The relevant process and/or wizard will only continue successfully if the correct password is supplied by the user. Passwords are case sensitive and therefore the passwords "Bob" and "bob", for example, are different.

Various models also offer the option to also request a password when the logger is downloaded. This function is enabled when configuring the logger by ticking the box next to "Download requires password":



Some models do not have this feature enabled and can be upgraded, so a password can be requested on download. In this case a further check box appears on the configuration screen:



The tick box "Download requires a password" is greyed out if the update has not previously been applied to the logger being configured. Once you tick the "Update logger to enable this feature" box, the "Download requires a password" box becomes available for activation. You can then select the password functions for either configuration or

download. The logger will be permanently upgraded as soon as the configuration is downloaded.

Following should be noted:

- The update cannot be reversed.
- If the "Update logger to enable this feature" is ticked, the upgrade will perform, regardless whether any of the "...requires a password" tick boxes are enabled or not.
- If multiple units are configured at the same time using more than one interface, all units will be upgraded if the Upgrade option is selected.
- If this upgrade is applied, LogTag Analyzer 1.8r9 or later will be required to access the loggers. Older versions will display an error message if communication is attempted.
- When the "Again" button is used with a different unit, that unit will also be upgraded.
- Data files cannot be protected by passwords.
- If a unit has been upgraded in a previous session, and is now configured using the "Download requires a password" function, units configured with the "Again" button in the same session will not automatically be upgraded; only those units that have already been upgraded separately in a previous session will have the "Password on download" function enabled.

## Preparing LogTag for next use

The "Configure LogTag(s) for next use" step provides you with all the options that can be configured to effect how a LogTag records data during its next use. Once the changes within this screen have been made, if any, click **Next >** to send the configuration information to the LogTag(s).

The screenshot shows the 'LogTag' configuration window. On the left is an 'Action List' with four steps: 1. Welcome and general instructions, 2. Locate LogTag(s), download and save relevant data, 3. Configure LogTag(s) for next use (highlighted with a green arrow), and 4. Prepare LogTag(s) for next use. The main area contains the following settings:

- User ID:** A text field containing 'Description of monitored environment'.
- Start Method:** A dropdown menu set to 'Push button start'.
- Logging Options:**
  - ☒ Enable pre-start logging
  - ☐ Record readings continuously, overwrite oldest when memory full
  - ☒ Record readings so that:
    - Readings recorded will span at least **25** days
    - Number of readings to record **7,200** (maximum is 8003)
- Recording Frequency:** Record a reading every **5** Minutes.
- Delay:** Begin recording after a delay of **0** Minutes.
- ☒ Enable the OK (Green) indicator
- Alerts:**
  - Humidity | Temperature
  - ☒ Enable the Alert (Red) indicator, when:
    - Readings below **32.6** or above **58.2** %RH.
    - ☒ After **24** consecutive alert readings (2 Hours)
    - ☐ After **0** alert readings have occurred (None)
    - ☒ Leave alert indicator enabled even if readings return within alert range
  - ☐ Clear and reset alert when START MARK button pressed
- ☒ Configure requires a password: **••••••**

At the bottom are four buttons: '< Back', 'Next >', 'Close', and 'Help'.

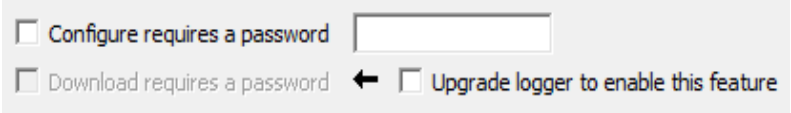
The following table describes each configurable option that is permitted to change.

Function	Purpose
User ID	This can be used for identification of the load in transit to be monitored, or simply an identifier that describes the purpose of the monitoring. Bill of Lading information, Shipper, commodity, contact name and other relevant information can be placed here.

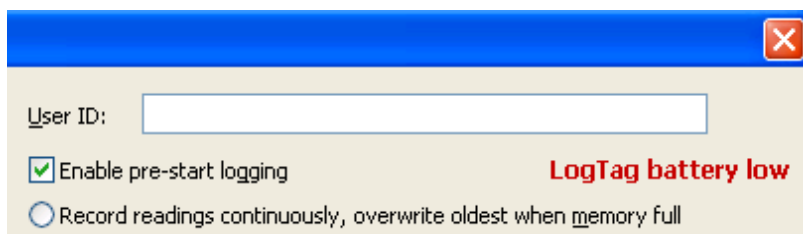
Start method	<p>This is used to determine how/when the LogTag will start recording its next set of readings.</p> <ul style="list-style-type: none"> <li>▪ Push button start When the 'Push button start' option is selected, the LogTag will start recording when the START MARK button has been pressed and held until both the OK and Alert lights alternately flash on and off. If pre-start recording is enabled, the LogTag will start logging pre-start readings immediately (see section "<a href="#">Pre start data collection</a> on page 42").</li> <li>▪ Date/Time start When the 'Date/Time start' option is selected, the LogTag will automatically start recording at the date/time defined in the subsequent field. Pressing the START MARK button prior to the start date/time will have no effect. There will be no pre-start readings recorded prior to the start date/time.  Note: When using the Date/Time start option, the earliest start time that can be selected is two minutes after the current time. This delay allows you to complete the remaining configuration options and gives the software enough time to configure the LogTag before it starts.</li> <li>▪ Push button start from hibernation When the 'Push button start from hibernation' option is selected, the LogTag will start as if programmed for 'Push button start'. The difference is that once the configuration is successfully downloaded to the LogTag it will be placed into hibernation. When the START MARK button has been pressed and held, the LogTag will wake from hibernation and start recording with the parameters as configured.</li> <li>▪ Please note in this mode the real time clock inside the logger is not active. It is therefore vital that the computer on which the unit is downloaded is set to the correct time.  Please see <a href="#">Prolonging battery life</a> (on page 45) for more information on Hibernation.</li> </ul> <p>Not every LogTag model can support every start mechanism. As a result, specific options may not be listed when configuring a LogTag.</p>
Enable pre-start logging	<p>Pre-start logging is a feature that protects the recording in the event of a failure to actually press the START MARK button to initiate the recording. It is an insurance policy against the loss of critical data. This is almost always checked for transit monitoring applications. This option is further explained in the section "<a href="#">Pre start data collection</a> on page 42".</p>
Record readings continuously, overwrite oldest when memory full	<p>This is what is called a "data wrap" in which the recorder just keeps writing data to memory. It is a "moving window" of data. For example, this is useful for fixed base MKT monitoring with the interval set to one year, so that the current "yearly MKT" can always be in the memory of the LogTag. If this option is selected, the user will be "opted out" of the next two options. This option is further explained in the section "<a href="#">Continuous operation</a> (on page 43)".</p>

Record readings so that:	If this is selected, the logger stops logging when the number of data points has been gathered and stored in memory that spans at least the number of days specified below. When this option is selected, the following two options will determine the number of data points over the span of time that will be recorded.
Readings recorded will span at least X days	If you know how long you want to record, the Configuration screen will automatically set the number of readings to be collected at a particular interval. This setting will only have an effect if the above option "Record readings so that:" is selected.
Number of readings to record X maximum is Y	This data box will display the calculated number of readings if you select a time span and an interval. Alternatively, you can select the number of readings desired, and the time span will be altered based on the interval. If this is selected, the logger will stop logging when the number of readings has been gathered and stored in memory. "Y" represents the maximum number of readings the LogTag can store, however with a selected interval and a selected time span, you may not need to use all of the available data space. This setting will only have an effect if the above option "Record readings so that:" is selected.
Record a reading every X	This determines how frequently the LogTag records the environmental humidity and/or temperature into its internal memory.
Begin recording after a delay of X	Determines how long after the START MARK button on the LogTag has been pressed that it will actually begin to record the environment humidity and/or temperature. This feature is useful for example, when the LogTag could falsely trigger an alert because the environmental conditions it is being started in is quite different to the environmental conditions to be monitored. If pre-start logging is enabled, the LogTag will continue to record pre-start readings during this delay.
Enable the OK (Green) indicator	This determines whether or not the green light should function while the LogTag is recording after being started.
Humidity / Temperature	These tab controls will allow the humidity and temperature alert conditions to be configured independently. These tab controls will only appear when configuring a LogTag that has a humidity and a temperature sensor. If the LogTag has only one sensor then the following alert conditions will apply to that sensor.
Configure requires a password	This feature allows the user to define a <a href="#">password that must be provided</a> (see "Restricted Access Requirements" on page 28) to configure the LogTag next time. If this option is enabled and the password changes, the user will be required to <a href="#">verify the new password</a> (see "Verify Access Password" on page 42) when the wizard progresses to the next step. Passwords are case sensitive and therefore the passwords "Bob" and "bob", for example, are different.
Download requires a password	If this option is enabled, the LogTag's recorded data can only be downloaded after entering the correct password.  <b>Note:</b> Only one password can be provided for each LogTag. The same password applies to the Configure and Download actions.



<p>Upgrade logger to enable this feature</p>	<p>TRIX-8 and TREX-8 loggers which do not yet have the "Download requires a password" feature can be upgraded. These units will then require LogTag Analyzer revision 1.8r9 or later to be configured or downloaded, and an error message will be displayed in older versions.</p> <p>If LogTag Analyzer configures such a logger, an additional check box is displayed:</p>  <p>The "Download requires a password" is grayed out if the update has not previously been applied to the logger being configured. Once you tick the "Update logger to enable this feature" box, the "Download requires a password" check box becomes available for activation. You can then select the password functions for either configuration or download. The logger will be permanently upgraded as soon as the configuration is downloaded.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>▪ The update cannot be reversed.</li> <li>▪ If the "Update logger to enable this feature" is ticked, the upgrade will perform, regardless whether any of the "...requires a password" tick boxes are enabled or not.</li> <li>▪ If multiple units are configured at the same time using more than one interface, all units will be upgraded if the Upgrade option is selected.</li> <li>▪ When the "Again" button is used with a different unit, that unit will also be upgraded.</li> </ul> <p><b>Note:</b> If a unit has been upgraded in a previous session, and is now configured using the "Download requires a password" function, units configured with the "Again" button in the same session will not automatically be upgraded; only those units that have already been upgraded separately in a previous session will have the "Password on download" function enabled.</p>
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If the battery within the LogTag is detected to be low and therefore not recommended for further use, the software will display a warning to you in the top right corner, like the following example.



Some LogTag models display the remaining percentage in this screen once it falls below half capacity. Some models cannot be configured any longer once their battery capacity falls below a pre-determined threshold.

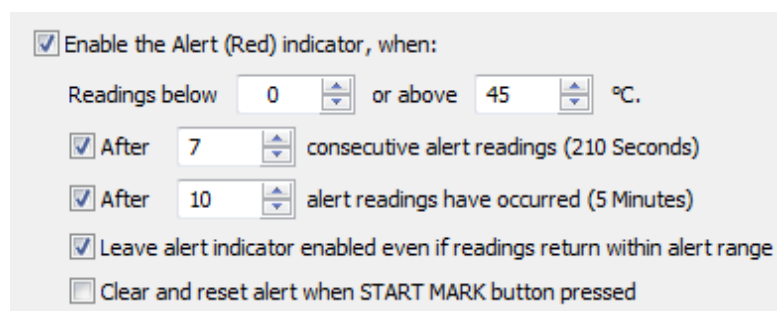
## Alert Processing

The LogTag can display a visual alert if one or more of the configured alert conditions have been met. An alert condition can be a single alert reading (a reading outside of or including the upper and lower threshold values), a combination of consecutive alert readings or a total of alert readings encountered during the trip.

The threshold parameters are identified in LogTag Analyzer when the LogTag's readings are downloaded and displayed.

Please note that matching these to known conditions of interest in your monitoring program may require some information about the effects of exposure to different durations of out-of-range humidity and/or temperatures.

As with the other logging parameters these are adjusted in the "Configure LogTags for use" screen.



☒ Enable the Alert (Red) indicator, when:

Readings below  or above  °C.

☒ After  consecutive alert readings (210 Seconds)

☒ After  alert readings have occurred (5 Minutes)

☒ Leave alert indicator enabled even if readings return within alert range

☐ Clear and reset alert when START MARK button pressed

The following table describes each configurable option.

Function	Purpose
Enable the Alert (Red) indicator when	This determines whether or not the red light should activate when an alert condition has been detected. An alert occurs when one or more of the conditions described below have been met. When an alert condition has occurred, this indicator will flash at a regular interval.

Readings below X or above Y (inclusive)	<p>You can set the upper threshold limit and lower threshold limit by entering the appropriate information in the boxes. If readings stay inside the range specified by X and Y the alert indicator will not activate. If a reading of X and below, or Y and above is recorded, the alert indicator may light up, dependent on the alert conditions. Charts will display alert readings according the settings made in the <a href="#">Charts</a> (on page 90) section of the 'Options' Screen.</p> <p><b>Note:</b> The values entered in these boxes are included in the alert range. In the above example 7 consecutive readings of 45°C will trigger an alert, whereas 7 consecutive readings of 44.9°C will not trigger an alert. Please set your alert values with this in mind.</p>
After X consecutive alert readings (W minutes)	<p>Tick this box, and enter a number into the adjacent field if you want to trigger an alert condition once X number of consecutive alert readings are recorded. Note that the number of minutes shown will depend on the number of alert readings you enter into the box AND the recording interval already specified. For example, if X is 3 and two readings are above the upper threshold limit but the subsequent reading is below the upper threshold limit and still above the lower threshold limit then the alert indicator will not activate. Maximum value is 256, minimum is 2.</p>
After X alert readings have occurred (W minutes)	<p>Tick this box, and enter a number into the adjacent field if you want to trigger an alert condition once a total number of alert readings have been recorded, regardless of whether they are consecutive or not. Maximum value is 256, minimum is 2.</p> <p>You can increase or decrease the values with the arrows next to the fields. Please note these are linked and certain combinations may not be allowed.</p>
Leave alert indicator enabled even if readings return within alert range	<p>If this option is enabled then the alert indicator will remain active, even if the current reading does not meet the alert conditions specified by the previous controls.</p> <p>If this option is disabled then the alert indicator will remain active only if the current reading meets the alert conditions specified by the previous controls.</p>
Clear and reset alert when START MARK button pressed	<p>If this feature is enabled, any user can turn off an active alert by pressing the LogTag's START MARK button. It will also reset the internal alert counters such that it would be as if no alert condition had occurred at all while the LogTag was recording.</p> <p>Should the LogTag subsequently detect a further alert condition, the alert will activate again.</p> <p>Once the LogTag has finished recording, pressing the START MARK button will not clear and reset any active alert.</p> <p>If the LogTag being configured does not support this feature, it will be disabled and its setting cannot be changed.</p>

*Example:*

You wish to configured a LogTag so alert conditions are indicated if 5 continuous readings are out-of-range or 7 total readings are out-of-range. Alert parameters should be set as follows:

☒ After 5 consecutive alert readings (5 Minutes)

☒ After 7 alert readings have occurred (7 Minutes)

☒ Leave alert indicator enabled even if readings return within alert range

This table shows how different conditions would result in the Alert Indicator flashing or not:

What the LogTag recorded	What the LogTag indicated
2 readings out-of-range, return to normal, 2 readings out-of-range, return to normal, 2 readings out-of-range, return to normal	Neither alert condition is met. The maximum number of consecutive out-of-spec readings is only 2 (5 required.) The total out-of-range events equals $2 + 2 + 2 = 6$ . The alert condition is 7 total, so the alert does not go off.  <b>No Flashing Red Alert Indicator</b>
4 readings out-of-range, return to normal, 4 readings out-of-range	The first alert condition is not met, as the the maximum number of consecutive alert condition readings is only 4 (5 required.) The second alert condition however IS met since the total alert condition readings equals $4 + 4 = 8$ . The alert condition is 7 total. so the alert DOES go off.  <b>Flashing Red Alert Indicator</b>
4 readings out-of-range, return to normal, 2 readings out-of-range	Neither alert condition is met. The maximum number of consecutive alert condition readings is only 4 (5 required.) The total number of alert condition readings equals $4 + 2 = 6$ . The alert condition is 7 total, so the alert does not go off.  <b>No Flashing Red Alert Indicator</b>

6 readings out-of-range, return to normal	<p>The second alert condition is not met, as the total out-of-range events equals 6 (7 required.) The maximum number of consecutive alert condition readings however is 6, the alert condition is 5 consecutive readings, so the alert DOES go off.</p> <p><b>Flashing Red Alert Indicator</b></p>
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Please note following special conditions:

1. If you wish an alert to be indicated on the first reading that is recorded out-of-spec, place a tick in the box next to "Enable the Alert (Red) indicator when" and remove the ticks in both boxes next to the "After X consecutive alert readings" and "After X alert readings have occurred".
2. You can not enter a number into the "After X consecutive alert readings" field which is larger than the number in "After X alert readings have occurred", since the latter alert condition would always be met first.
3. Similarly, you can not enter a number into the "After X alert readings have occurred" field which is smaller than the number in "After X consecutive alert readings". The software will adjust field values as appropriate.

## Advanced Alert Settings

Some LogTags support more detailed alert settings than described before. If LogTag Analyzer encounters one of these loggers, an additional [Advanced >>](#) button is visible in the bottom left of the configuration screen.

When this button is pressed, the alert configuration screen changes and displays additional settings:

Enable the Alert (Red) indicator, when: ☒ Readings above  °C.

☒ Readings below  °C.

☐ After  consecutive alert readings (None)

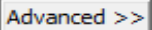

☐ Readings above ☐ Readings below

☒ After  alert readings have occurred (1 Minute)

☒ Readings above ☒ Readings below

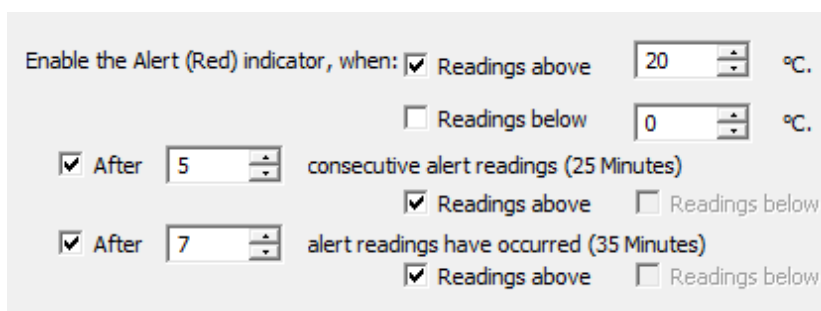
The red alert indicator can now be configured independently for upper and lower alert values.

Function	Purpose
Readings above X Readings below Y (inclusive)	In addition to entering the threshold levels, tick the boxes next to "Readings above" or "Readings below" to enable the alert conditions for only the upper or only the lower threshold settings, or for both. If both boxes are ticked, the behaviour is the same as for the standard alert settings. The charts will display alert readings according to the settings made in the <a href="#">Charts</a> (on page 90) section of the 'Options' Screen.
After X consecutive alert readings (W minutes) Readings above Readings below	Tick the boxes next to "Readings above" or "Readings below" to establish whether only readings above and including the upper threshold or only readings below and including the lower threshold should count towards the consecutive alert readings. If both boxes are ticked, the behaviour is the same as for the standard alert settings. If the Alert Indicator is disabled for either the upper or the lower alert, the respective box for the consecutive alert is grayed out and cannot be ticked.
After X alert readings have occurred (W minutes) Readings above Readings below	Tick the boxes next to "Readings above" or "Readings below" to establish whether only readings above and including the upper threshold or only readings below and including the lower threshold should count towards the total number of alert readings. If both boxes are ticked, the behaviour is the same as for the standard alert settings. If the Alert Indicator is disabled for either the upper or the lower alert, the respective box for the alert total is grayed out and cannot be ticked.

The advanced settings are displayed automatically without the need to press  if an advanced configuration is already found in the logger to be configured. If you do not wish to use the advanced settings, press , and the [standard Alert Processing](#) (on page 34) configuration screen is displayed.

### Example:

You wish to configure a LogTag so an alert is displayed if 5 continuous readings are out-of-range or 7 total readings are out-of-range, but only if the temperature goes to 20°C and above. You wish to see in LogTag Analyzer if the product has gone to 0°C and below, but you do not wish to trigger an alert for this condition. Alert parameters should be set as follows:



Enable the Alert (Red) indicator, when: ☒ Readings above 20 °C.

☐ Readings below 0 °C.

☒ After 5 consecutive alert readings (25 Minutes)

☒ Readings above ☐ Readings below

☒ After 7 alert readings have occurred (35 Minutes)

☒ Readings above ☐ Readings below

This table shows how different conditions would result in the Alert Indicator flashing or not:

What the LogTag recorded	What the LogTag indicated
2 readings of 20°C or above, return to normal, 8 readings at 0°C or below, return to normal, 4 readings of 20°C or above, return to normal	<p>Neither alert condition is met.</p> <p>The maximum number of consecutive out-of-spec readings is only 2 (5 required, the 8 readings below 0°C do not count towards alert readings).</p> <p>The total out-of-range events equals <math>2 + 4 = 6</math>.</p> <p>The alert condition is 7 total, so the alert does not go off, as again the 8 readings below 0°C do not count towards alert readings.</p> <p><b>No Flashing Red Alert Indicator</b></p>
4 readings of 20°C or above, return to normal, 4 readings of 20°C or above	<p>The first alert condition is not met, as the the maximum number of consecutive out-of-spec readings is only 4 (5 required.)</p> <p>The second alert condition however IS met since the total out-of-range events equals <math>4 + 4 = 8</math>. The alert condition is 7 total. so the alert DOES go off.</p> <p><b>Flashing Red Alert Indicator</b></p>

Separate alert conditions are useful if you expect the monitored product to encounter temperatures lower than the lowest possible alert temperature. In this case a flashing alert indicator may not necessarily indicate an unfavourable condition was encountered. In programs where such conditions are monitored the lower alert should be turned off.

## Display Logger Alarms

TRID30-7F and TRID30-7R loggers have a different settings screen.

☒ Trigger alarm when readings above/equal 8 °C

☒ After 8 Accumulative violation readings (40 Minutes)

☒ Trigger alarm when readings below/equal 2 °C

☒ After 2 Consecutive violation readings (10 Minutes)

☐ Configure requires a password

☐ Download requires a password

Advanced Options

The settings are similar to the [Advanced Alert Settings](#) on page 37, hence they are not explained again here. There is however one notable exception; for each range (above or below) you can only select either accumulative or consecutive readings, but not a combination of both. This does however give you the option to select e.g. a different number of cumulative readings for above and below ranges.

In this screen you can also see an [Advanced Options](#) button. When clicking this button, following configuration screen is displayed, allowing you to enter parameters specific to TRID30-7F and TRID30-7R loggers.

Advanced Options

☐ Clear and reset alarm when STOP/Clear button pressed

☒ Alarm remains on even if readings return to non-violation range

☒ Pause alarm/statistics processing for 3 readings when button pressed (15 Minutes)

Temperature display unit: Celsius

☒ Switch off display after 30 seconds (Power save)

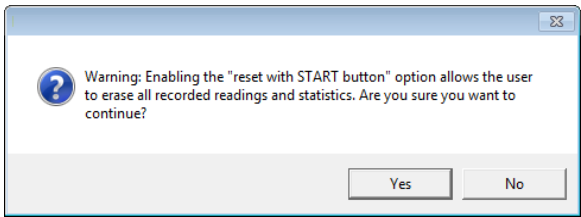
☐ Allow logging stop with STOP button

☒ Allow reset of logger with START button

☒ Show total summary days collected

OK Cancel Help



Function	Purpose
Clear and reset alarm when STOP/CLEAR button pressed	<p>If this option is enabled, any user can turn off an active alarm by pressing the LogTag's STOP/CLEAR button. It will also reset the internal counters such that it would be as if no alarm had occurred while the LogTag was recording. Should the LogTag subsequently detect a further alarm condition, the alarm will activate again. Once the LogTag has finished recording, pressing the STOP/CLEAR button will not clear and reset any active alarm.</p> <p>In any case, an alarm will be registered in the day summary, regardless whether it was cleared or not.</p>
Alarm remains on even if readings return to non-violation range	<p>If this option is enabled then the alarm symbol will stay on, even if the current reading does not meet the alarm conditions specified by the previous controls.</p> <p>If this option is disabled then the alarm symbol will stay on only if the current reading meets the alarm conditions specified by the previous controls.</p>
Pause alarm/statistics processing for X readings	<p>If this option is enabled, pressing either button on the LogTag while recording excludes the next reading from the alarm and statistics calculations; PAUSED will now be shown on the display. This allows the user to review the statistics or clear an alarm without causing an invalid reading, alarm or statistic.</p>
Switch off display after 30 seconds	<p>If this option is enabled, the display will turn off after 30 seconds to save battery power.</p>
Allow logging stop with STOP button	<p>If this option is enabled, the LogTag can be stopped by pressing the STOP button. The recorder will no longer take any readings, however you can still review the day statistics and download the logged results to a PC with LogTag Analyzer.</p>
Allow reset of logger with START button	<p>If this option is enabled, TRID30-7F and TRID30-7R loggers can be re-activated and used again for a new trip by pressing the START button.</p> <p><b>When re-activating the recorder, all previously recorded readings and statistics will be erased!</b></p> <p>When this option is enabled, a warning box will be displayed to remind you this is enabled and can result in loss of data.</p> 
Show total summary days collected	<p>If this option is enabled, the LogTag shows the number of days for which statistics have already been collected on the display.</p>

Please refer to the [LogTag TRID30-7F product specification & guide](http://www.logtagrecorders.com/products/pdf/LOGTAG_TRID30-7_PRODUCT_SPECIFICATION.pdf) (http://www.logtagrecorders.com/products/pdf/LOGTAG\_TRID30-7\_PRODUCT\_SPECIFICATION.pdf) for a detailed description on the functionality of these products.

---

## Verify Access Password

When configuring a LogTag for its next use, if the user enables the "[Configure requires a password](#) on page 26" option and/or changes the password to restrict access to the LogTag, then the user is required to verify the password to be defined before it will be stored in the LogTag. The window that will appear to verify the password will be similar to the following picture.



Once a password has been stored in the LogTag, further access to it can only be achieved by providing the correct password. Therefore, if a password is forgotten further access to the LogTag will not be possible. Passwords are case sensitive and therefore the passwords "Bob" and "bob", for example, are different.

---

## Pre-start data collection

The LogTags support a feature called "pre-start logging", which can be selected during configuration.

When pre-start logging is enabled the LogTag will automatically start logging as soon as configuration is completed. It will record at the same sampling interval as defined in the configuration and will continue to record until the user starts the LogTag by pressing the START MARK button on the LogTag. Once the LogTag has been started, it will record as per the configuration settings. While the LogTag is recording pre-start readings the Alert LED on the LogTag will not activate if an alert condition is detected.

Pre-start logging is useful as a fail-safe recording setting so if the LogTag is not started at the appropriate time, the readings will still be available to view later.

When the readings are retrieved from the LogTag, any pre-start readings will be identified as pre-start readings so the user can quickly identify the readings recorded before and after the LogTag was started.

All LogTags have a finite amount of memory to store the readings it records. Therefore, while the LogTag is recording pre-start readings the LogTag will operate in its 'continuous

operation' mode, which is explained further in the section "[Continuous operation](#)" (on page 43)". Once the memory within the LogTag is full the oldest pre-start reading will be overwritten with the latest reading recorded, regardless of whether the reading recorded is a pre-start reading or a reading to be recorded after the LogTag has been started.

If a LogTag has been configured to start recording at a certain date/time, or for push button start from hibernation, no pre-start readings will be recorded.

---

## Continuous operation

All LogTags have a finite amount of memory to store the readings that are recorded. When the LogTag is recording readings continuously it will not stop once the memory within the LogTag is full of readings. Rather it will replace the oldest reading stored within the LogTag with the latest reading so that only the most recent readings are maintained in the LogTag's memory.


If the LogTag being configured does not support this feature, you will not be able to select this setting."

---

## Working with batches of LogTags

You may find that at some stage you need perform a similar task on multiple LogTags, whether it is retrieving readings stored within the LogTags and/or preparing them for their next use. The LogTag Analyzer software has been designed to make the effort involved with multiple LogTags as simple as possible.

To retrieve a copy of the recorded readings stored within multiple LogTags, simply insert each LogTag to download into the Interface cradle. The software will then automatically retrieve the recorded data from the LogTag, save it to disk and then display the information for you. Therefore, you will be able to retrieve the recorded readings stored from within one or more LogTags without needing to interact with the software and/or computer.

To prepare multiple LogTags for use you can use the "Wizard..." or the "Configure..." wizard, available in the "LogTag" menu, depending on whether or not you want to retrieve and save a copy of any readings recorded within the LogTags you are about to use. Simply prepare the first LogTag(s) as per usual and at the conclusion of the last step remove the LogTag(s) from their Interface Cradle, place the next LogTag(s) to be prepared for their next use into an Interface Cradle and click . Therefore, you will be able to prepare multiple LogTags for use with minimal interaction with the software and/or computer.

## Getting the best from your LogTag

Many users of humidity and/or temperature loggers are used to attaching the logger to a hook or tie-wrapping them to a monitored object. A wide variety of attachment methods can be used with the hole on upper right hand corner of the LogTag, such as bolting the LogTag in position, attaching it to a packaging strap, using a car-seal for security or other means.

The hole is quite strong, so most means of attachment will not compromise the structural integrity of the LogTag. We do, however, recommend that the dead weight stress on the hole itself not exceed 5 pounds (2 Kg).

The sensor for the LogTag is also very responsive, so we recommend you position the LogTag in a location, where it will not be susceptible to changes in temperature due to operational activities. For example, it is not recommended you place a LogTag beside a door way, as every time someone passes through the door, the LogTag will register the change of environmental temperature due to the breeze that will be generated by the person, which does not necessarily reflect the overall temperature of the environment been monitored.



---

## Prolonging battery life

If your LogTag is not going to be used for extended periods of time, it may be worthwhile to set the LogTag into "Hibernation" mode. In "Hibernation" mode the LogTag will consume minimal power, which will extend the battery life when compared with leaving an idle LogTag in operating mode.

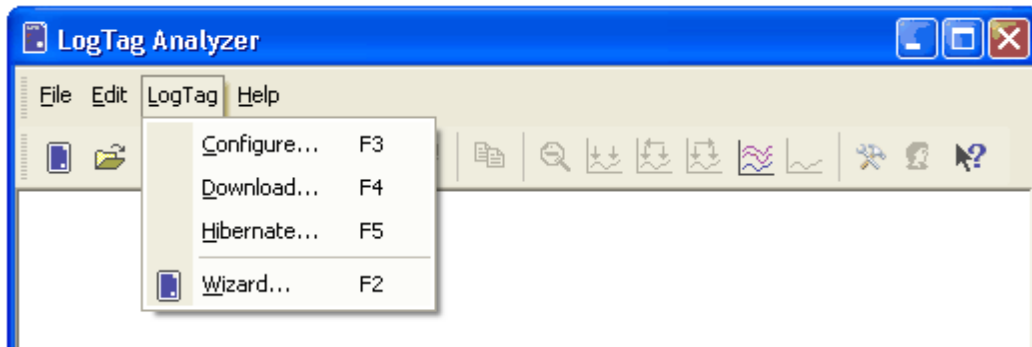
While a LogTag is in "Hibernation" mode it will:

- 1 Not be able to record and store any new readings.
- 2 Not activate the Alert and OK lights.
- 3 Not respond to the START MARK button being pressed

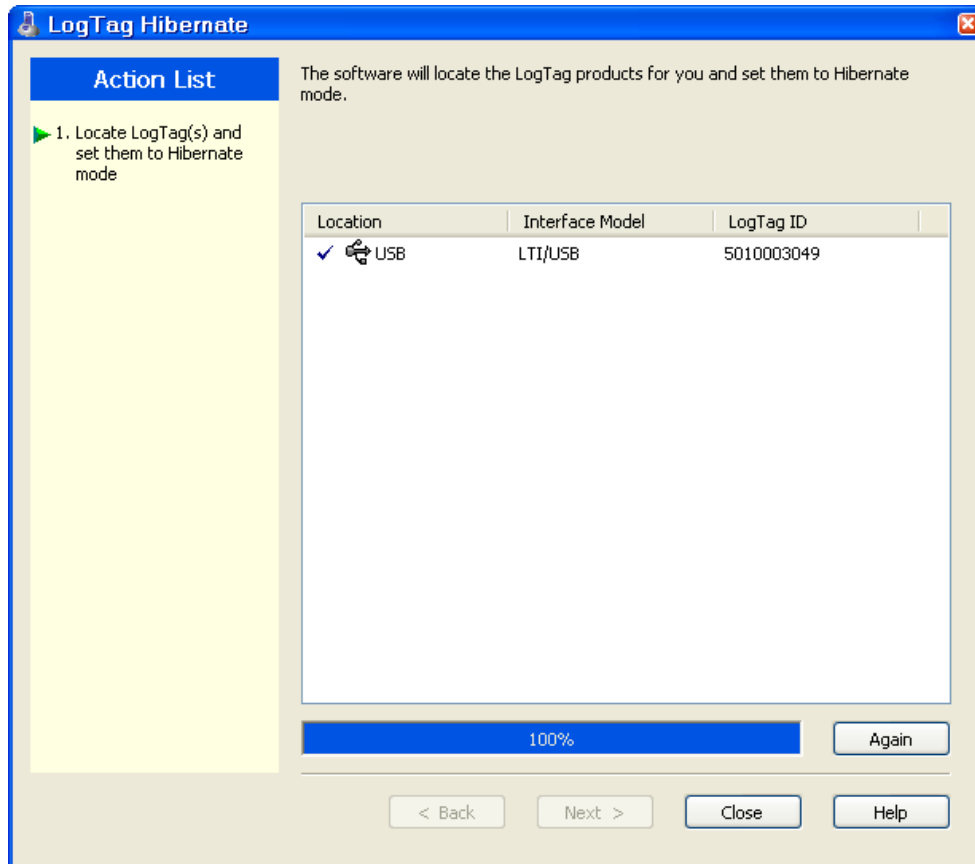
The only exception is when the LogTag has been configured for 'Push button start from hibernation' in the configuration screen. In this case pressing the START MARK button will 'wake' the product and commence logging according to the configured settings. Not every model supports this feature.

To 'wake' a LogTag from "Hibernation" mode to normal operating mode so that it can record and store new readings, go through the usual process of [preparing it for next use](#) (see "Preparing LogTag(s) for use" on page 26).

To set a LogTag to "Hibernation" mode, select the "Hibernate..." menu item in the "LogTag..." menu.



The following example illustrates using the "Hibernation" feature.



In this screen you will see one of the following pictures next to each of the items in the list:

- (no picture) indicates the LogTag is still in the process of being set to "Hibernation" mode.
- ✓ The LogTag was successfully set to hibernation mode.
- ✗ The software was unable to set the LogTag to hibernation mode.

Once a LogTag has been successfully set to "Hibernation" mode it should be removed from the Interface Cradle before pressing any other button. As soon as the software communicates with a LogTag in "Hibernation" mode, for example through automatic download, Hibernation, etc, it will be returned to normal operating mode.

The extent to which the Hibernation mode will prolong the battery life of a LogTag may vary between different models and versions of LogTag products. Some LogTag models may not support Hibernation.

## CHAPTER 5

# Results from LogTag

The LogTag stores the recorded readings in its internal memory. Since the LogTag contains the recorded readings in its internal memory, you must use the LogTag Analyzer software to extract the information from the LogTag through the Interface Cradle and into a format that can be displayed to you in a meaningful way. It is usually very important that the information retrieved from a LogTag is retained. The software will automatically save the information retrieved from a LogTag to your disk drive so that you can view the information at a later date, a useful feature if you require traceability. This chapter explains how you can retrieve the recorded information stored within a LogTag and have the software display it to you on the screen in a meaningful way.

## In This Chapter

Getting results from LogTag.....	48
Saving LogTag Data .....	49
Understanding the results .....	53
Inspecting the information at close range .....	55
Manual scaling of the chart .....	58
Chart annotations.....	60
Chart subtitle .....	62
Combining charts onto a single chart.....	64
Automatically calculated statistics.....	71
Displaying statistics .....	76
Printing the results .....	76
Sending a file by e-mail direct from Analyzer .....	77
Calling up previous results .....	79
Digital signatures .....	80
How secure is my data .....	82
Viewing file properties .....	84

## Getting results from LogTag

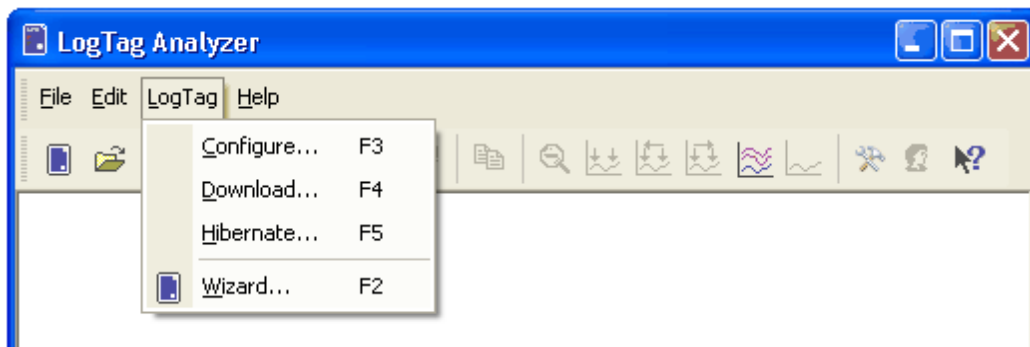
You can retrieve the recordings from LogTag(s) as many times as you require. The process of retrieving data stored within a LogTag does not erase it from the LogTag's memory. If the LogTag is currently recording while you retrieve the information, it will continue to record without interruption.

There are three ways to retrieve the recorded results from a LogTag.

- 1 While the LogTag Analyzer software is open (does not need to be the currently active software), simply slot the LogTag into the Interface Cradle. If the automatic download feature is enabled, the software will automatically retrieve the recorded readings, save the information to your disk drive and display the information to you. While the software is automatically retrieving the readings you will see an animated picture appear, similar to the following picture.



- 2 Click the "Download..." menu item located in the LogTag menu.



This is the second quickest option, as it does not include the steps involved in preparing the LogTag(s) for their next use.

- 3 Click the LogTag icon (📱) or the "Wizard..." menu item located in the LogTag menu.

This option will allow you to prepare the LogTag for its next use after retrieving the readings stored within the LogTag. If you do not need to configure the LogTag for its next use now, the previous option described may be preferred as it will not involve the configuration steps and therefore be a quicker and simpler method.

The wizard will appear once you have selected the appropriate option of your choice to guide you through the necessary steps to retrieve the recorded readings. While the wizard is visible the "Automatic download" feature will be temporarily disabled. You will not be able to access any of the Wizards while an "Automatic download" is in progress.



# Saving LogTag Data

## Saving LogTag Data files


Every time you download a LogTag Recorder to your computer the data are automatically saved into a file with a \*.ltd file extension (LogTag Data). This type of file is unique to LogTag data loggers and can only be read by LogTag Analyzer software.

You can:

- generate a name for this file, which contains certain key details about the unit ([File Name](#) on page 106)
- decide if existing files with older data should be overwritten or kept ([Uniqueness](#) on page 108)
- automatically send files to e-mail recipients and FTP sites ([Automation](#) on page 92)
- automatically export data to other file formats ([Exports and Reports](#) on page 109) and save all or part of the data to make them accessible to other users ([Selected LogTag files](#) on page 50 and [PDF files](#) on page 52).

Please refer to the respective sections in this user guide for more information.


## Saving a Multi Chart file

If the main LogTag Analyzer window currently displays a Multi-Chart as explained in [Combining charts onto a single chart](#) (on page 64), you can save the current configuration by clicking on the  toolbar icon or selecting the "Save" command from the [File menu](#) (on page 119). Select a file name and location for your Multi Chart file. The file extension for Multi Chart files is "\*.multi".

**Note:** The Multi Chart file should be saved in the same folder as the individual data files. If any of the data files referenced in a Multi Chart file are renamed, deleted, or moved to a different folder, the Multi Chart configuration cannot be displayed.

The configuration file contains information about the data files included in the Multi Chart display, the subtitle, chart colors, and time offset when [Shifting chart start times](#) (see "Combining charts onto a single chart" on page 64).

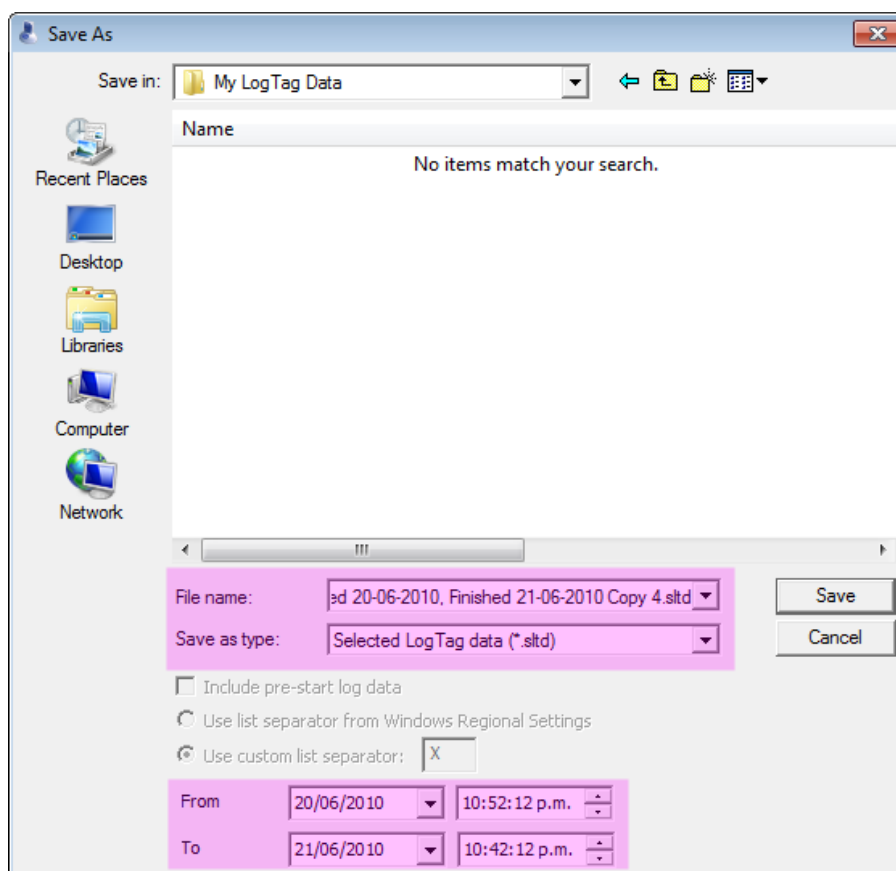
Any annotations added to the Multi chart display are saved in a separate annotation file with the file extension ".anno". This file must be located in the same folder as the Multi Chart file to be included in the Multi Chart display.

To open a previously saved Multi Chart configuration file, click on the  toolbar icon or select the "Open..." command [from the File menu](#) (on page 119), then select the "\*.multi" file to be opened.

To save a Multi Chart file under a different name, select the Save As... command [from the File menu](#) (on page 119) and enter a new file name.

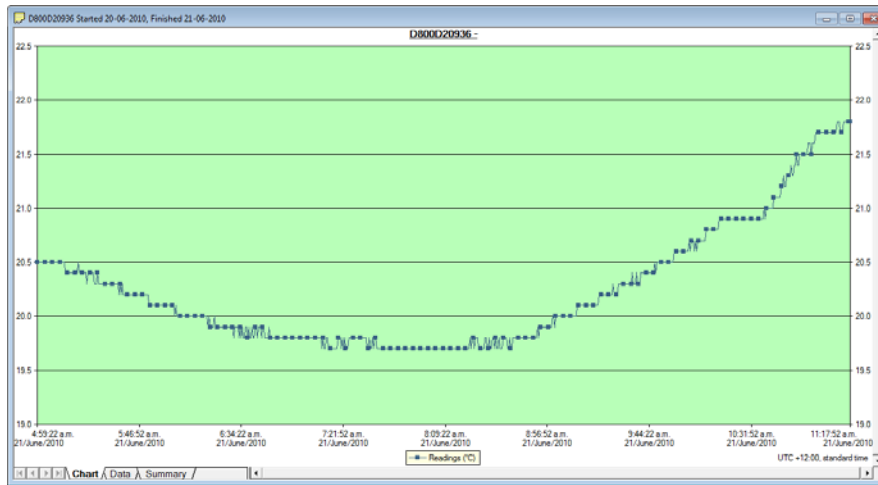
## Selected LogTag Data files (\*.sltd)

Users can save a file, which when opened again, will only display a selected time window of the recorded data. The time window of this "Selected LogTag Data" file is defined through the zoom settings of the currently active tab, or can be entered in the dialog box displayed when the "Save as..." command from the [File menu](#) (on page 119) is chosen with 'Selected LogTag Data (\*.sltd)' as the file type.



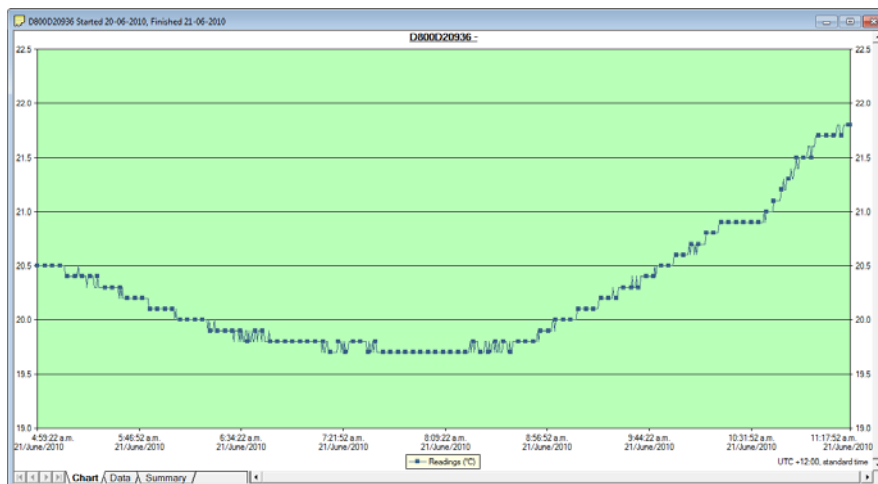
Select a file name and location for your file.

The chart of this file, which contains pre-start readings, has been zoomed to show only a small proportion of the readings:



The window slider shows there are still readings earlier and later than the displayed data.

When saved as a \*.sLtd file, it will be automatically re-opened and now only displays the previously zoomed readings:



Note: Those readings which are no longer displayed are still present in the file. Any \*.sLtd file can be saved as a \*.ltd file, and when re-opened, all readings taken by the recorder during this trip will become available for viewing.

This can also be achieved by simply re-naming the file from \*.sLtd to \*.ltd.

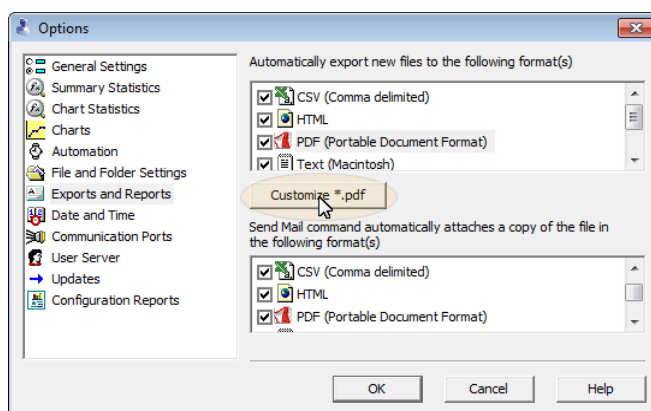
Files with a \*.sLtd extension cannot be read by versions of LogTag Analyzer earlier than 2.0, they can however be read once renamed to \*.ltd.

\*.sLtd files can also be opened directly from e-mail attachments or by double clicking the file in Windows Explorer, as the installer for LogTag Analyzer registers this file extension and associates it with LogTag Analyzer.

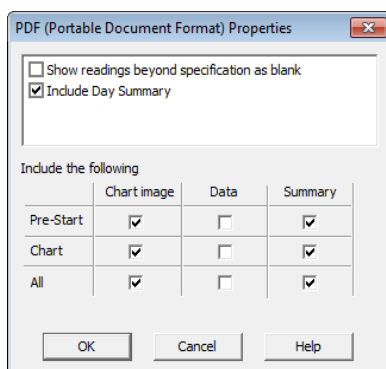
## PDF files

LogTag Analyzer can save the currently active LogTag data window to a PDF file. One single file will be generated with chart images, a data listing and summary included for each tab.

PDF files can be generated automatically, or by selecting "Save as" from the [File menu](#) (on page 119). Select a file name and location for your PDF file. Automatic generation of PDF files is enabled in the section about [Exports and Reports](#) on page 109. Here you can also define the composition of the PDF file.

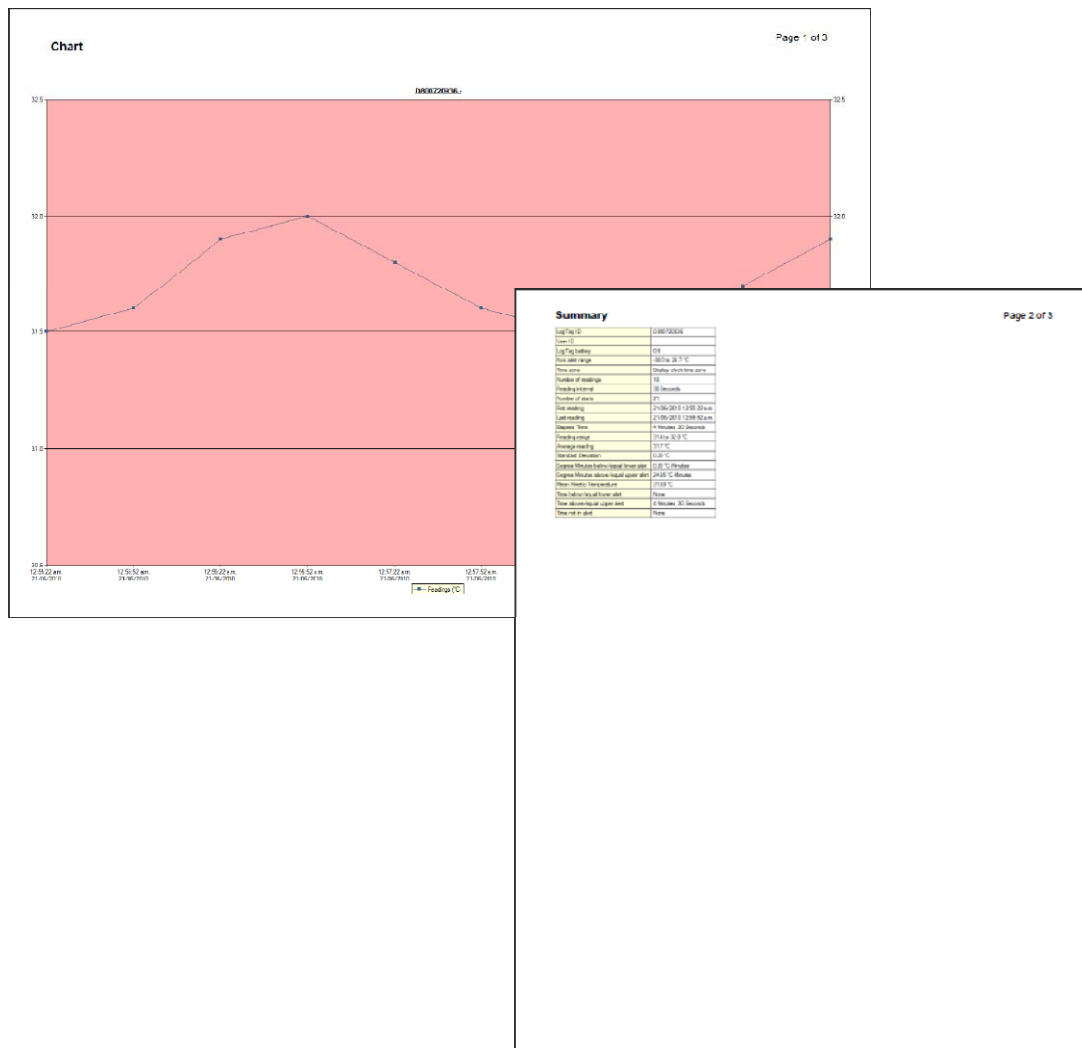


Click the **Customize \*.pdf** button; the following dialogue window is displayed, allowing you to select which content of the PDF file will be created.



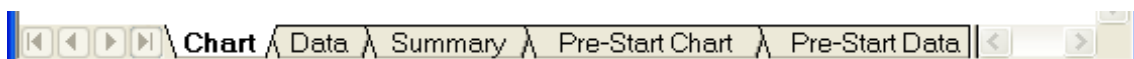
Note: Only one single Data listing will be created. Depending on which sections are enabled, pre-start only, chart only or all readings will be included.

Each section can be identified by its heading. If a chart is zoomed, the PDF file will also contain a zoomed setting.



## Understanding the results

The Data Screen is an all purpose data display. The window appears inside the main LogTag Analyzer window, and has a series of tabs along the bottom. Each of these tabs changes the Data Screen display.



The different display types are:

Chart	A display of the data in a time versus humidity and/or temperature chart.
-------	---

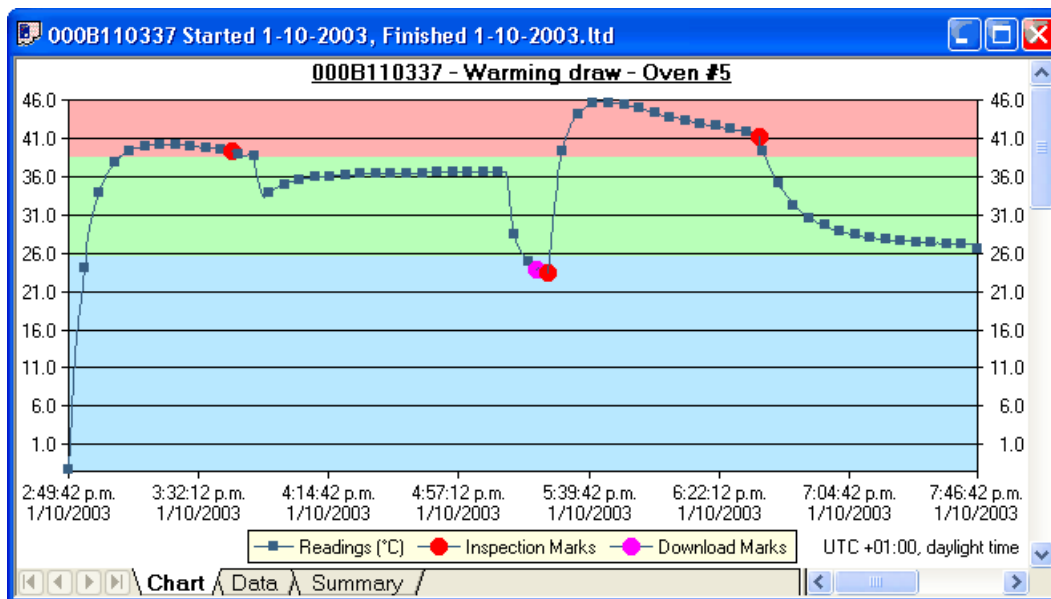
Data	A listing (spreadsheet style) of the time versus humidity and/or temperature data.
Summary	A summary of the data, including averages, ranges, alert results, LogTag identification data, and other information.
Pre-Start Chart	A chart of data stored by the LogTag prior to it being started.
Pre-Start Data	A listing of the data stored by the LogTag prior it being started.
Pre-Start Summary	A summary of the data stored by the LogTag prior to it being started.
All Chart	A chart of the all of the data stored in the LogTag including the data prior to it being started and after being started.
All Data	A listing of the all of the data stored in the LogTag including the data prior to it being started and after being started.
All Summary	A summary of all of the data stored in the LogTag including the data prior to it being started and after being started.
Day Summary	A summary of the day statistics for display loggers.

The screens that are typically used are the first three (Chart, Data and Summary), since they represent the normal usage of the LogTag. The other Data Screens are included to deal with situations where the LogTag may have not been activated due to user error; the data is still collected and available. LogTags may be handled by those who are unfamiliar with the start feature. The [“pre-start logging”](#) on page 42” feature protects against accidental “no starts” to preserve data that may be valuable.

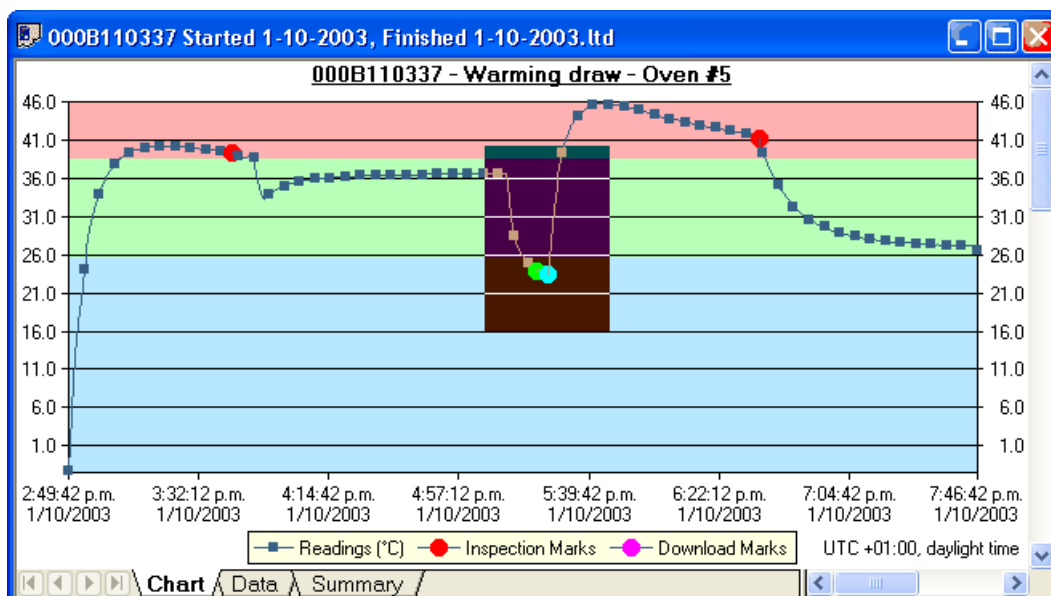
In some cases, not all the “tabs” previously described will be displayed, for example you may only see Chart, Data and Summary. If the LogTag has been configured to not record any pre-start data, the downloaded data will not display any; you will only see the data that has been set up in the “configured mode” and recorded after starting the LogTag. Pre-start recording is an option, not a default. Also if the LogTag was configured to record continuously and the data has wrapped in memory all the pre-start data would have been replaced with more recent data and as such there will be no pre-start data left to display.

## Inspecting the information at close range

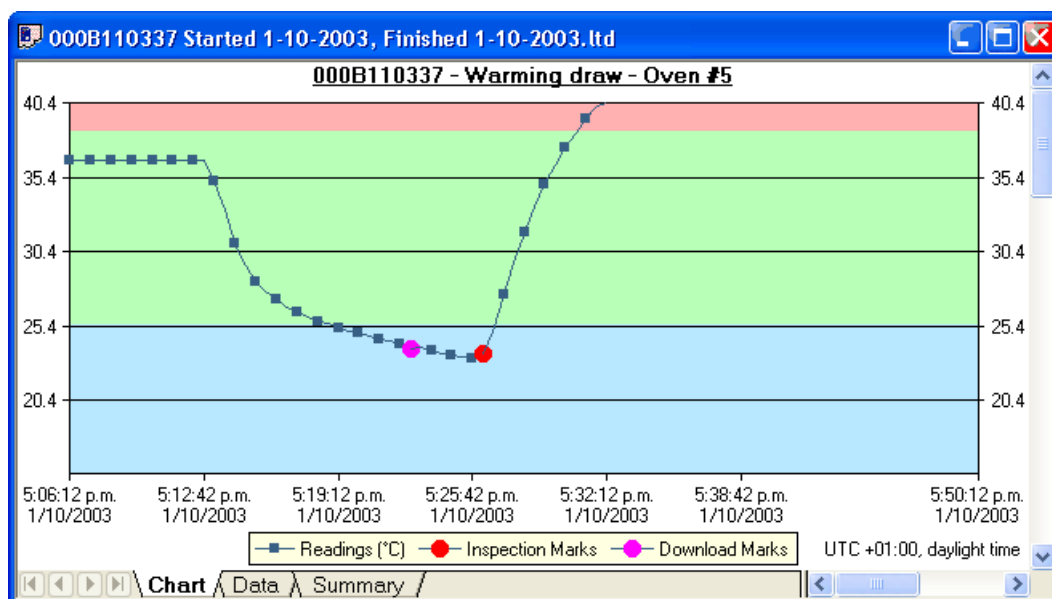
When a file is displayed either from downloading or from calling up a stored data file, the file typically appears as a chart. It might look something like this:



The display does not show all of the available data points. For more detail, you can zoom in and display just one small section of the charted data. Using the mouse, find the upper left corner of a window of interest, hold down the left mouse button, and move the mouse to the bottom right corner. The zone of interest will be highlighted.



The highlighted zone is immediately displayed after the left mouse button is released on the maximum displayable resolution:



This display now shows the maximum detail from the highlighted area.

When this mouse operation has been completed, for example, a picture of the highlighted area can be placed on the clipboard. This picture can then be pasted into any Microsoft Windows® application. For example, if you are writing a letter and want to illustrate a point based on chart data from a LogTag, you can paste the picture of the chart directly into the letter.

When the mouse pointer is moved over the chart, a small window (tooltip) is displayed near the mouse pointer. It displays the reading closest to the mouse pointer position. If the readings are very close together, it is a good idea to zoom in to an area of interest to inspect individual readings with the help of tooltips.


The tooltip will always show date and time of the recording, even when elapsed time is chosen for the x-axis display. This will allow you to get the date and time information quickly without having to change the setting in the options for [Charts](#) (on page 90).



Whenever the data displayed on the chart has been zoomed in to show more detail and is showing only a portion of the charted data, if you click on the corresponding Data tab you will see that only the readings shown on the chart are currently displayed. If you also click on the corresponding Summary tab you will see an additional section of statistics that have been calculated based on only the portion of readings currently being shown on the Chart screen. Following is an example of the additional section of statistics that will appear within the Summary Screen when a section of the readings within the Chart screen have been zoomed in.

Statistics of zoomed range of readings	
First reading	1/10/2003 4:23:42 p.m.
Last reading	1/10/2003 6:41:12 p.m.
Elapsed Time	2 Hours, 17 Minutes, 30 Seconds
Reading range	23.2 to 45.6 °C
Average reading	36.2 °C
Standard Deviation	4.36 °C
Degree Minutes below lower alert	10.65 °C
Degree Minutes above upper alert	82.35 °C
Mean Kinetic Temperature	37.04 °C
Time below lower alert	8 Minutes
Time above upper alert	37 Minutes, 30 Seconds
Time not in alert	1 Hour, 32 Minutes, 30 Seconds

If there are readings beyond the limits of the sensor within the time interval that is being displayed, the statistics for this interval will be displayed as "\*\*\*".

The Zoom Out () command in the [Edit menu](#) (on page 122) or on the [toolbar](#) (see "Toolbar commands" on page 126) can be used to revert the display back to showing the range of data points that were showing prior to the new zoom section being selected.

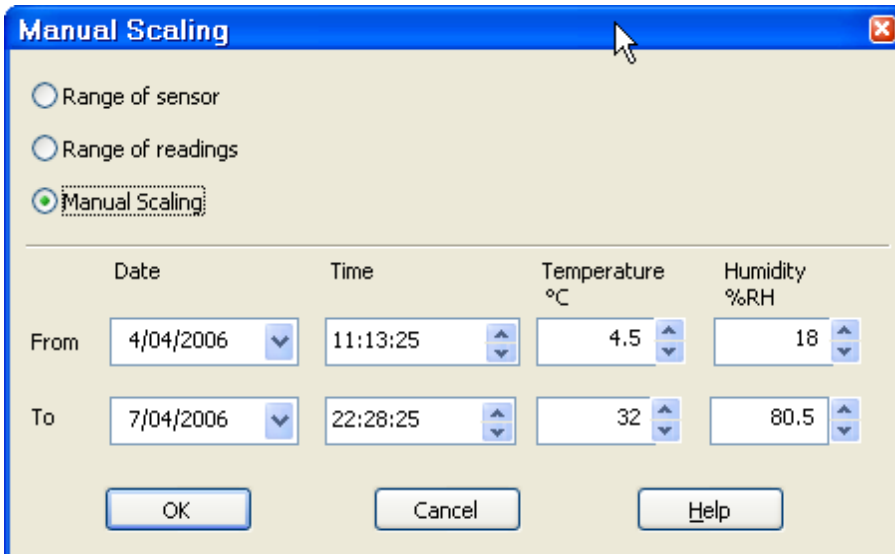
Inspection marks are recorded each time the START MARK button is pressed on the LogTag. Each inspection mark is numbered and can be identified by counting the number of marks on the Chart display. If you click on the corresponding Summary tab and scroll down in the data record you will see a summary of all the points that were recorded between each subsequent inspection mark. Following is a picture of a portion of a Summary Screen showing the relevant information for the sequence of data points between the inspection mark #2 and inspection mark #3.

Statistics for between inspection mark #2 and inspection mark #3:	
First reading	1/10/2003 5:26:12 p.m.
Last reading	1/10/2003 6:34:42 p.m.
Elapsed Time	1 Hour, 8 Minutes, 30 Seconds
Reading range	23.5 to 45.7 °C
Average reading	42.8 °C
Standard Deviation	3.64 °C
Degree Minutes below lower alert	1.20 °C-Minutes
Degree Minutes above upper alert	332.60 °C-Minutes
Mean Kinetic Temperature	43.29 °C
Time below lower alert	1 Minute
Time above upper alert	1 Hour, 4 Minutes
Time not in alert	4 Minutes

## Manual scaling of the chart

To change the temperature and humidity scale, or select a range of readings by time and date, select "Manual Scaling" from the chart popup context menu.

The following dialog will be displayed:




The dialog box titled "Manual Scaling" contains three radio buttons: "Range of sensor", "Range of readings", and "Manual Scaling" (which is selected). Below the radio buttons is a table with four columns: "Date", "Time", "Temperature °C", and "Humidity %RH". The table has two rows: "From" and "To". The "From" row has values: 4/04/2006, 11:13:25, 4.5, and 18. The "To" row has values: 7/04/2006, 22:28:25, 32, and 80.5. At the bottom of the dialog are three buttons: "OK", "Cancel", and "Help".

	Date	Time	Temperature °C	Humidity %RH
From	4/04/2006	11:13:25	4.5	18
To	7/04/2006	22:28:25	32	80.5

- Range of sensor    The chart is zoomed to the minimum and maximum values for each sensor.
- Range of readings    The chart is zoomed to the minimum and maximum reading values.
- Manual Scaling    This option lets you specify the date/time range, temperature and humidity ranges (if applicable) for the chart display. The dialog shows the current zoom settings.

Click  to apply your selected settings.

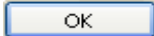
To return to the previous zoom level, use the Zoom Out () command in the [Edit menu](#) (on page 122) or on the [toolbar](#) (see "Toolbar commands" on page 126).

By default, each chart is initially displayed zoomed to the range of readings. This default setting can be changed in the Options dialog (see chapter "[Charts](#) (on page 90)").

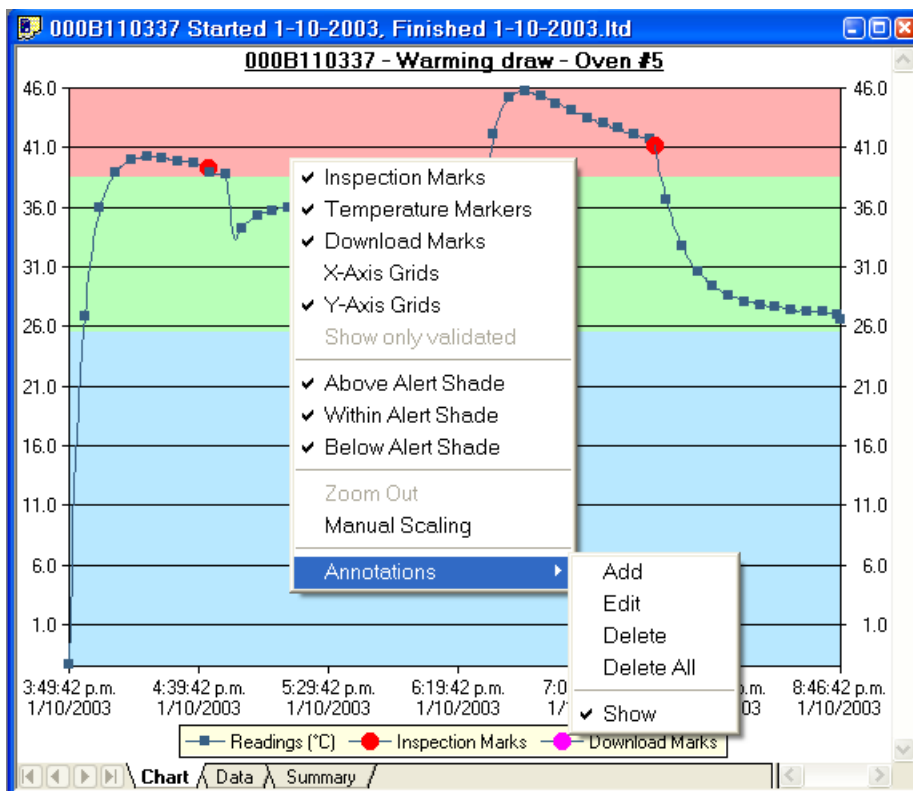
## Chart annotations

To include more information in your chart you can add chart annotations. These will be displayed and printed with your chart.

Click the right mouse button at the location where you want to add the annotation. Select "Add" from the Annotations popup context menu. Enter the annotation text and click



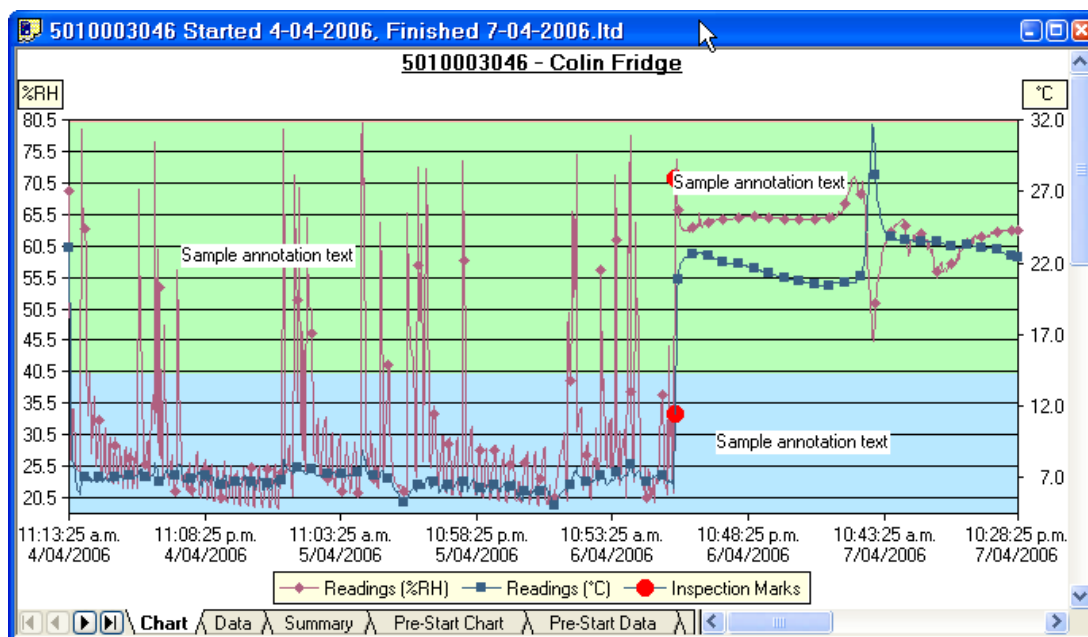
. The annotation will be displayed in the chart. When you zoom the chart display, the annotation will be zoomed with the chart readings.




To edit an annotation, move the mouse pointer into the area of an existing annotation. Click the right mouse button and select "Edit" from the Annotations popup context menu. Edit the text and click to display the edited annotation.

To delete an annotation, move the mouse pointer into the area of an existing annotation. Click the right mouse button and select "Delete" from the Annotations popup context menu. The annotation will be deleted.

To delete all annotations, select "Delete All" from the Annotations popup context menu.



Selecting the "Show" command from the Annotations popup context menu will show or hide all of the annotations on the chart.

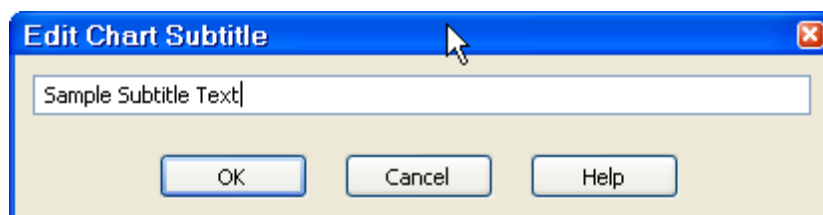
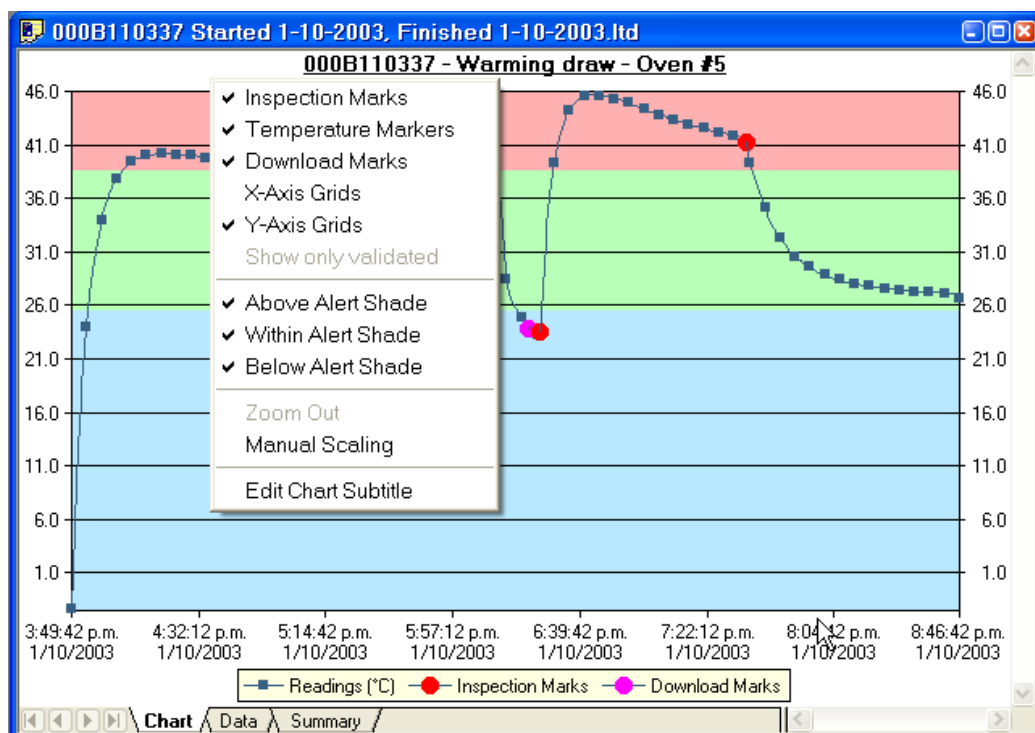
To save the annotations, click the  toolbar button or select the "Save" command from the "File" (see "File Menu" on page 119) menu. The annotations will be saved in a file with the same name as the data file and the file extension ".anno".

When saving annotations in Multi Chart mode, the software will ask you to specify a file name for the Multi Chart configuration, if you are saving this configuration for the first time.

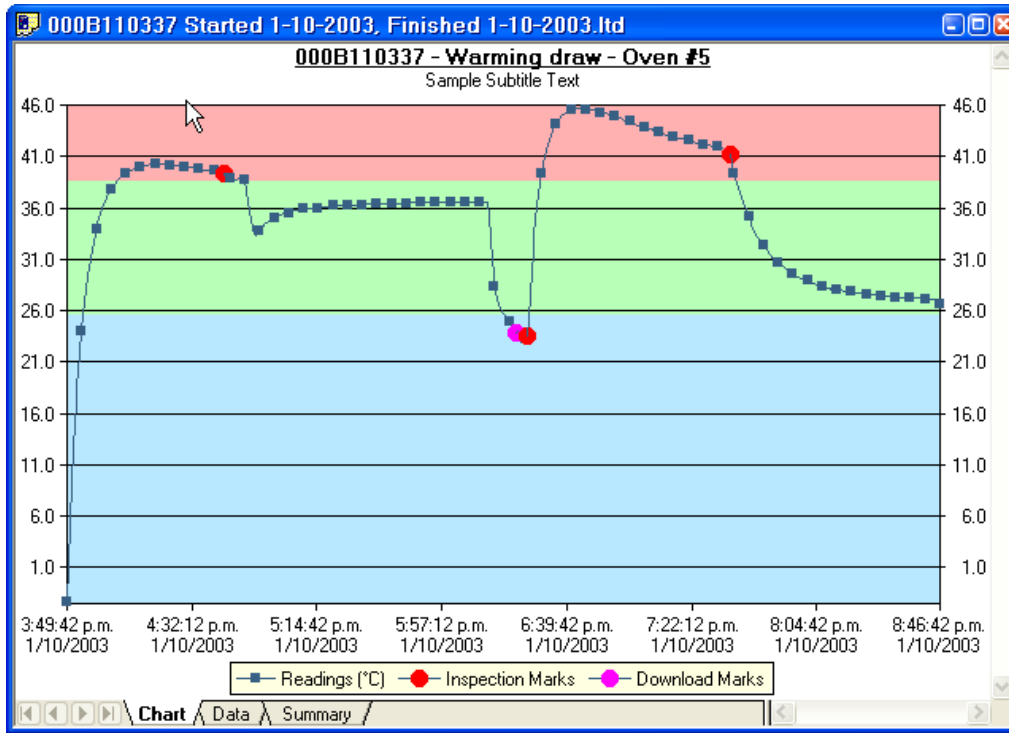
## Chart subtitle


The chart subtitle is displayed and printed underneath the chart title.

To edit the subtitle, right-click on the area above the chart and select "Edit Chart Subtitle" from the popup context menu.



Enter or modify the text, then click  to display the edited subtitle. To remove the subtitle, delete the text in the Edit Chart Subtitle dialog and click .




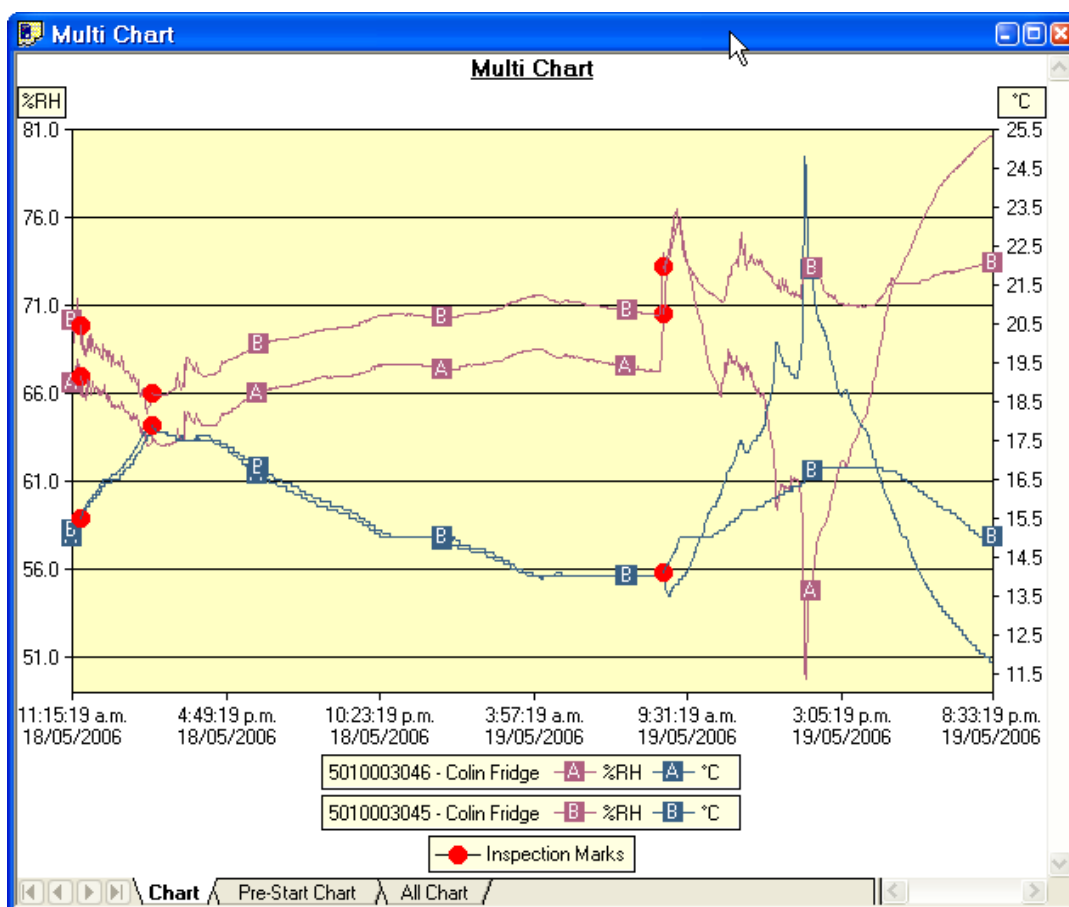
To save the chart subtitle click on the  toolbar icon or select the [Save](#) (see "File Menu" on page 119) command from the [File](#) (see "File Menu" on page 119) menu.

If the LogTag Analyzer application is in Single Chart mode, the subtitle (and annotations) for the currently active chart will be saved in a file with the chart file name and the file extension .anno.

In Multi Chart mode, the subtitle is saved in the Multi Chart configuration file (file extension .multi). If you are saving the configuration for the first time, you will be asked to specify a file name for the Multi Chart configuration.



## Combining charts onto a single chart

To overlay multiple charts in one view, select the Multi Chart  command. All charts that are currently open will be displayed together. Additional files opened while in Multi Chart mode (including data downloaded from LogTags) will be added to the display.



Each of the individual charts will be displayed with a letter symbol to allow you to tell them apart. The legend contains an entry for each chart showing the chart name and the corresponding letter.

You can change the background color for the Multi Chart display through the [Charts](#) (on page 90) section in the [Options](#) (see "Customizing the software" on page 86) Window.

To remove charts from the Multi Chart display, use the Single Chart  command to switch to Single Chart mode, then close the files you don't want to display. Select the Multi Chart  command to switch back to Multi Chart mode.

You will notice that the Data and Summary tabs are not available in the Multi Chart display. If you require additional information about the chart data, activate the display of



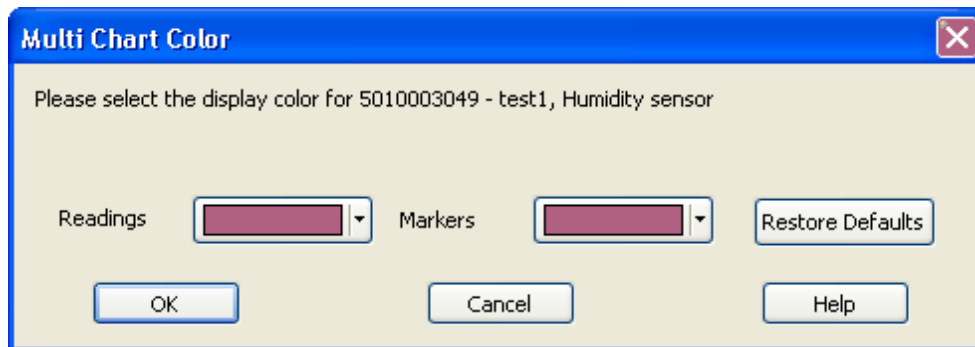
the desired statistics on in the [Chart Statistics](#) (on page 89) section in the [Options](#) (see "Customizing the software" on page 86) Window. The chosen values will be displayed separately for each chart.

You can also view [Min, Max and Average Charts](#) (see "Special Chart Tabs" on page 68), and select other options.

## Changing Chart Colours

By default, all charts in the Multi Chart display are displayed in the colors specified in the [Charts](#) (on page 90) section within the [Options](#) (see "Customizing the software" on page 86) Window.

To change the display color of individual charts/sensors, move the mouse pointer over a chart until the tooltip is displayed. Right-click, then select "Change Chart Color" from the popup context menu.

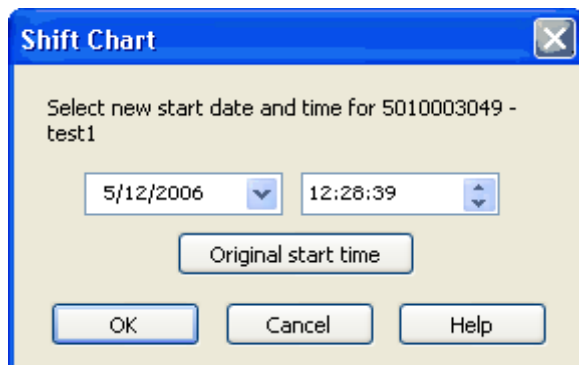


Select the desired colors for the chart readings and markers in the color selector boxes. To restore the default color (as specified in the [Charts](#) (on page 90) section within the [Options](#) (see "Customizing the software" on page 86) Window), select the "Restore Defaults" command.

## Shifting chart start times

For easier data comparison, chart start times can be shifted in Multi Chart display. There are two ways to shift a chart along the time axis:

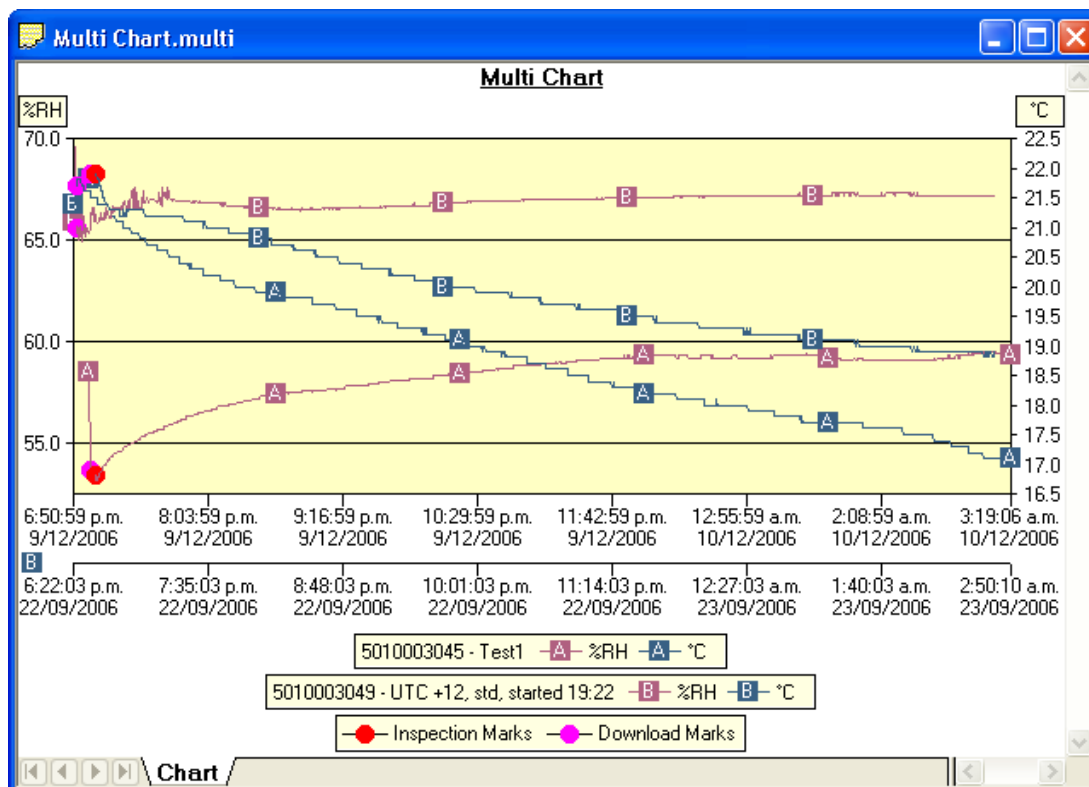
1. Move the mouse pointer over the chart until the appropriate tooltip is displayed. Right-click, then select the "Shift Chart" command from the popup context menu. This will cause the following dialog to be displayed, where the new start time and date can be entered, or the chart can be revert to its original date/time by selecting the "Original start time" button. Click the OK button to display the change.



2. Press and hold the CTRL key, left-click on the chart you would like to move, and drag the chart to new the position.

An additional time axis is displayed for each shifted chart indicating the corresponding time in relation to the original start time.

Note: Shifting a chart will not change any of the original recorded data, only the location the data is displayed in relation to other charts within the Multi Chart display will change.



## Aligning Charts



Select "Align Charts" from the popup context menu to automatically align all charts in the current Multi Chart window.

The charts are aligned to the earliest start time:


- "Chart" tab: All start times are aligned.
- "Pre-start Chart" tab: All charts with Pre-start readings are aligned to the earliest Pre-start reading.
- "All Chart" tab: Charts are aligned to the earliest reading (Pre-start reading if any Pre-start readings have been recorded for the chart).

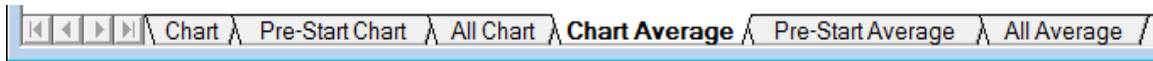
Every chart is assigned a different colour and a time axis is displayed to illustrate the original start time. You can display the elapsed time instead of the date/time by selecting the "Elapsed Time" option in the Chart Options dialog ([Charts](#) (on page 90)).

Aligning charts in one tab will also influence how these charts are represented in the other tabs. If for example you select "Align Charts" in the "Chart" tab, and switch to the "All Chart" tab, you will notice that the charts are now aligned at a new origin, with all pre-start readings to the left and all readings to the right of this origin. The charts in the "Pre-start" tab are aligned with the last pre-start reading to the right.

To revert to the original start times for all charts, select  in the toolbar to switch to Single Chart mode, then switch back to Multi Chart mode with .

## Special Chart Tabs

When you select the average tab  command in the toolbar, up to three additional chart tabs will be shown, with the Chart Average tab highlighted:

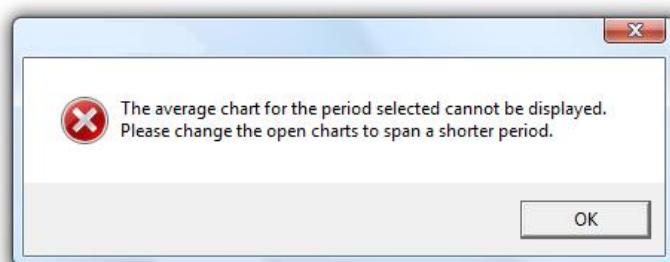



These chart tabs display graphs calculated from the "Chart", "Pre-Start Chart", and "All chart" tabs and show minimum, maximum and average value graphs. Changes in either of the three original data displays, such as adding a new file and aligning or shifting charts, result in a re-display of the corresponding "Min/Max/Average" tab, e.g. if one of the charts in the "Pre-Start Chart" is shifted, the "Pre-Start Min/Max/Average" chart would redraw showing graphs based on the updated values.

You can annotate these special chart tabs in the same way as other chart tabs; such annotations will be visible in the other chart tabs and are stored with the multi chart when saved.



Please note that following behaviour applies to these special chart tabs:

- Zoom settings will not be transferred to the "Average" tabs.
- Download marks and inspection marks will not be displayed in the "Average" tabs.
- Non-validated readings and re-calibrated readings will not be displayed with the special attributes, even if set in the options. If you have chosen to "show non-validated readings", they are included in the minimum/maximum/average calculations, otherwise not.
- To avoid memory overflows there are some restrictions regarding the maximum allowed time span of the charts in a multi-chart. These restrictions vary with logging interval, should you try to add a chart outside the allowed range following dialogue box will appear:



In this case the multi chart will disassemble, so you can close the window whose chart you no longer want to display, and re-assemble the multi-chart by clicking on .

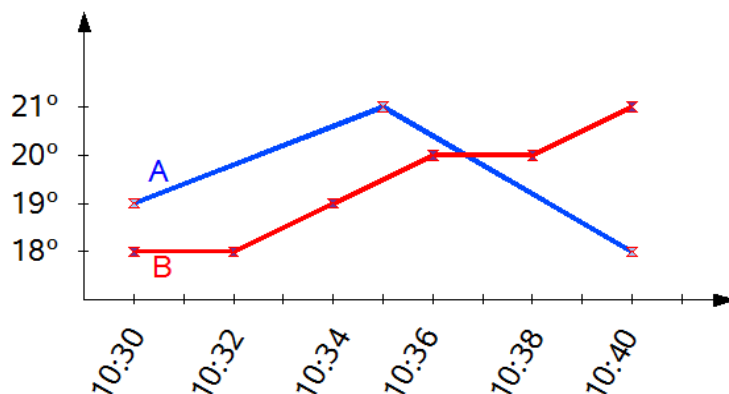
- If one or more of the charts have sections with readings outside the LogTag's sensor range, LogTag Analyzer is unable to calculate the minimum, maximum and average values, and those sections of the graph will not be displayed. This will likely result in a "broken" graph line, regardless of whether "show readings beyond specifications" in the [Charts](#) (on page 90) section in the [Options](#) (see "Customizing the software" on page 86) Window is enabled or not.
- Due to the large number of calculations performed in this feature, specifically when opening large numbers of charts spanning long periods, having the average tabs displayed can occupy large amounts of memory and run slow. Therefore we recommend only turning the feature on when required.

Clicking on the highlighted average tab  command will turn the average tabs off. Selecting the single charts  command in the toolbar while the average charts are active will disassemble the multi chart, and when switching back to multi chart the average tabs will be displayed again until turned off.

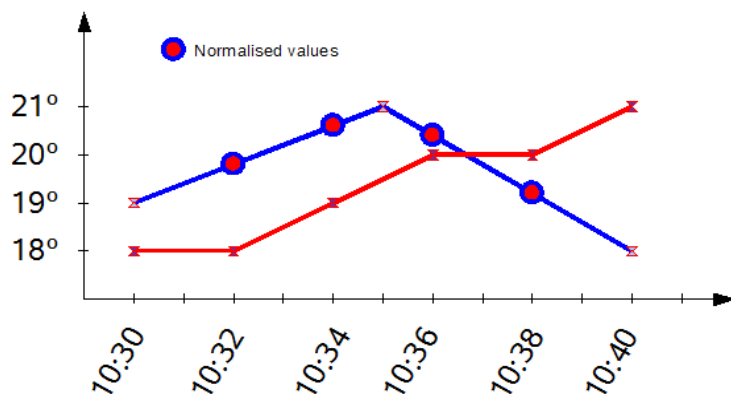
## Behind The Scenes

To create some meaningful results, LogTag Analyzer uses a special trend line process to calculate the minimum, maximum and average values across multiple charts, rather than a histogram. It is important you understand this mechanism, so you can interpret the displayed readings correctly.

This is an example of two LogTags, one with a 5 minute log interval (A) and the other (B) logging every 2 minutes.

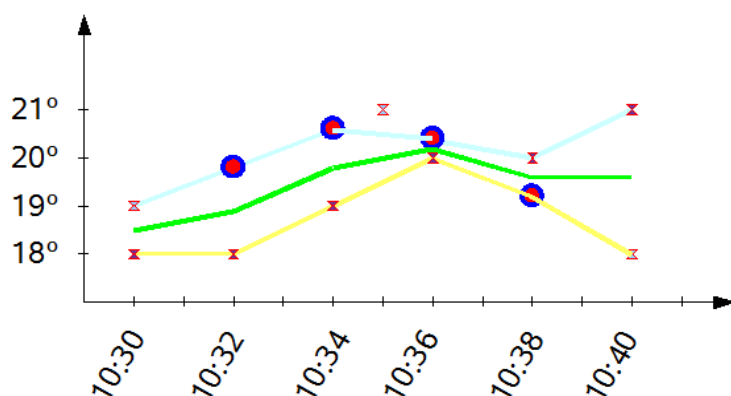


Before the data are displayed in an average tab, LogTag Analyzer normalizes every chart's readings so they fall in line with the logging interval of the LogTag with the shortest log interval, in this case unit (B). It does not shift any charts, but rather calculates a theoretical value for those reading times by linear interpolation. Interpolation determines probable environmental conditions, i.e. what the LogTag would have recorded if taking a reading at that time.



Without this method, it would not be possible to compare LogTags with different log intervals, or units that have the same log interval, but were started at different times.

Starting with the earliest time present in the chart, a value is created for each LogTag as if it had recorded a log at that time. It is those values that are used to calculate and display the minimum, maximum and average charts.



As a result of this process, absolute values for minimum and maximum may not always be shown if they do not fall on normalized times, as seen in the example at 10:35 - despite 21°C being the maximum it will not be displayed as it is not a normalized value.

Note: The charts in above example are based on LogTags started at the same time. If unit (A) had been started earlier, depending on the start time unit (B) may also have its readings interpolated. To ensure the chart with the shortest log interval always has its real values shown, please use the [Aligning Charts](#) (on page 67) function from the context menu.

## Automatically calculated statistics

When a file is displayed either from downloading or from calling up a stored data file, the software will automatically calculate and display some statistics of the recorded data. These statistics are shown on the corresponding Summary tab and are also calculated for each sequence of data points between the inspection marks.

If any readings within the time interval are beyond the limits of the sensor, the values for Average Reading, Standard Deviation, and Mean Kinetic Temperature will not be displayed for the relevant time interval.

### Average Reading

The Average Reading is the arithmetic mean of the sequence of data points. It is calculated by adding all the data point values together and then dividing the total by the number of data points. Mathematically this formula can be expressed as illustrated in the following picture:

$$av = \frac{\sum_{i=1}^n t_i}{n}$$

Where:

av      the calculated arithmetic mean

n      the number of data points to include in the calculation

t<sub>i</sub>      a data point to include in the calculation

For example, if there were 5 data points to calculate the arithmetic mean of and they were, 12.3, 15.9, 16.2, 14.7, 14.9, then the arithmetic mean would be 14.8.

## Standard Deviation

The standard deviation is a useful for determining how spread out the readings are from the arithmetic mean (Average Reading). Most controlled environments typically try to keep the environmental conditions at a stable and consistent humidity and/or temperature. The standard deviation can be used to help indicate how stable the environmental conditions were maintained. One standard deviation (sometimes expressed as "one sigma") away from the mean, positive or negative represents approximately 68 percent of all the readings. Two standard deviations, or two sigmas, away from the mean represents approximately 95 percent of the readings. Three standard deviations represent about 99 percent of the readings.

For example, if the arithmetic mean of the readings was 50.6°C and the standard deviation was 2.3°C, then approximately 68% of the readings were between 48.3°C and 52.9°C, 95% of all the readings were between 46.0°C and 55.2°C and 99% of the readings were between 43.7°C and 57.5°C. Further more, if all the readings were recorded over a span of 1 day (24 hours) then the temperature was between 48.3°C and 52.9°C for approximately 16 hours and 19 minutes during the recorded period of time.

Mathematically the formula for calculating the standard deviation can expressed as illustrated in the following picture:

$$s = \sqrt{\frac{\sum_{i=1}^n (t_i - av)^2}{n - 1}}$$

Where:

- s            the calculated standard deviation
- n            the number of readings to include in the calculation
- av           the calculated arithmetic mean
- t<sub>i</sub>           a reading to include in the calculation

For example, if there were 5 readings to calculate the standard deviation of and they were, 12.3, 15.9, 16.2, 14.7, 14.9, then the standard deviation would be 1.54



## Mean Kinetic Temperature

Some products and materials have accelerated rates of degradation at higher temperatures. For example, perishable food items, pharmaceutical products and many forms of bacteria can grow/degrade exponentially as the environmental temperature increases. Mean kinetic temperature is a calculation that accommodates the non-linear thermal effect temperature can have on products. Mean kinetic temperature is represented as the equivalent temperature the product was thermally subjected to during the period of time the various temperature reading were recorded.

Mathematically the formula for calculating the mean kinetic temperature can expressed as illustrated in the following picture:

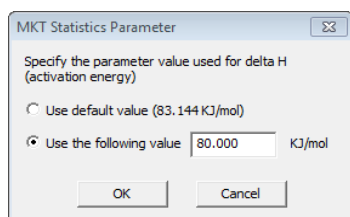
$$mkt = \frac{-\frac{\Delta H}{R}}{\ln\left(\frac{\sum_{i=1}^n \exp\left(\frac{-\Delta H}{R \times (t_i + 273.15)}\right)}{n}\right)} - 273.15$$

Where:

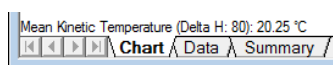
mkt Mean kinetic temperature, in degrees Celsius

$\Delta H$  the activation energy. By default LogTag Analyzer uses an activation energy value of 83.144 KJ/mol for the calculation.

You can select a custom value for  $\Delta H$  by clicking the [Customize...](#) button in the Summary Statistics or Chart Statistics option screen and entering the desired value.



Charts and the Statistics page display the  $\Delta H$  parameter if it is different to the default value:



R the universal gas constant, which is 0.0083144 KJ/mol K

n            the number of data points to include in the calculation

$t_i$           a data point to include in the calculation, in degrees Celsius

For example, if there were 5 data points to calculate the mean kinetic temperature of and they were, 12.3, 15.9, 16.2, 14.7 and 14.9 degrees Celsius, then the mean kinetic temperature would be 14.9 degrees Celsius using the default  $\Delta H$ .

## Degree Minutes

There are some products and materials that exist which can change their characteristics and/or degrade if they experience temperatures which are not within ideal conditions for long enough. For example, some products may experience freezer burn if they experience an extremely cold condition or experience a colder than ideal temperature for long enough period of time. Other products for example, ice cream, change their characteristics if they experience temperatures which allow it to melt. The LogTag Analyzer will automatically display the results of two separate Degree Minutes calculations. The result of the first Degree Minutes calculation displayed will be based on the readings that were recorded below the ideal conditions and the result of the second Degree Minutes calculation displayed will be based on the readings that were recorded above the ideal conditions. The ideal conditions used in the calculation of the Degree Minutes formula are based on the upper and lower alert values that were configured when the LogTag was originally prepared for use.

Mathematically the formula for calculating the degree minutes above alert can be expressed as illustrated in the following picture:

$$\text{deg min} = \sum_{i=1}^n \text{abs}(t_i - a) \times s$$

Where:

degmin	Total Degree Minutes spent above/below the alert threshold.
$t_i$	The temperature that was above/below the alert threshold.
$a$	The alert temperature threshold.
$s$	The duration of time, in minutes, the temperature was sustained.

For example, if there were 5 data points to calculate the degree minutes of and they were, 12.3, 15.9, 16.2, 14.7 and 14.9 degrees, each of these temperatures were recorded at 2 minute intervals and the high alert temperature threshold was 12.6 degrees, then the degree minutes temperature above the upper alert threshold would be 22.6 degree-minutes.

---

## Displaying statistics

The statistics displayed on the Summary tab can be configured in the Options dialog. Refer to the (see chapter "[Summary Statistics](#) (on page 88)"). By default, all statistics are displayed on the Summary tab.

Statistics can also be displayed on the chart, underneath the legend. See chapter "[Chart Statistics](#) (on page 89)" for more information about configuring the chart statistics.

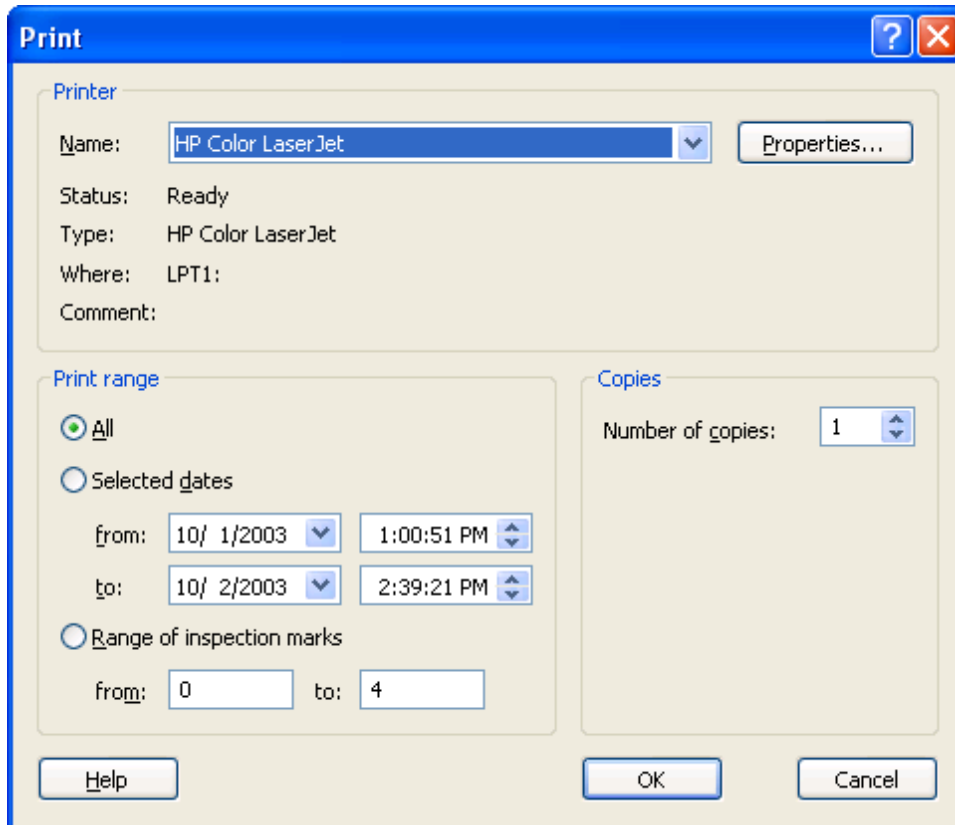
If there are readings beyond the limits of the sensor within the time interval being displayed, the statistics for the relevant interval will be displayed as "\*\*\*".


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## Printing the results

Printing from LogTag Analyzer is slightly different to printing from other common Windows software, as the printer functions in terms of range of information to print rather than range of pages. This technique allows you to focus on what you want printed rather than the pages showing the information.


You can choose to print all of the information, select a range of dates and times to print from or select a range of "inspection" marks. This could be a very important for transit monitoring since post trip and pre-event data are not significant to a discussion or dispute centering on a humidity and/or temperature maintenance issue.



The print window can be brought up by simply clicking once on the "Print" icon () located on the toolbar (see "Menus and Toolbars" on page 117) or by clicking the "Print..." menu item from within the File menu.

## Sending a file by e-mail direct from Analyzer

You can send files of interest to another person, by e-mail, directly from the software without the need to exit to your e-mail software or to deal with file attachments.

While you have the file of interest open and being displayed on the screen, just click once on the "Send Mail" icon () located on the toolbar (see "Menus and Toolbars" on page 117) and your e-mail software will pop up with the file already inserted as an attachment.

Type the desired e-mail address to send the file of interest to, add any message that you wish to include, and then click "Send". That is all.

Clicking the "Send..." menu item within the File menu will achieve the same results as clicking the "Send Mail" icon as previously described.

Note, the recipient of the file will also need to have a copy of the LogTag Analyzer software to open and view the file that you sent. LogTag Analyzer software is free and can be downloaded from the LogTag Recorders Internet site, [www.logtagrecorders.com](http://www.logtagrecorders.com).

If you want to attach your data files in file formats other than the LogTag Analyzer format, specify the desired file formats in the [Exports and Reports](#) (on page 109) section in the [Options](#) (see "Customizing the software" on page 86) Window. The data files will automatically be attached to your e-mail(s) in the desired formats.

To send a Multi Chart configuration, the configuration must first be saved to disk (see chapter Saving a Multi Chart configuration). The "Send Mail" command will automatically attach the multi chart configuration file, the annotation file (if annotations have been added) and the relevant individual data files to your e-mail(s).

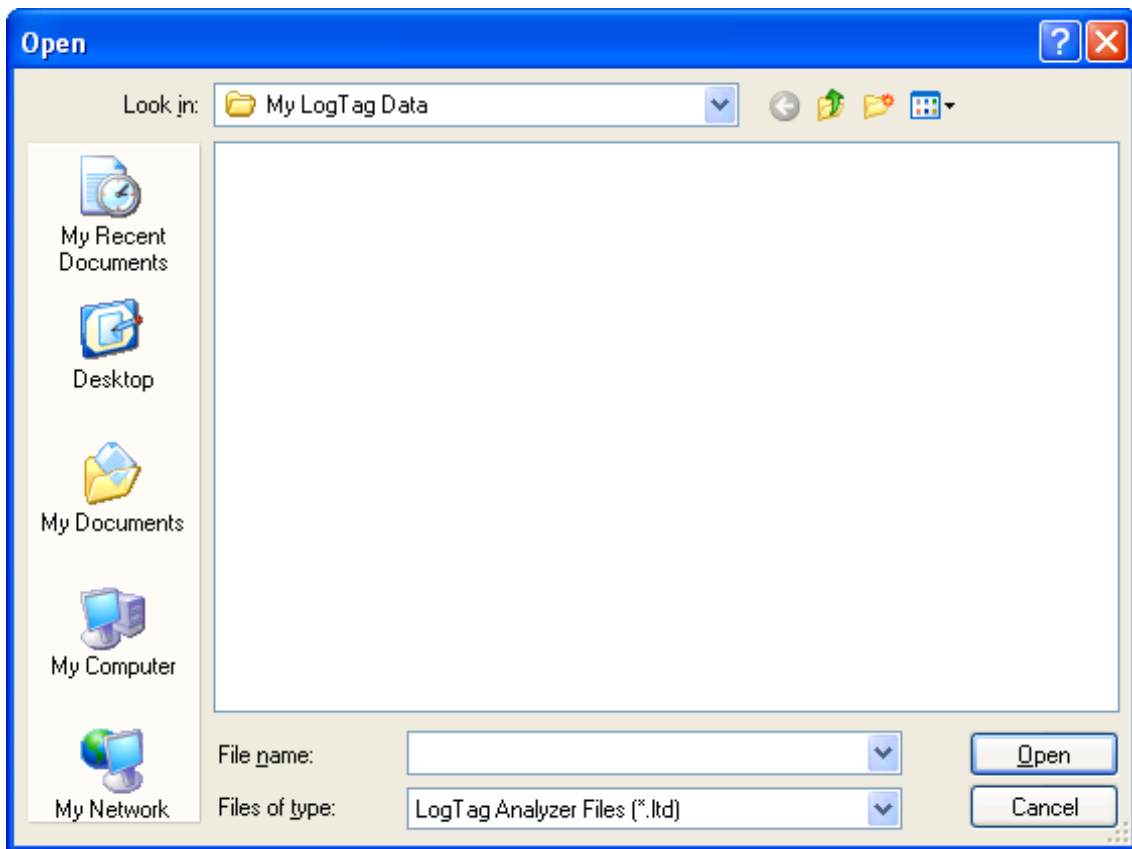
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Note: You can automatically send e-mails and upload files to ftp sites using LogTag Analyzer's automated SMTP and FTP functionality. Please see [Automatic Uploading to FTP sites and automatic e-mailing](#) on page 93 for further details.

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## Calling up previous results

The files that have most recently opened and displayed are listed towards the bottom of the "File" (see "File Menu" on page 119) menu. To open other files, click the "Open" icon (📁) located on the toolbar (see "Menus and Toolbars" on page 117), which will display the "Open" file dialog similar to the following picture and allows the user to locate and open one or more files of interest.

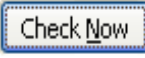


You can open files from all locations accessible by the Windows™ Operating System, including network and ftp locations. Please refer to your operating system's help for more information.

Clicking the "Open..." menu item within the File menu will achieve the same results as clicking the "Open" icon as previously described.

After the software has been installed for the first time, there are two recently opened files listed in the "File" menu, even though no files have been opened yet. These are sample files, which were installed along with the software so that users can see an example of information that can be retrieved from LogTags. These files are not required for the correct operation of the software and therefore may be deleted at any time.

You can also open files directly from within Windows™ Explorer or from within your e-mail software by double clicking on the file or right clicking and selecting "open" from the context menu. When opening files from e-mail programs that store attachments in temporary folders such as MS Outlook, you may be asked to store the file in a new location when performing further actions such as selecting multi-charts or uploading to FTP sites.

If the software is unable to open the file, it will display an error similar to the following picture. Clicking on  will start the process of checking the Internet for an [updated copy of the software](#) (see "Getting updated software" on page 138).



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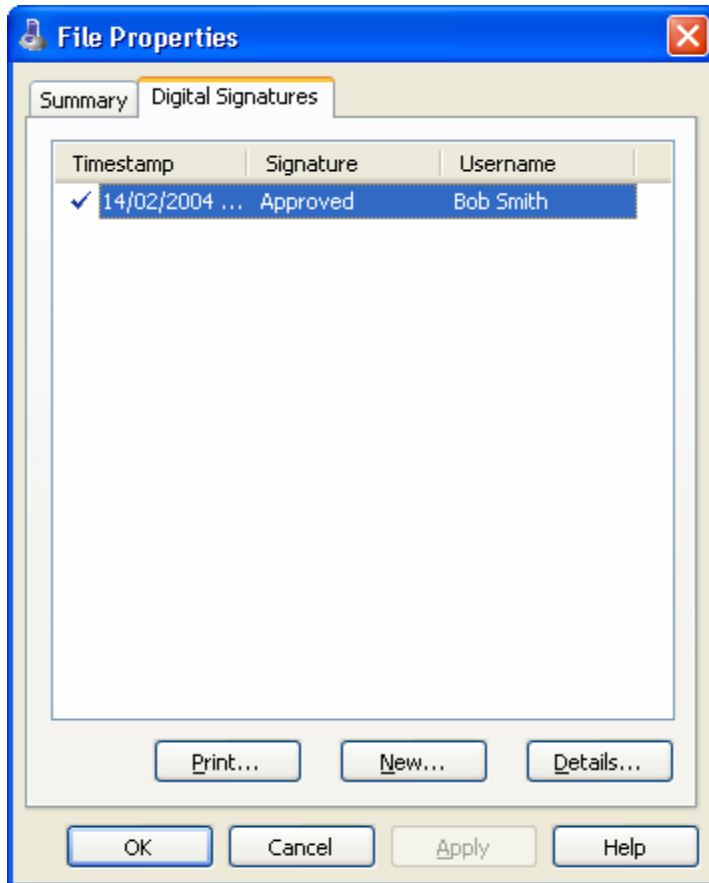
## Digital signatures


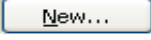

Support for digital signatures is primarily provided for compliance with the US FDA 21 CFR Part 11 regulation - Electronic records and electronic signatures. Various industries however, may find inclusion of digital signatures beneficial towards their quality control and assurance systems.

Digital signatures allow users to include their digital signature within a LogTag Analyzer file along with a meaning/reason for the inclusion of the digital signature. To add digital signatures to LogTag Analyzer files, the copy of the LogTag Analyzer software being used must be connected to the LogTag User Server software. For more information about how to get the software to connect to the LogTag User Server software see the "[User Server](#) (on page 114)" set of options settings and/or contact your local network administrator.

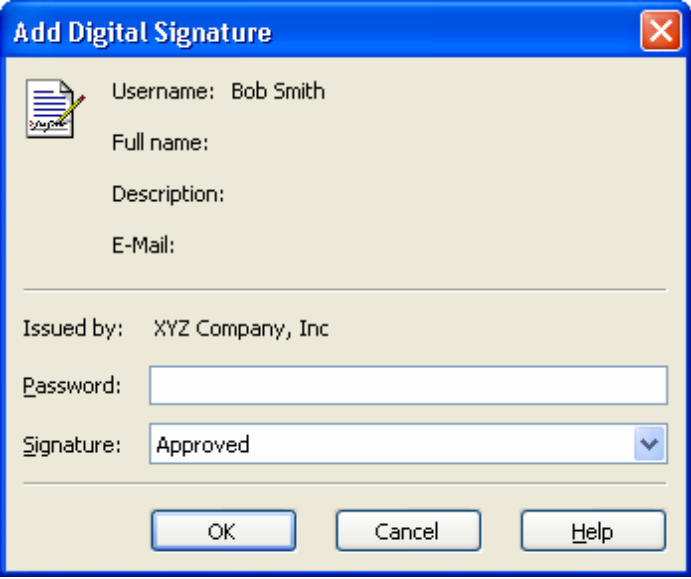


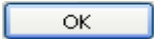

While the file that the digital signature is to be added to is open and currently selected, add a digital signature by clicking on the "Digital Signatures" icon (🔑) located on the toolbar (see "Menus and Toolbars" on page 117), which will display the "File Properties" dialog with the "Digital Signatures" tab already activated, similar to the following picture.



Then click  to begin the process of adding a digital signature to the file. If  is disabled, moving the mouse pointer over  and leaving it still for a short time will reveal the reason why the button is disabled.

Once the "Add Digital Signature" dialog is visible, enter your LogTag Analyzer user password and then select the meaning for the digital signature that is being added.



Click  to permanently add the digital signature to the file or  to not add the digital signature. Multiple digital signatures from the same and/or different users to LogTag Analyzer files may be added to a single file.

---

## How secure is my data

All LogTag files are encrypted and contain checks to detect if the file has been tampered with since it was originally created. If the software detects that a file has been tampered with, even by only one character or has become corrupted and therefore the data within does not represent the data originally retrieved from the LogTag, the software will not open the file and display the information within.

An additional validation and security feature of the LogTag is that it will automatically insert error detection codes periodically during recordings, which are used to detect corruption or manipulation of data. Whenever these detection codes for a block of recordings fails its integrity validation test, the relevant readings become marked as non validated readings. Non validated readings are displayed differently to validated readings to indicate that they have failed their integrity test.

Non validated recordings typically occur in the scenarios following scenarios:

- 1 One or more readings within the non validated block of readings is not the genuine recorded value.
- 2 The LogTag has been configured to perform continuous recordings and once the memory within the LogTag has been fully used, will cause older recordings to be overwritten, which will thereby invalidate the error detection code and integrity check for the block of readings the older recordings been overwritten exist within. In this scenario, it is not a problem that these recordings are non validated, rather it means


that the particular block of recordings has only the validation and integrity protection offered by the communications between the LogTag and the computer system, which is typically the same, if not better than the level of protection offered by every other brand of logger available in the global market, that LogTag Recorders know of.

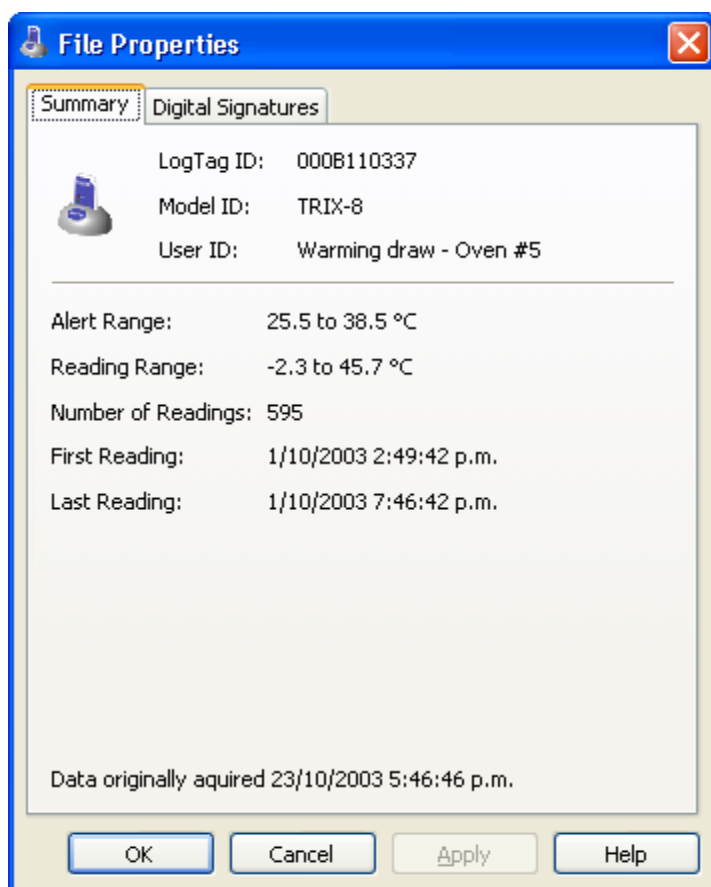
- 3 A communications or hardware failure has occurred during the transfer of the data from the LogTag to the computer. In this scenario the problem is typically resolved by trying to retrieve the recordings from the LogTag again, while ensuring the contacts on the back of the LogTag are clean, that the contacts within the Interface Cradle are clean and that the contacts within the Interface Cradle are returning evenly to their normal position when the LogTag is removed.

Since the software does not modify any of the recorded data within a LogTag file at any time, if the software can open the file, regardless of how long ago it was created, the contents of the file will still represent the original recorded information retrieved from the LogTag.

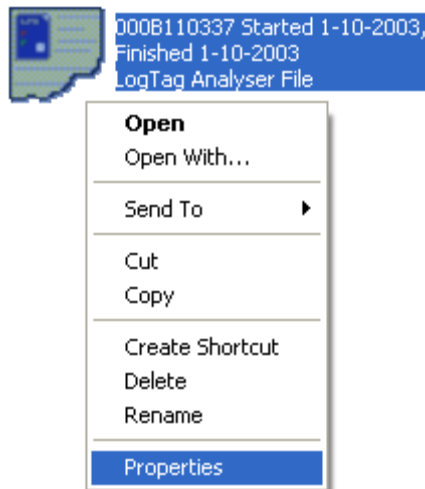
Therefore, the files created by the LogTag Analyzer software meet all criteria for data integrity and data security as set forth in the US FDA 21 CFR Part 11 regulations. The firmware code that is embedded in the processor chip of each LogTag cannot be extracted or reverse-assembled. Accordingly, data sets that are recorded on the memory within the LogTag cannot be downloaded or modified except by being transferred to a LogTag file. There is no way to interfere with the process of the transfer of information between the LogTag and the software in such a way that data integrity would be compromised.

## Viewing file properties

The file properties, which is accessed through the [File Menu](#) (on page 119) and/or through the  toolbar command, provides users with a brief summary about the data included within the file, as indicated in the following picture.



This file properties information is also available for viewing directly through the Windows Explorer software that was included with the Windows operating system, without the need to have the LogTag Analyzer software open. To view the information, simply locate the file of interest with Windows Explorer and, using the mouse, click the right button over the file and select the "Properties" menu item, with the left mouse button, from the menu that will be displayed, similar to the following picture.



Select the "Summary" tab and you will see the summary of the data contained in the file. If the contents of the file require a newer version of software to open and view, have become corrupted or have been modified then the "Summary" tab will not be visible.

If the LogTag has a limited number of trips left, this is also indicated here.

## CHAPTER 6

# Customizing the software

In the "Edit" menu is a command called "Options...".



This menu command opens a Window, which will allow the many of the features that the software offers to be customized. The following sections will provide an explanation of each of these options so that users will be able to make the best use of the software.

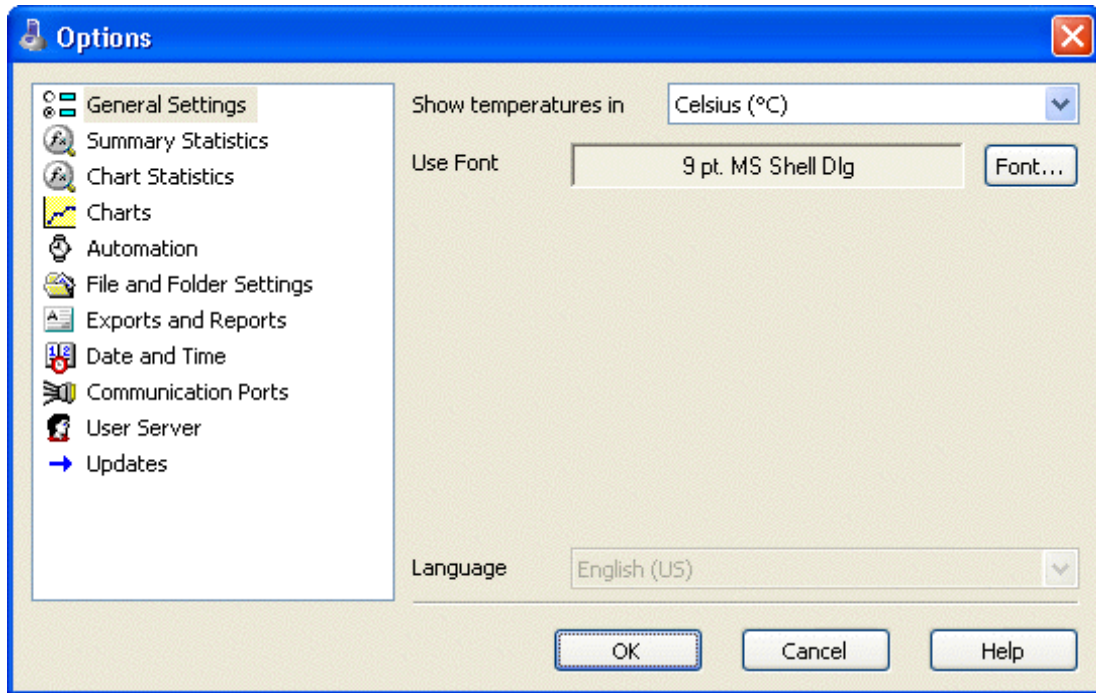
## In This Chapter

General Settings.....	87
Summary Statistics.....	88
Chart Statistics.....	89
Charts .....	90
Automation.....	92
File and Folder Settings .....	105
Exports and Reports .....	109
Dates and Times .....	111
Communication Ports.....	113
User Server.....	114
Software Updates.....	115
Configuration Reports.....	116

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# General Settings

The General Settings options allow you to change various preferences that will effect the overall appearance of the information shown by the software.



## Show temperatures in

This will determine what units of measurement temperatures will be displayed in. The options include:

- Fahrenheit (°F)
- Celsius (°C)
- Kelvin (K)

## Use Font

Determines what font to use to display and print information about LogTag recordings and is changed through the **Font...** button. A sample of the font selected will be shown to you on the screen.

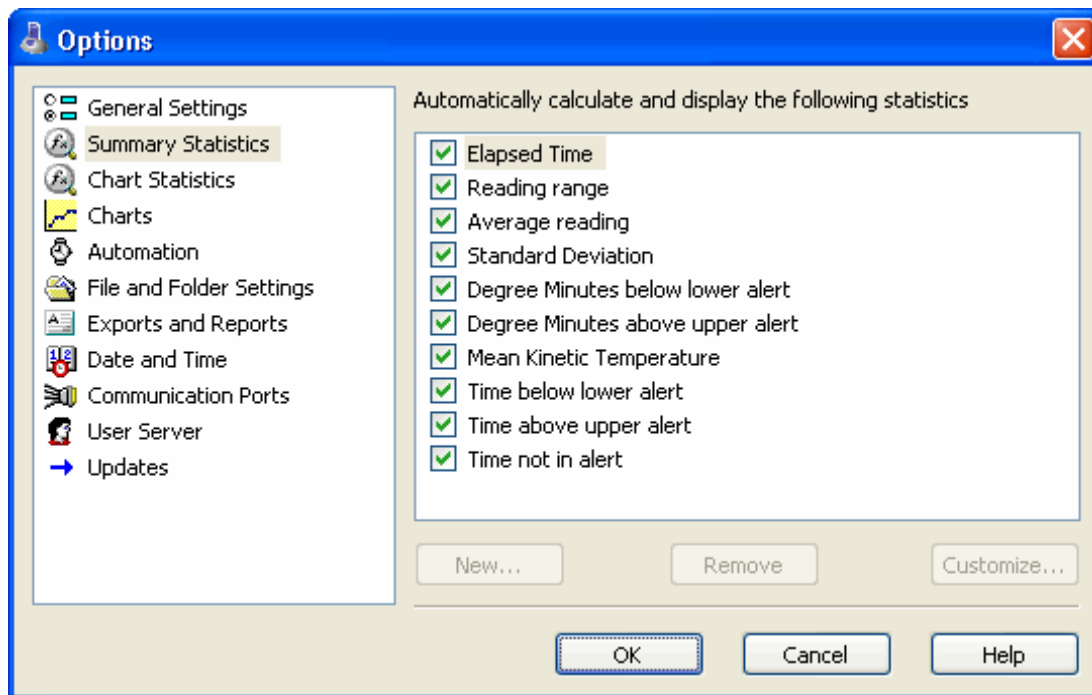
## Language

This instructs the software which language for the software to use for all the information it displays and prints.

---

## Summary Statistics

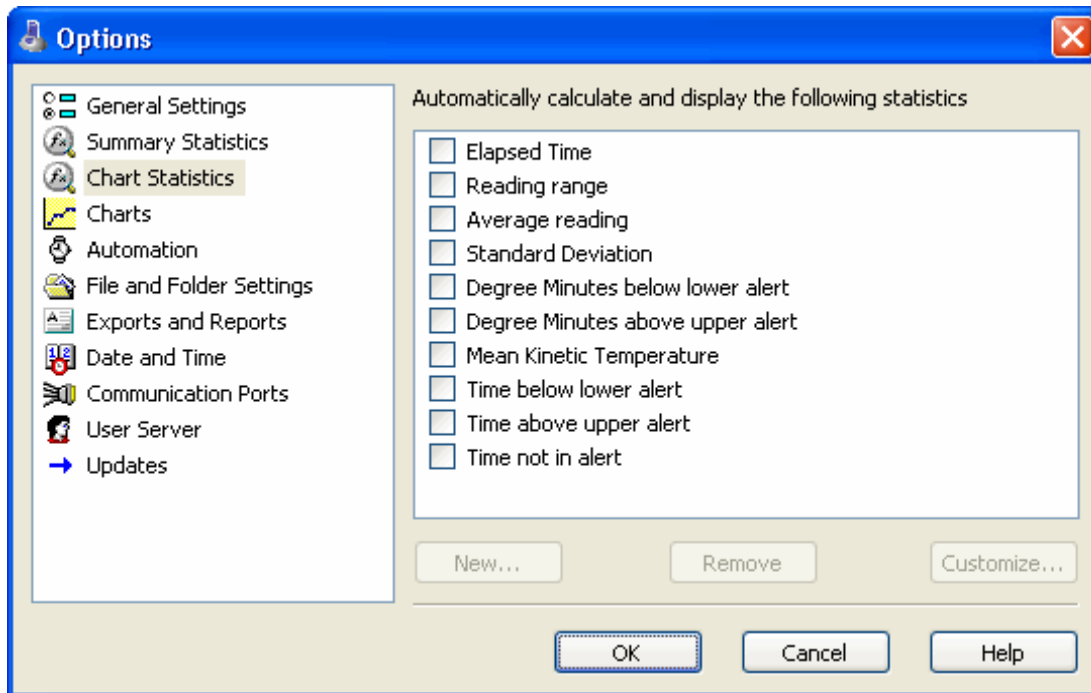
This option allows you to specify which statistics are displayed in the Summary tab. The statistics can be enabled or disabled by clicking the tick box for the relevant item in the list.





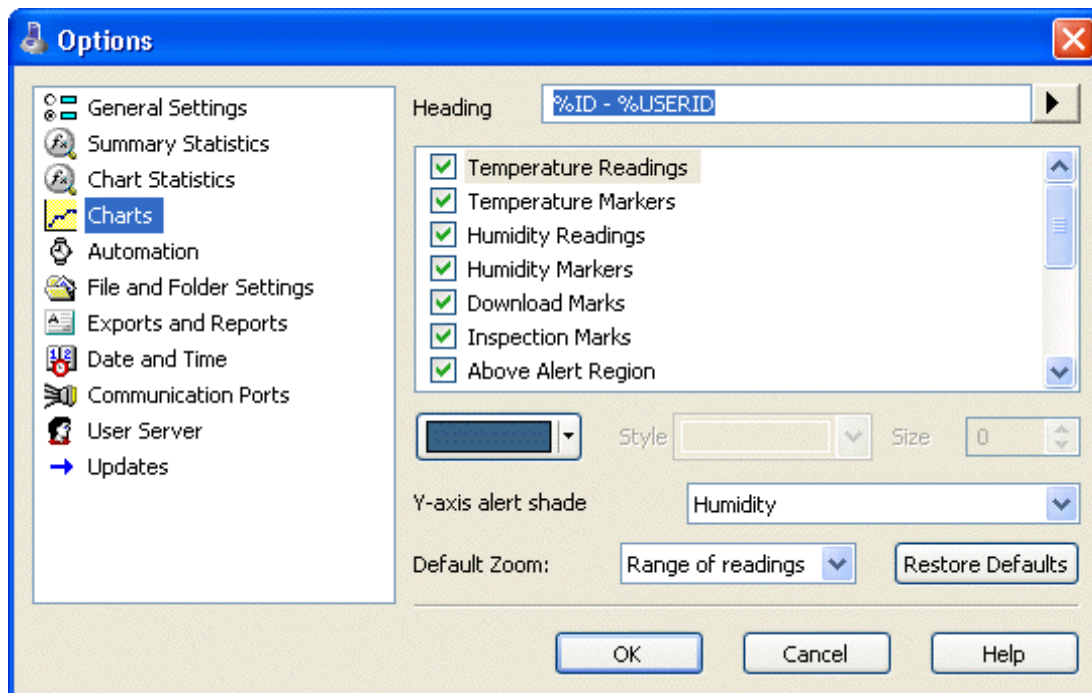
## Chart Statistics

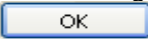
This option allows you to specify which statistics are displayed on the charts. The statistics can be enabled or disabled by clicking the tick box for the relevant item in the list.



## Charts

The Charts options allow the various aspects of the charts that display the readings recorded by LogTags to be customized. At the base of the Window is a color selector and other relevant controls, which apply to the highlighted item on the list in the window.



Some experimentation with these settings will show very quickly how they work. Select a color in the color panel, click , and then go to the Data screen to see the results of the change.

Note that the three regions on the chart display can be controlled. LogTags can be configured to detect over and under conditions based on a series of temperature and/or humidity measurements. When the data is displayed graphically on the chart, these become color background regions. These are different colors for "at or above high alert limit", "between high alert limit and low alert limit" and "at or below low alert limit". This allows out-of-range and in-range data to be spotted easily on the listed or charted data.

By selecting a line style for the "above high alert limit" and "below low alert limit" regions you can improve the readability of the charts on black and white printouts.

You can choose to include or exclude non-validated data from the chart display by checking or un-checking the "Non-validated readings" check box in the list. If non-validated data is to be displayed, it can either appear just like validated data, or you can define a different colour and marker style to be used. Check the check box "Display non-validated readings differently:" to display non-validated data in the selected colour/style.

Please refer to section [How secure is my data](#) (on page 82) for a detailed explanation of non-validated data.

When readings beyond the specified measurement range of a LogTag have been recorded, the display will indicate this using the following techniques:

- The Chart display will not plot the out of range values and the chart curve will appear with broken lines.
- The Data display will include "<" or ">" for each reading that is beyond the specification range.
- The Statistics display will include "\*\*\*" for each statistic that includes readings that are beyond the specification range.

If the option "Show readings beyond specification" is enabled, all reading values will be displayed, even if the recorded readings are beyond the operating range of the LogTag.

For example, the TRIX-8 has a published minimum temperature of -40°C. Temperatures to -41.5°C may be displayed if the "Show readings beyond specification" is enabled, however the accuracy of recordings between -40 and -41.5 is unknown. Temperatures between -40 and -41.5 will be displayed even if the temperature falls to a much lower actual value.

LogTag Recorders provides no guarantee of temperature reading reliability or accuracy beyond the published range for a given product and the "Show readings beyond specification" option is not recommended to be enabled for general use.

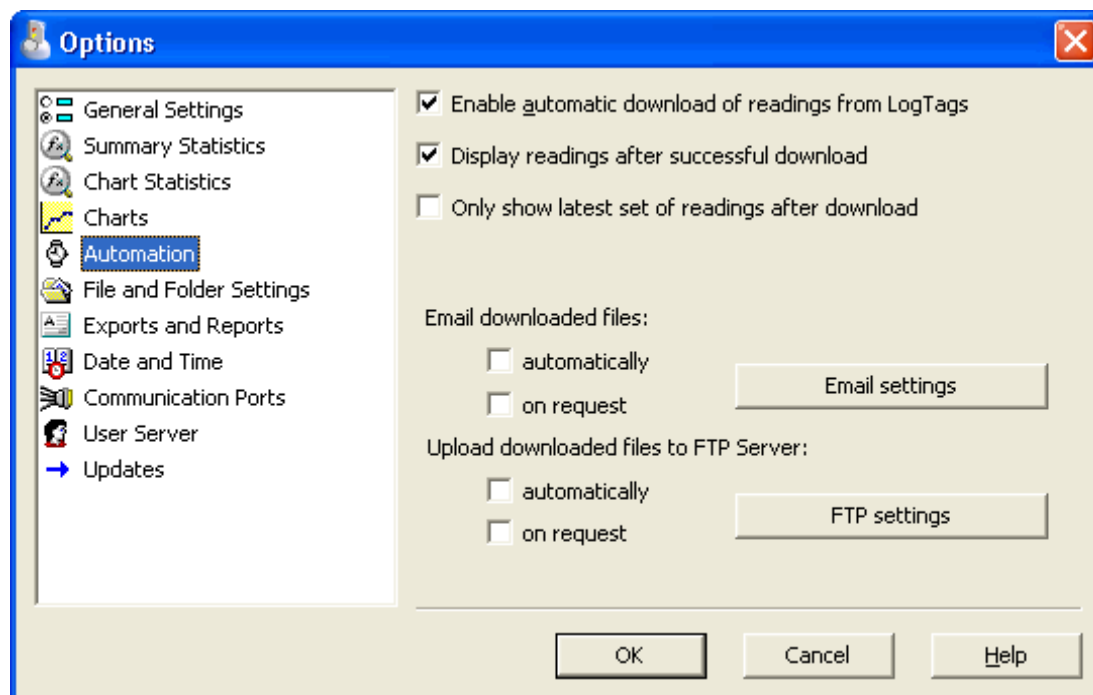
The "Elapsed Time" option switches the x-Axis display between date/time and elapsed time since the beginning of the display period.

"Show Min/Max/Average Tab" shows up to three additional tabs in a multi chart with graphs representing Minimum, Maximum and Average readings (See [Combining Charts into a single chart](#) on page 64.)

Most of the Chart Options settings can be enabled or disabled by clicking the tick box for the relevant item in the list.

## Automation

The Automation options determine what the software does automatically when it detects a LogTag in the Interface Cradle.



### Enable automatic download of readings from LogTags

Instructs the software to automatically retrieve recordings from a LogTag when it is placed in an Interface Cradle that is connected to the computer. While the software is automatically retrieving recordings from a LogTag an animated picture will appear on the screen to let the user know this action is being performed. With this function enabled, it is not necessary to go through the download wizard procedure. This function is very useful when working with multiple LogTags.

This function can be temporarily disabled by holding down the "Ctrl" key on the keyboard while a LogTag is placed in the Interface Cradle.

### Display readings after successful download

Instructs the software to display the recordings after downloading them from the LogTag. The default display format is determined by the "Display" setting in the "File Settings" (see "File and Folder Settings" on page 105) option. This option will affect readings downloaded through the automatic download feature and when downloading through the Wizard approach.

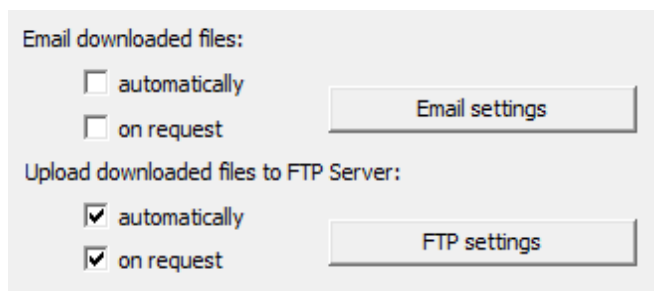
## Only show the latest set of readings after download

Instructs the software to only display the most recently retrieved set of readings on the screen. If there are multiple windows of readings open and being displayed, all of these windows will therefore be automatically closed and only the most recently retrieved set of readings will be displayed.

## Automatic e-mailing and uploading to FTP sites

In the same way that LogTag Analyzer files are saved to a local hard drive, they can be automatically uploaded to an FTP site and automatically be e-mailed every time data from a LogTag are downloaded.

FTP (File Transfer Protocol) is a standard which describes how files are transferred between different computers and networks. SMTP (Simple Mail Transfer Protocol) is used for e-mail and describes how electronic mail is distributed across networks. Detailed explanations of how both FTP and SMTP work are beyond the scope of this manual, however if you wish to learn more about FTP, SMTP, e-mail and networking please refer to one of the many good articles available on the Internet, such as the ones on Wikipedia or the various FTP and SMTP client providers.



The screenshot shows a dialog box with two sections. The first section, 'Email downloaded files:', has two checkboxes: 'automatically' (unchecked) and 'on request' (unchecked). To the right of these checkboxes is a button labeled 'Email settings'. The second section, 'Upload downloaded files to FTP Server:', has two checkboxes: 'automatically' (checked) and 'on request' (checked). To the right of these checkboxes is a button labeled 'FTP settings'.

In the Automation dialogue you can select for both FTP and e-mail whether you wish to make the process automatic, on request, or both. If you activate manual uploading/e-mailing, but not automatic uploading/e-mailing, you need to press a button on the toolbar to upload or send the file in the currently active window. This button is in the form of a globe symbol, which also indicates which setting is currently active.



If the globe is active, and a small "F" is depicted in the lower right corner, automatic FTP uploading is activated.



If the globe is active, and a small "e" is depicted in the upper right corner, automatic e-mailing is activated.



If the globe is active, and both the "F" and the "e" are depicted, both automatic FTP uploading and e-mailing are activated.



If the globe is active, but no letter is displayed, neither automatic FTP uploading nor automatic e-mailing are activated. Manual FTP or e-mail functions may still both be active.

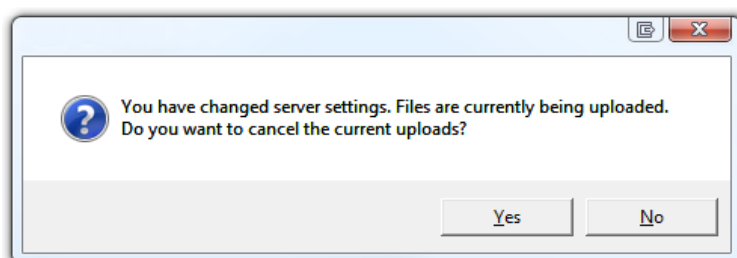


If the globe is grayed out, neither automatic nor manual FTP or e-mail functions are available.

When neither box for e-mailing has a tick, no e-mailing will be possible. Similarly, when neither box for FTP upload has a tick, no uploading via FTP will be possible, however in both cases the settings data will still remain stored.

Clicking on the FTP or E-mail settings buttons brings up the dialogue windows for the [Basic FTP settings](#) (on page 100) or the [Basic SMTP and e-mail settings](#) (on page 95). Usually this information will be provided by your network administrator. If your company has specific IT policies you may not be allowed to configure the settings yourself. In this case, or if your network administrator has already created a company wide access for multiple users, you may be provided with a settings file called "UploadSettings.dat". Your network administrator will detail instructions how to import these settings into LogTag Analyzer.

Changing FTP or e-mail settings while files are being uploaded will display following dialogue box when clicking OK to close the Options window.



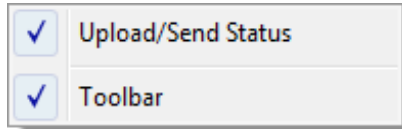
Click "yes" to cancel the current upload, and "No" to continue uploading to the previously selected location.

When uploading or e-mailing files a status window is displayed at the bottom of the LogTag Analyzer window.

Server	File name	Upload/Send Status
smtp.yourisp.com		Disconnected
smtp.yourisp.com	6000017083 Started 12-05-2009, Finished 14-05-2009 Copy 2.ltd	Successful
ftp.yourftpsite.com		Disconnected
ftp.yourftpsite.com	6000017083 Started 12-05-2009, Finished 14-05-2009 Copy 2.ltd	Successful
smtp.yourisp.com		Disconnected
smtp.yourisp.com	6000017083 Started 12-05-2009, Finished 14-05-2009 Copy 2.ltd	Successful

For Help, press F1. To use a LogTag, press F2.

This window shows status messages related to the FTP and e-mailing functions. The window can be hidden by right clicking anywhere in it and de-selecting the Upload/Send Status box. It can be re-displayed by right clicking anywhere on the menu or toolbar and selecting the Upload/Send Status box.



Note: The manual e-mail function described here is different from the "send mail" button on the toolbar. The "send mail" button invokes your standard e-mail program, attaches the data file, requires you to fill in an e-mail address and press the send button. The manual e-mail function via SMTP does not use your standard e-mail program, but the configured SMTP settings and requires no further action once the globe button on the toolbar is pressed.

Note: Automatic upload via FTP and automatic e-mailing only work if a file is created by downloading data from a LogTag in the interface. If the uniqueness settings in the "File and Folder Settings" are set so that certain conditions do not result in creation of a new file, no file is uploaded or e-mailed either.

Files with formats other than the native LogTag Analyzer format can also be e-mailed or uploaded. They can be selected separately for each transfer mechanism in the respective "Settings" dialogue and are independent of the settings in the [Exports and Reports](#) (on page 109) option dialogue.

Note: If you upload a file via the manual or automatic FTP function, any file that already exists on the server with the same name will be overwritten. It is up to you to make sure files are created with unique file names.

## Basic SMTP and e-mail settings

### Disclaimer

The distribution of unsolicited e-mails provides huge inconvenience to anyone with an e-mail account. LogTag Analyzer's e-mail function allows the automated e-mailing of files to a large number of recipients simultaneously without user interaction. Some countries consider this as spam and will prosecute offenders.

It is therefore of the utmost importance that you as the sender obtain permission from the recipients to send these files. LogTag Recorders provides this functionality as a feature assisting in the distribution of information between various users within an organization and will not assume responsibility for any misuse of its software.

Setting up automated e-mailing requires two main pieces of information:

- The name of the SMTP server which you wish to use to send the e-mails and
- A valid user name and password for the SMTP server.

Once you click on the "SMTP Settings" button a dialogue window will appear, allowing you to enter the configuration data for the SMTP e-mail function. A lot of these settings will be familiar to you from your standard e-mail program.

**E-mail and SMTP Settings**

SMTP Server:

☐ SSL Advanced Settings

**Authentication**

☒ Use name and password

User Name:

Password:

**Sender information**

Name:

E-mail:

**Recipients**

Name	E-Mail
A recipient	recipientmail@som...

Add Edit Remove

**Attach file in the following formats:**

- ☒ Text (Macintosh)
- ☒ CSV (Comma delimited)
- ☒ HTML
- ☒ PDF (Portable Docume...)

Subject line:  ▶

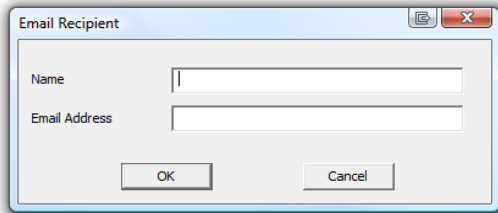

Send test e-mail

OK Cancel Help

If you have been supplied with access data by your network administrator we suggest you print the following table, enter the data into the fields provided and keep it in a safe place.

Field	What to enter	Your details
SMTP Server	Enter the name of the SMTP server you were given by your network administrator	
SSL	SSL stands for Secure Sockets Layer. You may be required to tick this box if your SMTP server requires a secure connection. Typically this setting is not required, and your network administrator will set this up if required.	



Use name and password	Some SMTP servers require an authentication method, especially if the SMTP server you are using is not provided by your ISP, e.g. if you are using e-mail accounts from a hosted site. In this case you need to tick this box and provide login data for this SMTP server. Quite often, though, you will not be required to use Authentication.	
User Name	Enter the user name you have been allocated by your network administrator required for Authentication. Please note that for authentication this often needs to include a full e-mail address rather than just the SMTP login.	
Password	Enter the password you have been given by your network administrator required for Authentication.	
Name	Enter the name as it should appear in the recipients e-mail program. This can be your name or someone else's name.	
E-mail address	Enter the e-mail address that the recipient can reply to by pressing the reply button of his e-mail program. This can be your e-mail address, or someone else's address.	
Recipients	<p>Enter the e-mail addresses of the intended recipients. Pressing the "add" button will bring up a new entry window where you can enter a recipient's name and e-mail address.</p>  <p>You can also highlight a recipient's name and edit the data or remove it from the list.</p>	
Subject Line	Text entered in this line will be displayed in the subject line of the e-mail when displayed on the recipients' e-mail programs. Clicking on the  button will allow you to specify some file related information which will be entered into the subject line at the time of sending. You can enter your own text with the file related information.	

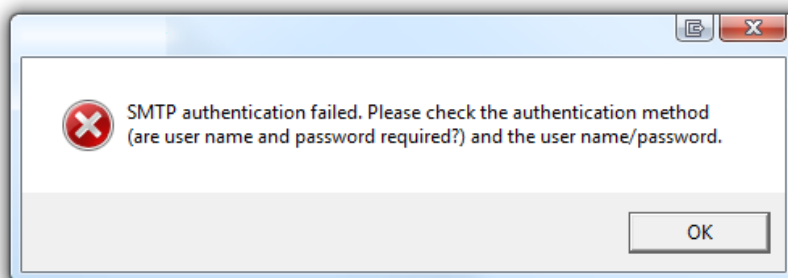
Advanced settings	Press this button to display a new dialogue window where you can enter advanced SMTP settings like port numbers, retries and log files. Refer to the section about <a href="#">Advanced SMTP settings</a> (on page 99).	
Attach file in the following formats	Select all files that you wish to attach when the e-mail is sent. Each file ticked here will be created, regardless of the settings made in "EDIT - OPTIONS - EXPORTS AND REPORTS".	

As a minimum you only need to provide an SMTP server address and one recipient e-mail address for this function to work.

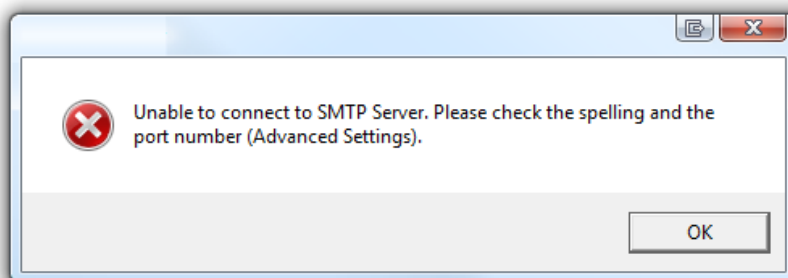
Every time you make changes to these settings you should perform a test by pressing the "Send Test e-mail" button. LogTag Analyzer will

- check you have provided valid connection data,
- send a test e-mail to the e-mail addresses in the recipient list.

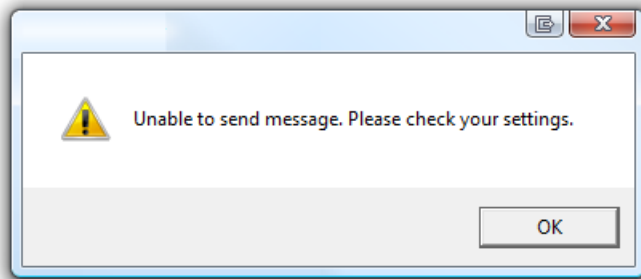
If any of these actions fail, LogTag Analyzer will display one of the following error messages:



In this case the SMTP server requires authentication, and the data provided were not correct. Please enter the correct authentication data.



This error message is displayed if LogTag Analyzer could not connect to the specified SMTP site because it could not find it. This could be due to internet connectivity issues, due to an incorrect port name or due to a mis-spelt server name.

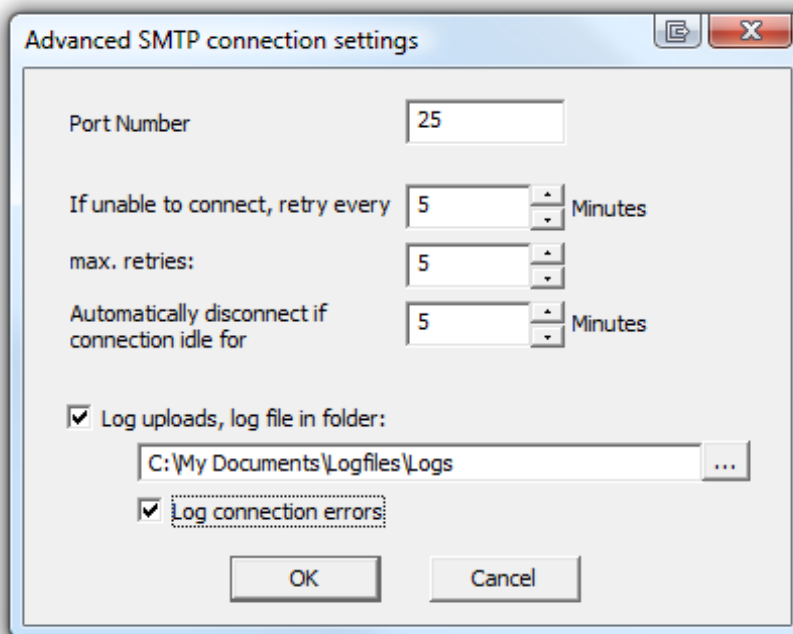


This error message is displayed if one or more of the addresses in the recipient list have an incorrect mail format (i.e. are not in the format a@b.c). LogTag Analyzer can only check for the correct format of the addresses, but not for correctness of the e-mail addresses. Please note if you do not provide a correct return address, you may not know that intended recipients are not receiving the messages.


We recommended you add your own e-mail address to the list of recipients. This way you get feedback if your e-mail has been sent correctly in your e-mail program. It is also good practice to enter a valid and correct e-mail return address for yourself. Some ISP's will not relay messages without a sender's address.

## Advanced SMTP settings

Clicking on the "Advanced Settings" button in the SMTP settings dialogue displays following Window:



This will allow experienced users to change additional settings normally associated with FTP transfers.

Field	What to enter
Port Number	<p>The default port for providing SMTP connections is 25. Some network administrators change the port number on their SMTP servers to increase security and stop hacking attacks. If your network administrator has advised a different port for connection, please enter it here.</p> <p>In this case you may also need to change the settings of your firewall.</p> <p>If you wish to learn more about this topic please see any of the published articles on networking and TCP/IP available on the Internet.</p>
Retry	If a connection cannot be established, LogTag Analyzer will retry to e-mail the file again after the number of minutes entered here. This helps eliminate e-mail errors due to intermittent Internet connection errors.
Maximum Retries	Enter the number of times LogTag Analyzer should try to e-mail the file if previous attempts have not been successful.
Automatic Disconnect if idle	LogTag Analyzer will keep the connection to the SMTP server active, even if currently no files are being e-mailed. This avoids having to exchange password and login information every time a file is uploaded therefore providing faster uploads, especially if only a slow Internet connection is available. After a certain amount of inactivity the connection is dropped to save resources. Enter the time after which you wish LogTag Analyzer to automatically disconnect from the SMTP server.
Log uploads	If a tick is placed in the box next to "Log uploads" the message exchange between the SMTP server and LogTag Analyzer is recorded into a file. These files are automatically named "YYYY_M_D_LogTag Analyzer_SMTP.log", you can specify a location where the files are created, or click  to browse to a location of your choice.
Log Connection errors	Tick this box if you wish connection errors to be logged. This is recommended if you frequently experience upload errors and you wish to discuss this issue with your network administrator.

Click OK to store the settings or cancel to abort.

## Basic FTP settings

You will require two main pieces of information to upload data to an FTP site:

- The name of the FTP site and a directory on the site in which the files will be stored once uploaded and
- A valid user name and password allowing you access to this directory.

Once you have clicked the "FTP Settings" button a dialogue window will appear, allowing you to enter the configuration data for the FTP site access.

The screenshot shows the 'FTP Settings' dialog box. It contains the following fields and controls:

- FTP Server:** Text box containing 'yourftpsite.com'.
- User Name:** Text box containing 'yourftpusername'.
- Password:** Text box containing '\*\*\*\*\*'.
- Advanced Settings:** A button located below the password field.
- Remote Folder:** Text box containing 'httpdocs/datafiles'.
- Create folder:** A checked checkbox.
- Test connection:** A button located below the 'Create folder' checkbox.
- Upload file in the following formats:** A section containing a list box with three items:
  - ☒ CSV (Comma delimited)
  - ☒ HTML
  - ☒ PDF (Portable Document Format)
- Buttons:** 'OK', 'Cancel', and 'Help' buttons at the bottom of the dialog.

If you have been supplied with access data by your network administrator we suggest you print this page, enter the data into the fields provided and keep it in a safe place.

Field	What to enter	Your details
FTP Server	Enter the name of the FTP site you were given by your network administrator	
User Name	Enter the user name you have been allocated by your network administrator	
Password	Enter the password you have been given by your network administrator	
Remote folder	Enter the folder in which the data files should be uploaded. Please note that not all FTP servers allow creation of files or folders in the root directory. Please discuss any of your requirements with your network administrator.	
Create Folder	Tick this box if the remote folder is not yet present on the FTP site and you wish to create it.	
Upload file in the following formats	Select all files that you wish to have uploaded to the FTP site. Each file ticked here will be created, regardless of the settings made in "EDIT - OPTIONS - EXPORTS AND REPORTS".	

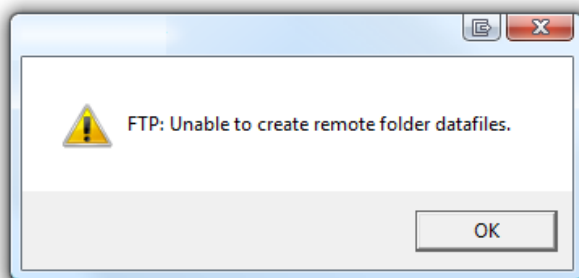
Advanced settings	Press this button to display a new dialogue window where you can enter advanced FTP settings like port numbers, retries and log files. Refer to the section about <a href="#">Advanced FTP settings</a> (on page 103).	
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All of the above settings are required to make a successful connection to an FTP server.

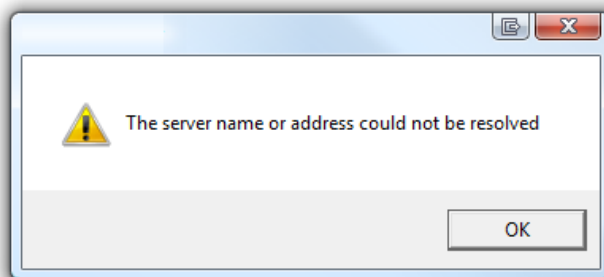
Every time you make changes to these settings you should perform a test by pressing the "Test connection" button. LogTag Analyzer will

- check you have provided valid connection data,
- if necessary create the folder you have specified and
- put a small test file in the selected location.

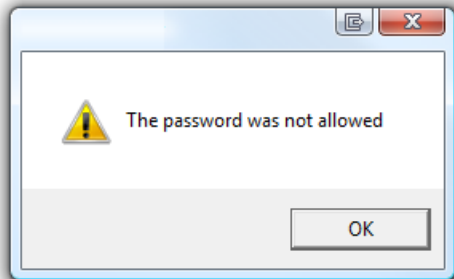
If any of these actions fail, LogTag Analyzer will display one of the following error messages:



In this case the remote folder could not be created. Please select a different folder name or change to a permitted location.



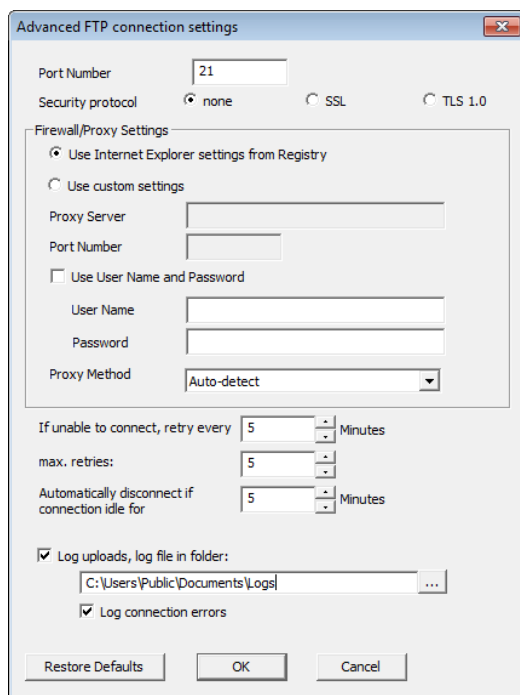
This error message is displayed if LogTag Analyzer could not connect to the specified FTP site because it could not find it. This could be due to internet connectivity issues, due to an incorrect port number or due to a mis-spelt name.




This message appears when either user name or password are incorrect.

## Advanced FTP settings

Clicking on the "Advanced Settings" button in the FTP settings dialogue displays following Window:



This will allow experienced users to change additional settings normally associated with FTP transfers.

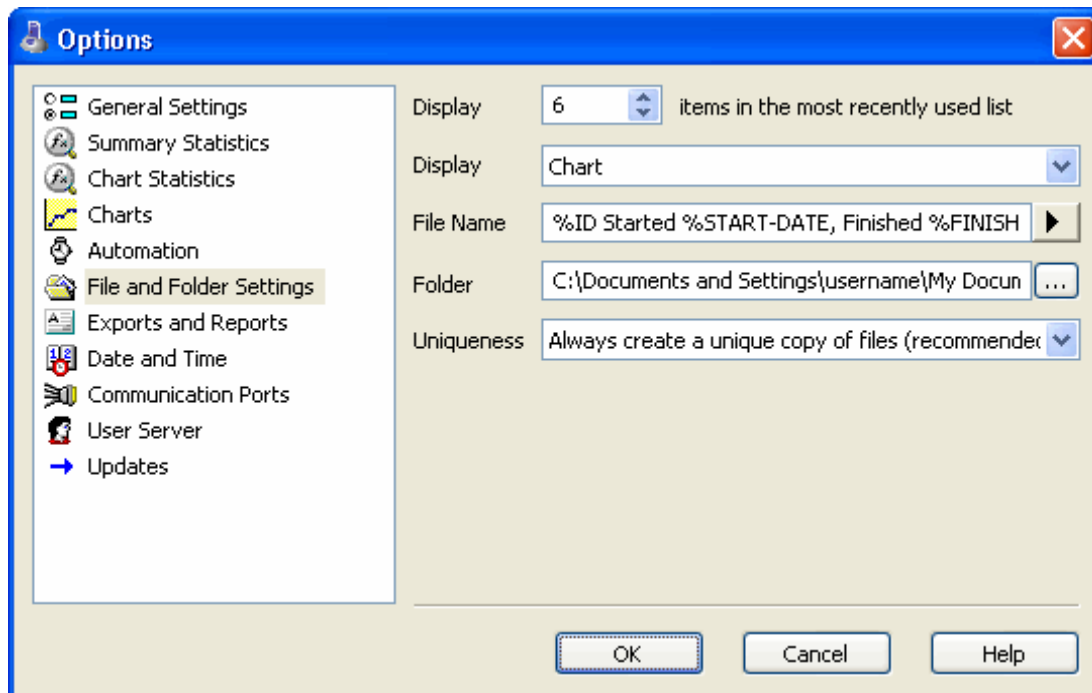
Field	What to enter
Port Number	<p>The default port for providing FTP connections is 21. Some network administrators change the port number on their FTP servers to increase security and stop hacking attacks. If your network administrator has advised a different port for connection, please enter it here.</p> <p>In this case you may also need to change the settings of you firewall.</p> <p>If you wish to learn more about this topic please see any of the published articles on networking and TCP/IP available on the Internet.</p>
Security Protocol	Choose between none, SSL or TLS 1.0
Firewall/Proxy Settings	Use the settings from the registry or choose your own settings. Please discuss these settings with your network or IT administrator.
Retry	If a connection cannot be established, LogTag Analyzer will retry the file upload after the number of minutes entered here. This helps eliminate upload errors due to intermittent Internet connection errors.
Maximum Retries	Enter the number of times LogTag Analyzer should try to upload the file if previous attempts have not been successful.
Automatic Disconnect if idle	LogTag Analyzer will keep the connection to the FTP server active, even if currently no files are being uploaded. This avoids having to exchange password and login information every time a file is uploaded therefore providing faster uploads, especially if only a slow Internet connection is available. After a certain amount of inactivity the connection is dropped to save resources. Enter the time after which you wish LogTag Analyzer to automatically disconnect from the FTP server.
Log uploads	If a tick is placed in the box next to "Log uploads" the message exchange between the FTP server and LogTag Analyzer is recorded into a file. These files are automatically named "YYYY_M_D_LogTag Analyzer_FTP.log", you can specify a location where the files are created, or click  to browse to a location of your choice..
Log Connection errors	Tick this box if you wish connection errors to be logged. This is recommended if you frequently experience upload errors and you wish to discuss this issue with your network administrator.

Click OK to store the settings or cancel to abort. You can restore default settings by clicking on "Restore defaults".



## File and Folder Settings

The File and Folder Settings options help you manage the LogTag data files.



### Display X items in my most recently used list

This determines how many of the most recently accessed files are listed in the "File (see "File Menu" on page 119)" menu for quick access to be opened and viewed again. Once this number of files has been reached, the reference to the oldest file opened will be removed and the most recently opened file will be added to position 1. Only the file reference is removed from this list, the actual file is not deleted. Changing this setting will take effect the next time LogTag Analyzer is started.


### Display

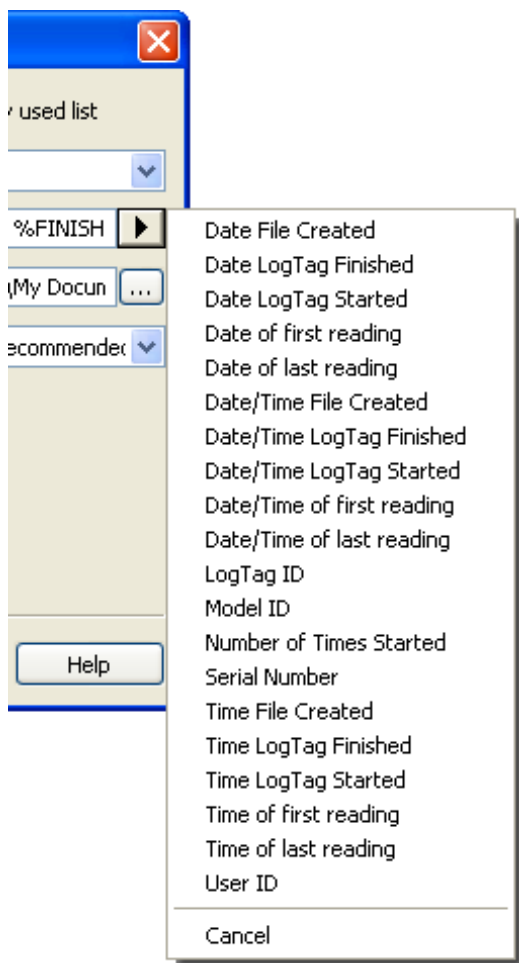
This determines how the information retrieved from a file and/or LogTag will be first displayed. All other ways of displaying information will still be available regardless of which is selected here. The options include:

- 1 Chart, which will display the data in a time versus humidity and/or temperature chart.
- 2 Data, which will display a listing (spreadsheet style) of the time versus humidity and/or temperature data.
- 3 Summary, which will display a summary of the data, including averages, ranges, alert results, LogTag identification data, and other information.

## File Name

Whenever information is retrieved from a LogTag it is always automatically saved to disk. This entry determines the method to be used to create a meaningful name of the file that will contain the data downloaded from the LogTag.

The button at the end of the edit control () can be used to assist you with defining how file names are to be created by inserting the appropriate predefined element that matches the information you want to use. Clicking on this button will display a popup list, similar to the following picture to allow you select from the available elements.



To customize how the file name is created, you may use one or more of the available elements in any order. If you use spaces to separate the elements, these spaces will appear in the same location in the name of the file created. The letters must be in uppercase or lowercase as shown in the following table (for example, "%ID" not "%id") and all elements must be preceded by % if specified. Other characters that are included will appear in the same location and unchanged in the file name creation.

Element	Meaning
%DATE	The date when the LogTag information was originally retrieved.

%DATE-TIME	The date and time when the LogTag information was originally retrieved.
%FINISH	The date and time of the last reading recorded after being started. If the LogTag was not started then this information will be blank.
%FINISH-DATE	The date of the last reading recorded after being started. If the LogTag was not started then this information will be blank.
%FINISH-TIME	The time of the last reading recorded after being started. If the LogTag was not started then this information will be blank.
%FIRST	The date and time of when the LogTag began recording information, even if it was under pre-start conditions.
%FIRST-DATE	The date of when the LogTag began recording information, even if it was under pre-start conditions.
%FIRST-TIME	The time of when the LogTag began recording information, even if it was under pre-start conditions.
%ID	The unique LogTag identification value.
%LAST	The date and time of the last reading recorded, even if there are only pre-start recordings.
%LAST-DATE	The date of the last reading recorded, even if there are only pre-start recordings.
%LAST-TIME	The time of the last reading recorded, even if there are only pre-start recordings.
%PRODUCTID	The product identifier (part number) for the LogTag used to record the data.
%SERIALNUM	The unique serial number of the LogTag.
%START	The date and time the LogTag was started to record information. If the LogTag was not actually started and only pre-start information was recorded then this information will be blank.
%START-COUNT	The number of times the LogTag has been started since manufacture.
%START-DATE	The date the LogTag was started to record information. If the LogTag was not actually started and only pre-start information was recorded then this information will be blank.
%START-TIME	The time the LogTag was started to record information. If the LogTag was not actually started and only pre-start information was recorded then this information will be blank.
%TIME	The time when the LogTag information was originally retrieved.
%USERID	The user defined identifier for the set of information recorded by the LogTag.


You may use the \ character to specify that a file name definition includes a sub folder name as well as the actual file name, which is useful if you want to group/sort files automatically together, for example, by date or by User Id.

Each of the following elements within the quotes (") are not permitted, as they are not supported the operating system ": \* ? < > |". If you do include one of these elements in

the definition of how the file names are to be created they will be replaced with the \_ character.

If you use a date and/or a time element, the format of that element will be determined by the settings defined in the "[Date and Time](#) (see "Dates and Times" on page 111)" set of options.

## Folder

This determines the location where the files are automatically stored. The location defined here can specify a local drive path or a network drive path. UNC folder names are supported. The () button at the end of the edit control will assist you to locate the default store folder by browsing the folder structure available to you, if you choose to use it.

Since this is the default location where files are stored, this also represents the default folder that will be used when searching for files to open (through the Open command in the File menu).

Note: Some Network Attached Storage Devices (NAS Drives) use versions of SAMBA (Server Message Block) file servers which do not correctly report back whether a file exists or not. Consequently, LogTag Analyzer will overwrite without warning an already existing file with the same name, regardless of the settings made in the [Automation](#) (on page 92) options.

## Uniqueness

This determines how the software will manage information retrieved from a LogTag when a file of the same name already exists. For example, when you retrieve the information from the same LogTag once every day, while the LogTag is still recording and the LogTag has not been prepared for its next use and started again. The options available include:

**1** Always create a unique copy of files (recommended)

If a file of the same name already exists, then the software will automatically append " Copy *n*" to the end of the file name, where "*n*" will be a unique number.

**2** Overwrite file if the file already exists

If a file of the same name already exists, the existing file is overwritten (deleted and replaced) with a file that contains the information just retrieved from a LogTag.

**3** Prompt if an existing file already exists.

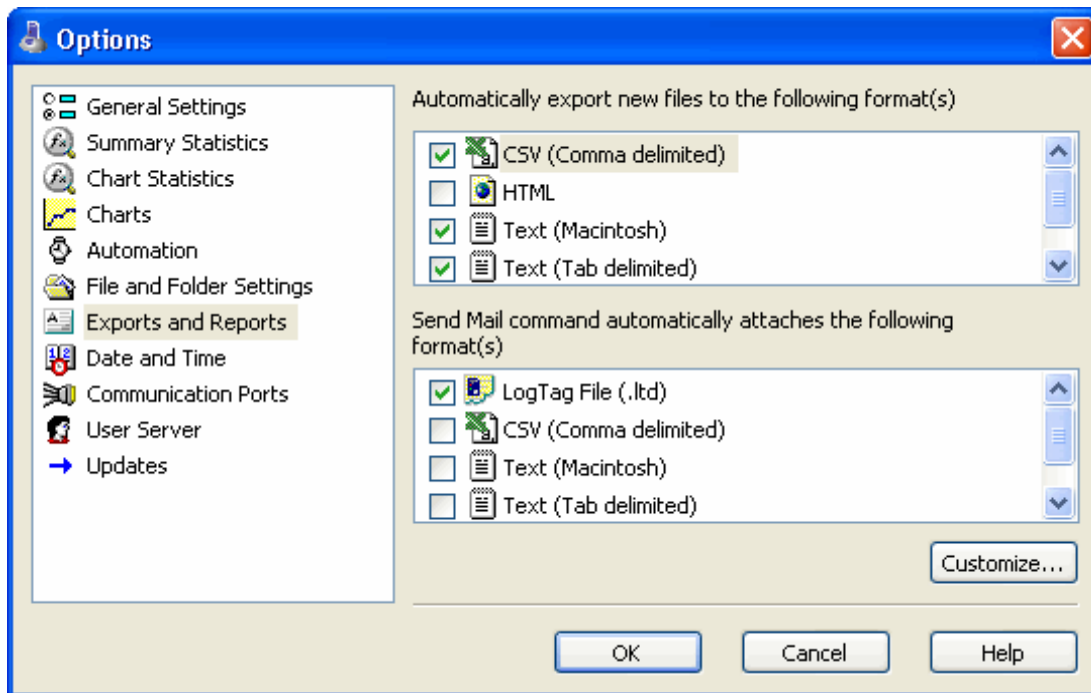
If a file of the same name already exists, then you will see a message appear asking you whether or not you want to overwrite and replace the existing file with the information just retrieved from the LogTag.

If you answer "Yes" then the action described in the option "Overwrite file if the file already exists", previously explained, will be performed.

If you answer "No" then the action described in the option "Always create a unique copy of files (recommended)", previously explained, will be performed.

## Exports and Reports

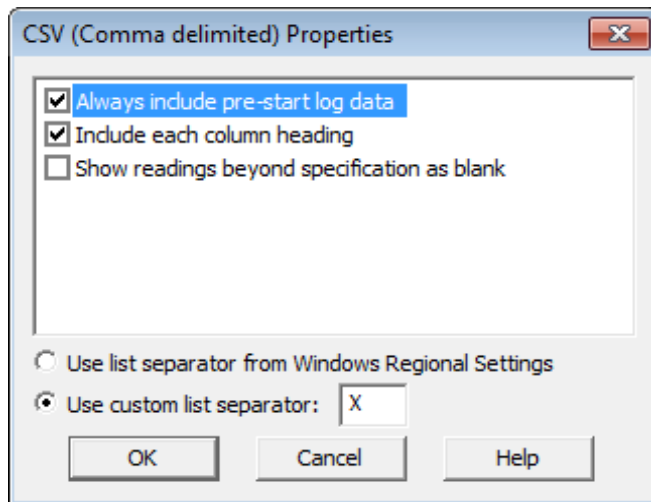
Every time recorded data is retrieved from a LogTag it is automatically saved to disk in the software's native format so that it can be opened and viewed at a later date. However, it may be that the recorded data is to be regularly integrated with other data and/or view the recorded data using software other than LogTag Analyzer. Exports and Reports will instruct the software to automatically create one or more files in a format that is compatible with the other software being used, whenever recorded data is retrieved from a LogTag.



To instruct the software to create a copy of the file in a format other than the native format used by LogTag Analyzer, simply tick the file format from the list available.

- ☐ Text (Tab delimited)
- ☐ Text (Macintosh)
- ☐ CSV (Comma delimited)
- ☐ HTML
- ☐ PDF (Portable Document Format)

To override and customize the contents of the particular file format, simply ensure the file format is highlighted and click [Customize...](#). Once [Customize...](#) has been clicked, a window will be displayed that will show the available options that can be overridden.



The options for the PDF files are more extensive than for other files, please see [PDF files](#) on page 52.

All the additional files created will be automatically saved at the appropriate time using the file name and folder location defined in the "[File and folder settings](#) (on page 105)" options. Since these file formats are not the native LogTag Analyzer file format, the LogTag Analyzer software will no longer be able to detect whether or not the data within it is genuine and original and will not be able to display the information within the file.

Note: CSV files by definition use a comma as a separator between individual values of a row. You can now select if LogTag Analyzer should use the list separator from the "Regional and Language Options" in the Windows Operating System (which typically is a comma), or a self selected separator instead to create CSV files. In some languages, however, this separator may be a different character such as a semicolon or a colon. Although for those languages the resulting file is strictly speaking no longer a CSV file, it maintains compatibility with the import of CSV files into MS Excel.

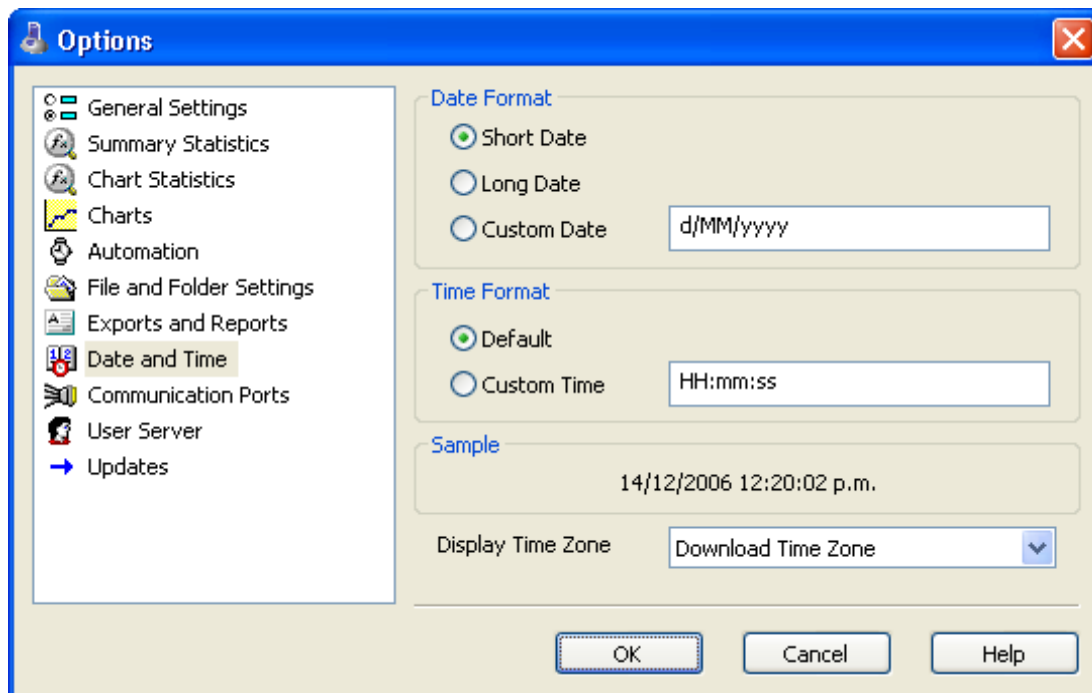
To select file formats for the e-mail attachment created through the Send Mail command when [Sending a file by e-mail direct from Analyzer](#) on page 77, tick the desired file formats in the second list.

Note: The list of Send Mail file formats contains only file formats selected in the Export formats list, plus the LogTag Analyzer format.

Please also be aware any formats selected here will neither be automatically uploaded to an FTP site, nor e-mailed through the automatic e-mailing function. Files to be automatically sent or uploaded are enabled in the [Basic FTP settings](#) on page 100 and the [Basic SMTP and e-mail settings](#) on page 95 dialogues. Customisation, however, is only performed in this section about Exports and Reports.

## Dates and Times

The Date and Time options allow how the date and time information is displayed by the software to be overridden. It does not affect how the date and time information is stored and therefore, how the date and/or time information is shown can be changed at any time. At the bottom of this option window, a sample of the date and time using the formats selected will be displayed.



To customize how the date information is displayed, the following elements may be used. If spaces are used to separate the elements, these spaces will appear in the same location in the date displayed. The letters must be in uppercase or lowercase as shown in the following table (for example, "MM" not "mm"). Characters that are enclosed in single quotation marks will appear in the same location and unchanged in the date displayed.

Element	Meaning
d	Day of month as digits with no leading zero for single-digit days.
dd	Day of month as digits with leading zero for single-digit days.
ddd	Day of week as a three-letter abbreviation.
dddd	Day of week as its full name.
M	Month as digits with no leading zero for single-digit months.
MM	Month as digits with leading zero for single-digit months.
MMM	Month as a three-letter abbreviation.
MMMM	Month as its full name.

y	Year as last two digits, but with no leading zero for years less than 10.
yy	Year as last two digits, but with leading zero for years less than 10.
yyyy	Year represented by full four digits.

To customize how the time information is displayed, the following elements may be used. If spaces are used to separate the elements, these spaces will appear in the same location in the time displayed. The letters must be in uppercase or lowercase as shown in the following table (for example, "ss", not "SS"). Characters that are enclosed in single quotation marks will appear in the same location and unchanged in the time displayed.

Element	Meaning
h	Hours with no leading zero for single-digit hours; 12-hour clock.
hh	Hours with leading zero for single-digit hours; 12-hour clock.
H	Hours with no leading zero for single-digit hours; 24-hour clock.
HH	Hours with leading zero for single-digit hours; 24-hour clock.
m	Minutes with no leading zero for single-digit minutes.
mm	Minutes with leading zero for single-digit minutes.
s	Seconds with no leading zero for single-digit seconds.
ss	Seconds with leading zero for single-digit seconds.
t	One character time-marker string, such as A or P.
tt	Multi character time-marker string, such as AM or PM.

For example, if the date was 2 January 2004 and the date format was defined as "yy-M,' dd" (excluding the double quotes) the date would be displayed as "04-1, 02".

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## Time zones

The time zone of the computer used to configure a LogTag is stored in the LogTag's memory. In some cases, the configuration time zone will be different from the time zone at the download location. This allows you to select which time zone will be used to display dates and times within the chart, summary and data displays. This option will not have any effect on the original recorded data.

Download Time Zone	All reading times are displayed in the time zone of the computer used for downloading/displaying the data. This is the default setting.
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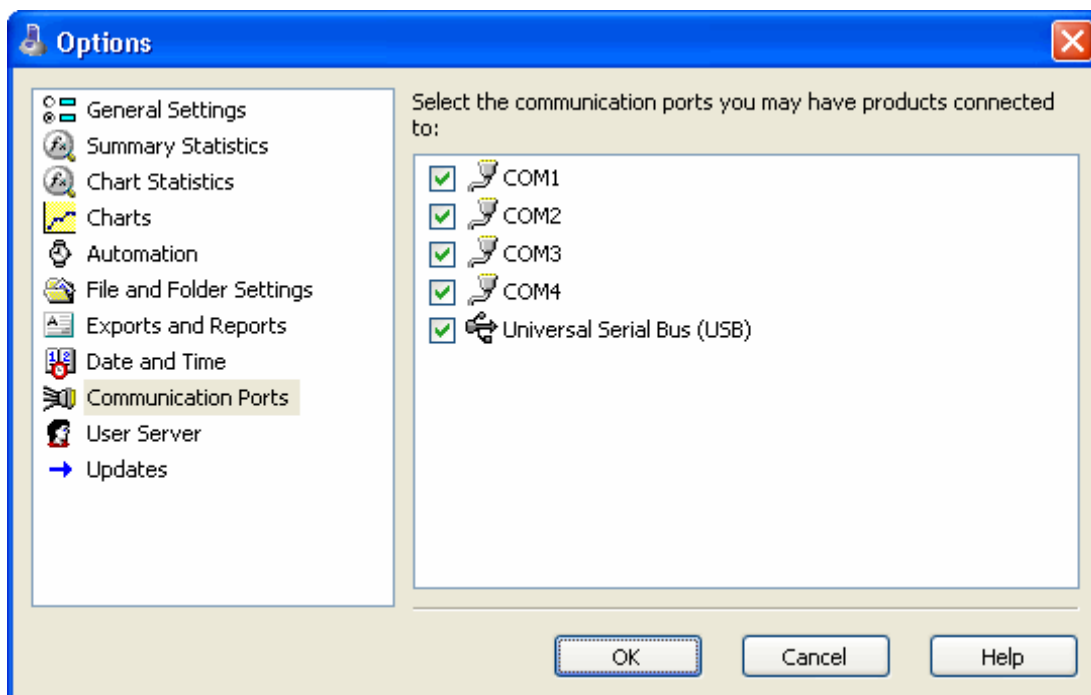


Configuration Time Zone	All reading times are displayed in the time zone of the computer used for configuring the LogTag.
UTC/GMT Time Zone	All times are displayed in Universal Time Coordinates, or Greenwich Mean Time representation.
Display Clock / Configuration Time Zone	All times are displayed relative to the clock that is showing on the display. If the unit has no display, the logger's Configuration time zone is used.

## Communication Ports

The Communication Ports options control which communication ports are checked for connected Interface Cradles. This allows certain communication ports to be excluded, which are not used to connect Interface Cradles to and/or are regularly used for other applications, thereby reducing the possibility that this software will interfere with the operation of other applications running on the current system.

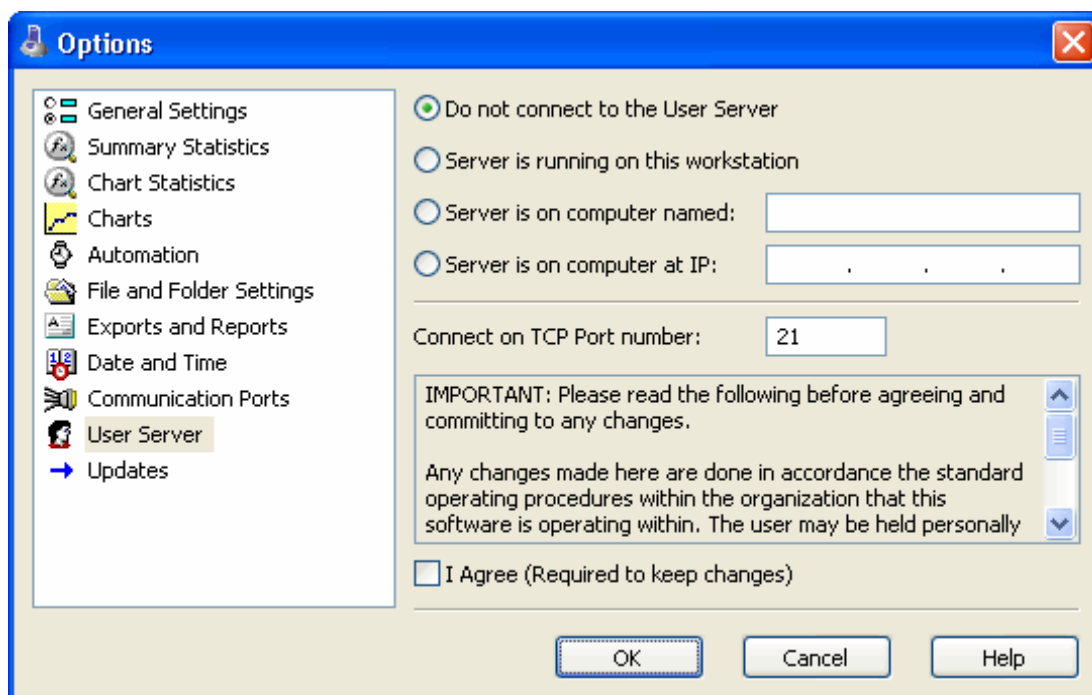
The software checks each communication port at the same time, rather than one after the other, therefore having the software check multiple communication ports will not adversely affect the performance of the software significantly. As the software supports multiple communication ports, it is possible to connect and use to more than one Interface Cradle at the same time.



Note: USB ports cannot be disabled; if you do not wish the software to communicate with USB ports you must unplug any interface currently connected.

## User Server

The User Server options define if and where the software should connect to the LogTag User Server software. If you do not have LogTag User Server software installed on your computer and/or available on your local area network, you will not need to make any changes to this set of options. Connection to the LogTag User Server software is typically only used within a multiple computer user environment and/or if your organization requires compliance with the US FDA 21 CFR Part 11 regulations, for use of digital signatures that are controlled by a central administrator.



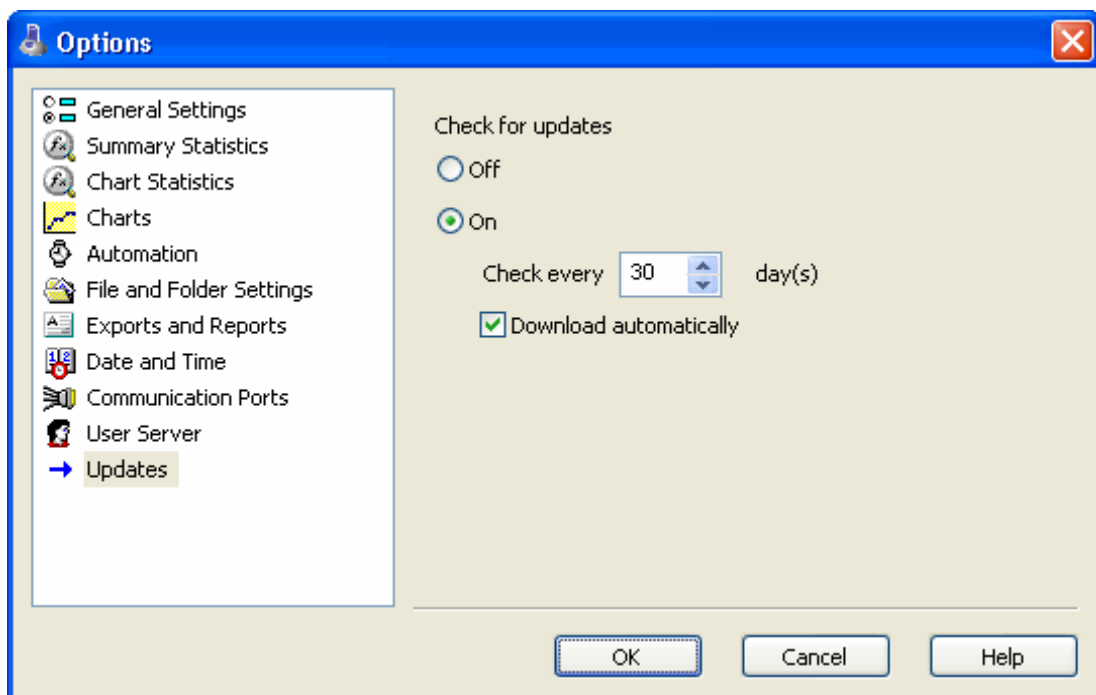
You will need to consult your network administrator and/or documentation pertaining to the LogTag User Server software to determine what settings should be used in this set of options. You will not be able to change these settings if the software is unable to establish a valid connection with the LogTag User Server software.

Once a valid connection to the LogTag User Server software has been established, you will be required to "log on (see "How users log on" on page 135)" to the software to continue using it.

## Software Updates

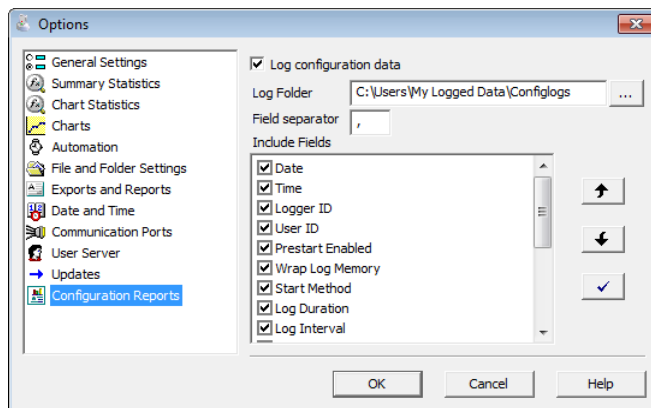
The LogTag Analyzer software can periodically check to determine if a newer version of the program is available for download from the LogTag Recorders website. This section allows the time interval, if enabled, between each check for a newer version to be defined. An interval of 30 days is recommended.

If the "Automatic Update" setting is enabled, LogTag Analyzer will check and download a newer program version without further notification.



## Configuration Reports

It can sometimes be useful to keep a record of the configuration data of a LogTag Recorder. LogTag Analyzer allows a number of selected configuration data to be stored in a text file. These settings are made in the Configuration Reports window.



When the "Log configuration data" option is ticked, the selected parameters are written into a text file, which is named "LogTag Analyzer\_config\_log\_WW-YYYY", where WW is the current week number and YYYY is the current year. Each week a new file will be generated.

Clicking on the button will allow you to select a folder of your choice where the log files will be stored. For each logger configured a new line is started in the text file, individual entries in each line are separated by the character specified in the "Field separator" box. You can change the order of the entries in each line by selecting a Field and clicking on the up or down buttons. Clicking the tick box enables all parameters to be included in the log file.

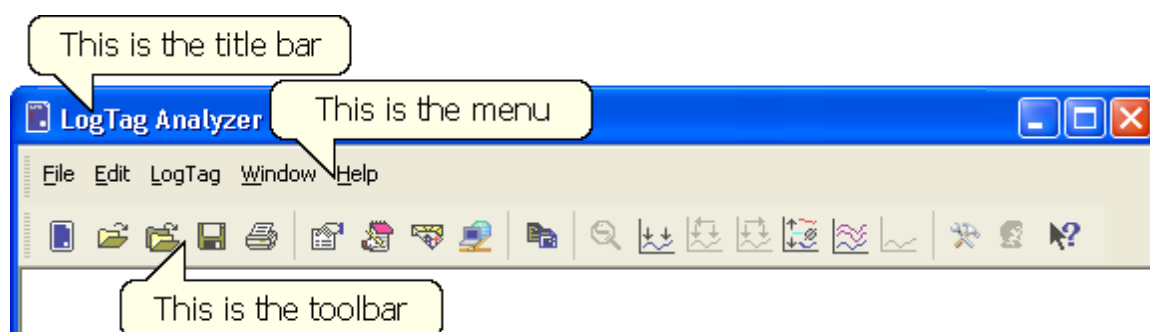
Following parameters can be selected:

- ☒ Date
- ☒ Time
- ☒ Logger ID
- ☒ User ID
- ☒ Prestart Enabled
- ☒ Wrap Log Memory
- ☒ Start Method
- ☒ Log Duration
- ☒ Log Interval
- ☒ Log Count
- ☒ Lower Alert(s)
- ☒ Upper Alert(s)
- ☒ Consecutive Alert
- ☒ Non Consecutive Alert
- ☒ Latch Alert
- ☒ Clear Alert
- ☒ Configure Requires Password
- ☒ Download Requires Password

## CHAPTER 7

# Menus and Toolbars

At the top of the screen for the LogTag Analyzer, just below the title bar, which contains the name of the software, is the menu system and toolbar for the software. The toolbar provides quick access to some of the more commonly used functions within the menu system. The menu system contains lists of all the operations and commands that are available to you while using the software.



## In This Chapter

Menu commands.....	118
Toolbar commands.....	126
Print preview toolbar .....	127
Standard Window commands.....	129

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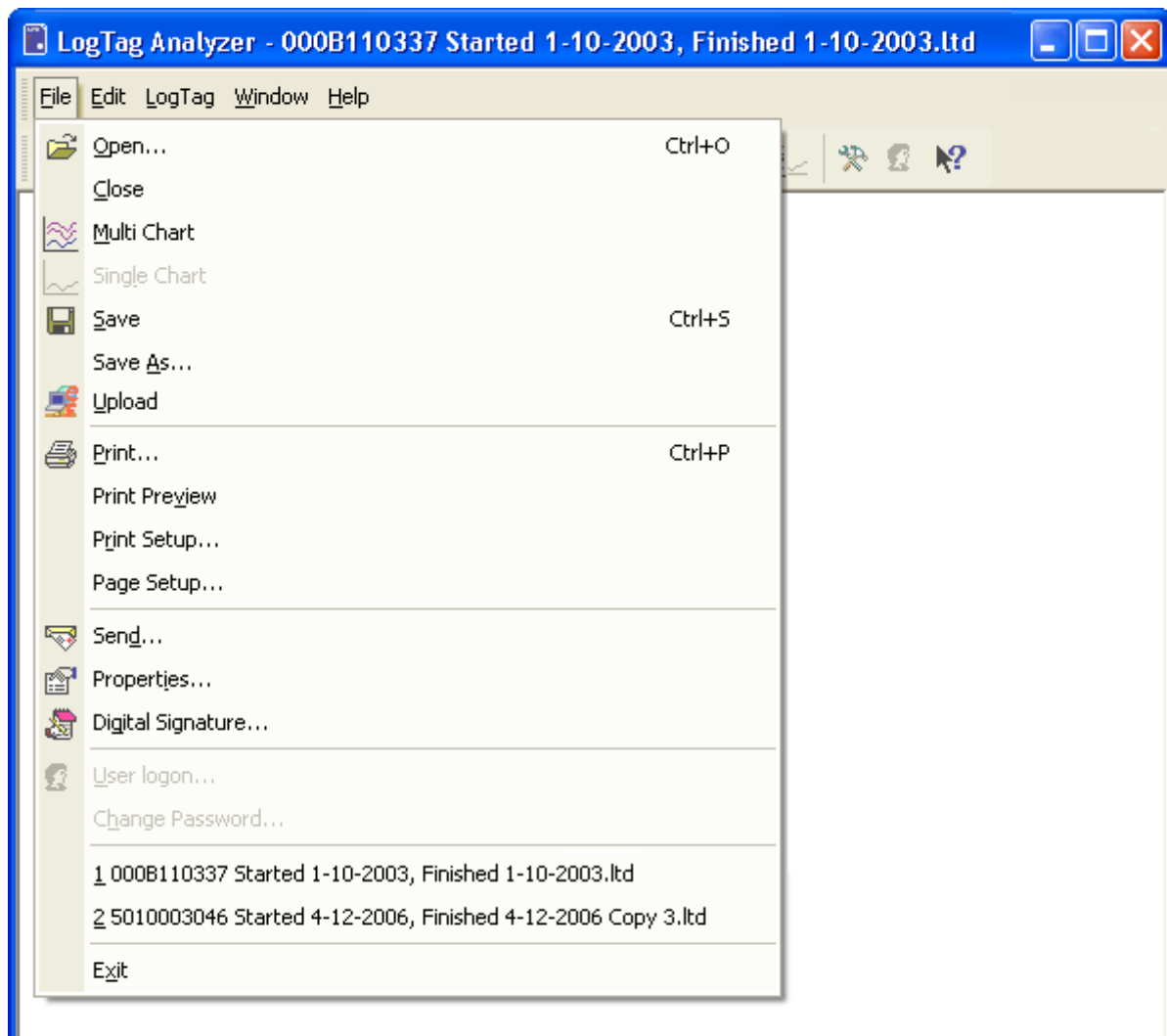
## Menu commands

The menu system has been separated into groups of related commands. Each of these menu groups is explained in more depth in the subsequent sections. The software will only display the menu groups and commands within each menu group that are appropriate depending on what you are currently doing with the software.







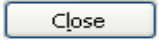
You may also see that some of the menu commands have a reference after the command name, for example F2 or Ctrl+O. These represent key strokes on the keyboard that instruct the software to perform the appropriate command, without the need to select the menu or toolbar command. When only one key reference is mentioned, for example "F2", then pressing that single key on the keyboard will cause the appropriate command to be performed. If there is more than one key reference mentioned, for example Ctrl+O, then to cause the command to be performed you must press and hold down the first key mentioned while pressing the other key once. When letters are used in the key reference, for example Ctrl+O, it does not matter whether or not the caps lock is on or off.

## File Menu






The "File" menu contains commands that generally relate to a LogTag file as a whole. A LogTag file contains a variety of information that relates to a data set representing readings that were recorded over a discrete period of time by a single LogTag. The File menu will appear similar to the following picture.



The following table outlines the commands and the explanation of each command that may appear in the "File" menu when using the LogTag Analyzer software:

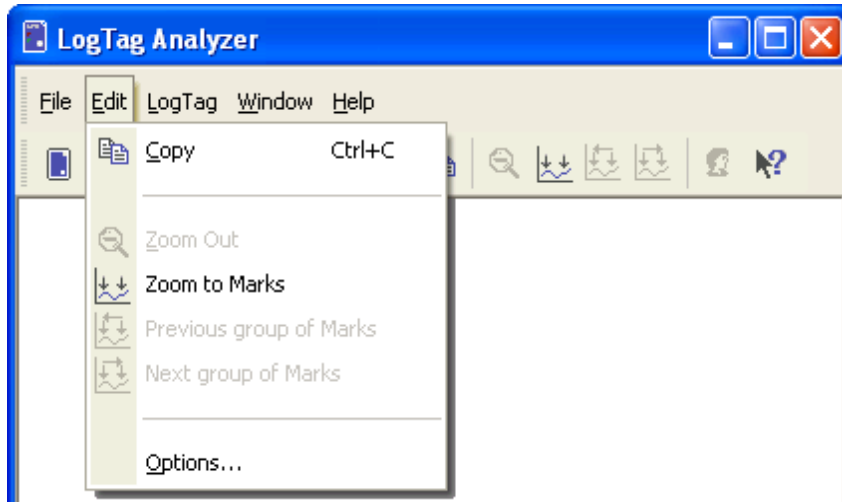
Command	Explanation
<a href="#">Open</a> (see "Calling up previous results" on page 79)... 	<p>This will display the Open file dialog, which will allow you to open:</p> <ul style="list-style-type: none"> <li>LogTag files that contain readings previously retrieved, or</li> <li>previously saved Multi Chart configuration files.</li> </ul> <p>It will start at the folder defined in the <a href="#">File and Folder Settings</a> (on page 105) section in the <a href="#">Options</a> (see "Customizing the software" on page 86).</p> <p>If a Multi Chart file is selected, the LogTag Analyzer software will automatically switch to Multi Chart mode and all the selected files will be added to the Multi Chart display.</p>
Close	This command will close all windows that are displaying information about the open file that is currently selected. If no files are currently open this command will not be visible.
Multi Chart 	This will change the way recordings are displayed such that they are all combined on a single chart window (see <a href="#">Combining Charts into a single chart</a> on page 64).
Single Chart 	This will change the way recordings are displayed such that each which will contain all the information retrieved from a single LogTag.
Save 	This will save any changes you have made to the LogTag file (or Multi Chart configuration) to your disk drive.
Save As...	This will display the Save As file dialog, which will allow you to save a copy of the file currently being displayed in the same or different folder with the same or different file name.
Upload 	This will send an e-mail with the currently active file attached to a list of recipients or upload the file to a pre-determined FTP site. See <a href="#">Automatic e-mailing and uploading to FTP sites</a> on page 93.
<a href="#">Print</a> (see "Printing the results" on page 76)... 	This will open a window allowing you to print a copy of the LogTag file to an output device, which will typically be a printer. This command is further explained in the section " <a href="#">Printing the results</a> (on page 76)".
<a href="#">Print Preview</a> (see "Print preview toolbar" on page 127)	<p>This will change the display mode of the software to show you a copy of how a printout of the currently selected file and window would look like. In "Print Preview" mode you will not be able to zoom in or out of a chart. Click  to exit the "Print Preview" mode and return to normal display mode.</p>
Print Setup...	This will open a window allowing you to view and/or adjust one or more of your printer's settings.
Page Setup...	This will open a window allowing you to view and/or adjust one or more of your page settings, like printer margins and page orientation.



Send on page 77... (  )	This will help you send, by e-mail, the currently open and selected LogTag file to another user without the need to exit to your e-mail software or to deal with file attachments. This command is explained in further detail in the section " <a href="#">Sending a file by e-mail direct from Analyzer</a> on page 77".
Properties (see "Viewing file properties" on page 84)... (  )	This will open a window that will display the information about the file that is being displayed and currently selected. This same window and information will be displayed if you view the properties of the file from Microsoft Windows Explorer.
Digital Signature (see "Digital signatures" on page 80)... (  )	This will open a window to display a list of digital signatures that have been included with the file. It also allows you to add and print this list of digital signatures. This command is explained in further detail in the section " <a href="#">Digital signatures</a> (on page 80)".
User logon (see "How users log on" on page 135)... (  )	This allows a user to logon to and use the Analyzer software. When the software is connected to the User Server software, users must logon to the software prior to being permitted to use the software. Therefore, this command will only be available if the Analyzer software is connected to the User Server software. If a user is already logged on to the software, then this command is not visible. The section " <a href="#">User Server</a> (on page 114)" explains in more detail how to get the Analyzer software to connect to the User Server software.
Logoff user ( <i>username</i> ) (see "How users log on" on page 135) (  )	This allows the currently logged on user to logoff the Analyzer software. The <i>username</i> portion of this command will represent the name of the user currently logged on. If there is no currently logged on user, this command is not visible.
Change Password (see "How users change their password" on page 136)...	This allows the currently logged on user to modify their password that they use to logon to the Analyzer software. This command will only be available if the Analyzer software is connected to the User Server software and the User Server administrator has granted the appropriate user permissions.
1, 2, 3, etc	This portion of the menu represents a list of the most recently files you have viewed. To reopen one of these files, simply click on the entry (name of the file) to open. If a file that you want to view is not included in this list, you may use the "Open..." command included in this menu. The number of files included in this list can be adjusted through the " <a href="#">General Settings</a> (on page 87)" section of the <a href="#">Options</a> (see "Customizing the software" on page 86).
Exit	This command will exit and close down the LogTag Analyzer software. Any files that you currently have open will also be closed automatically for you. If a user is currently logged on to the Analyzer software when the Analyzer closes, the user will be automatically logged off.



## Edit Menu

The "Edit" menu contains commands that generally relate to the contents of a LogTag file and will appear similar to the following picture.



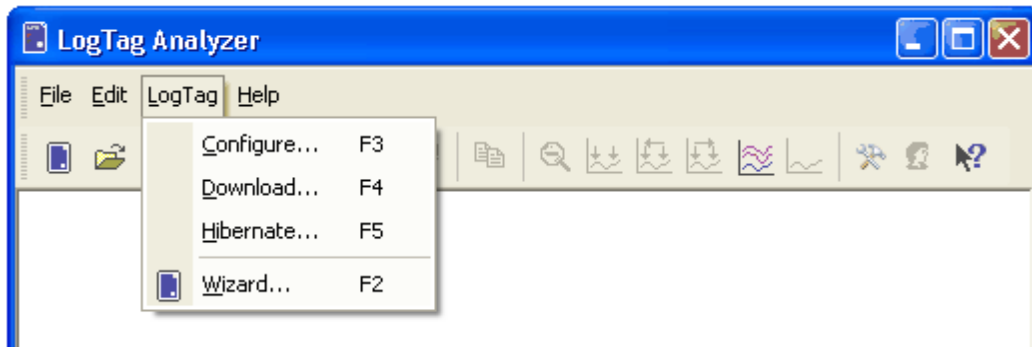
The following table outlines the commands and the explanation of each command that may appear in the "Edit" menu when using the LogTag Analyzer software:

Command	Explanation
Copy (📄)	Places a copy of the contents of the currently displayed window onto the clipboard, which can then be pasted into any Windows® application. If you are copying a chart, the chart at its current zoom range is copied to the clipboard. If you are copying from one of the tabular style windows (Data or Summary), then the entire contents of the window is copied to the clipboard, regardless of what part of the data you have scrolled to view.
Zoom Out (🔍)	This will undo the last zoom operation performed allowing you to see more of the data on the chart. If the chart is displaying all the readings recorded by the LogTag, this command will not be available.
Zoom to Marks (📏)	When this command is enabled, the chart is automatically zoomed to show readings recorded between inspection marks. The section " <a href="#">Starting and using the LogTag</a> (on page 22)" explains in further detail how inspection marks are recorded.
Previous group of Marks (📏)	This command will show the readings recorded between the first inspection mark shown and the previous inspection mark recorded. This command will only be available if the "Zoom to Marks" command is enabled and the first reading recorded is not currently visible.


Next group of Marks (  )	This command will show the readings recorded between the last inspection mark shown and the next inspection mark recorded. This command will only be available if the "Zoom to Marks" command is enabled and the last reading recorded is not currently visible.
<a href="#">Options</a> (see "Customizing the software" on page 86)... (  )	This will open a window allowing you to customize the software. This command is further explained in the chapter " <a href="#">Customizing the software</a> (on page 86)".

## LogTag Menu

The "LogTag" menu contains commands that generally relate to the usage and interaction with LogTags.

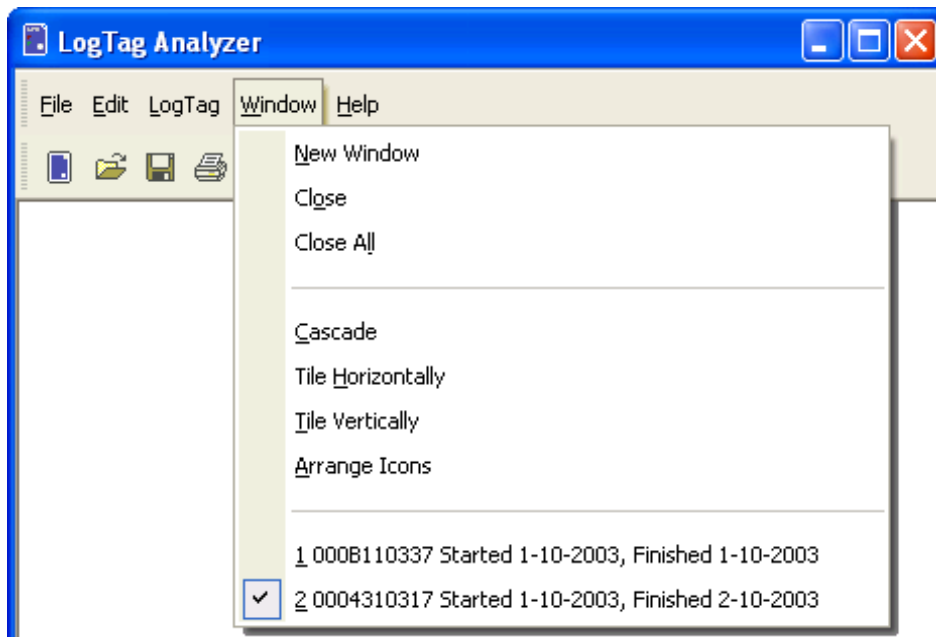


The following table outlines the commands and the explanation of each command that may appear in the "LogTag" menu when using the LogTag Analyzer software:

Command	Explanation
<a href="#">Configure</a> (see "Getting a LogTag ready for use" on page 27)...	This will display a wizard to help you through the necessary steps to prepare LogTags for their next use. This command is explained in further detail in the chapter " <a href="#">Preparing LogTags for use</a> on page 26".
<a href="#">Download</a> (see "Getting results from LogTag" on page 48)...	This will display a wizard to help you through the necessary steps to retrieve a copy of the recorded readings stored within the LogTag(s). This command is explained in further detail in the chapter " <a href="#">Results from LogTag</a> (on page 47)".
<a href="#">Hibernate...</a> (see "Prolonging battery life" on page 45)	This will display a wizard to help you through the necessary steps to set LogTags to "Hibernation" mode. This command is explained further in the chapter " <a href="#">Prolonging battery life</a> (on page 45)".
<a href="#">Wizard</a> (see "Get a LogTag ready for use" on page 16)... (  )	This will display a wizard to help you through the necessary steps to retrieve a copy of the recorded readings stored within the LogTag(s) and then prepare the LogTags for their next use. This command is explained in further detail in the chapter " <a href="#">Quick Start Guide</a> (on page 13)".

## Window Menu

The "Window" menu contains commands that relate to the management of each Window open within the LogTag Analyzer software that displays the contents of a LogTag file.



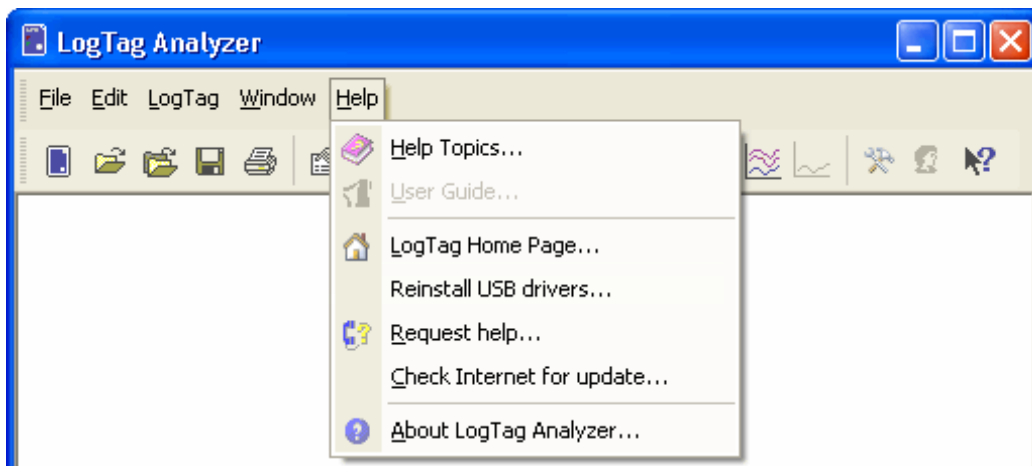
The following table outlines the commands and the explanation of each command that may appear in the "Window" menu when using the LogTag Analyzer software:

Command	Explanation
New Window	Opens a new window that contains a copy of the information of the currently selected window. This command is useful when you need to closely inspect and analyze different sections of the same data set.
Close	Closes the currently selected window within the LogTag Analyzer software.
Close All	Closes all the windows within the LogTag Analyzer software.
Cascade	Arrange all the windows within the LogTag Analyzer software in an overlapping style.
Title Horizontally	Arrange all the windows within the LogTag Analyzer software as horizontal non-overlapping tiles.
Title Vertically	Arrange all the windows within the LogTag Analyzer software as vertical non-overlapping tiles.
Arrange Icons	Arrange all the minimized windows within the LogTag Analyzer software at the bottom of the main window.

1, 2, 3, etc	The tick mark beside these entries indicates the window that is currently selected. If you want to change the currently selected window to one of the windows listed, just click/select the appropriate entry on this list.
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## Help Menu

The "Help" menu contains commands that relate to providing you with help and assistance with using the LogTag Analyzer software.



The following table outlines the commands and the explanation of each command that may appear in the "Help" menu when using the LogTag Analyzer software:

Command	Explanation
Help Topics (📖)	Opens a window that contains the online help.
User Guide (📖)	Opens the online user guide for viewing. Requires Adobe Acrobat and/or Adobe Acrobat Reader software, version 4 or later, to be installed on the computer.
LogTag Home Page... (🏠)	This will open your default Internet browser software and display the LogTag Recorders Internet site, <a href="http://www.logtagrecorders.com">www.logtagrecorders.com</a> . This command requires that your computer be currently connected to the Internet to successfully display the LogTag Recorders Internet site.
Request help (see "Getting more help" on page 141)... (🔍)	This will gather non personal information from your system to include in the e-mail to be sent to software support at LogTag Recorders, so that the support team will be informed of the relevant information about your system in order to provide you with quality and useful assistance. This command is explained in further detail in the chapter " <a href="#">Getting more help</a> (on page 141)".










<a href="#">Check Internet for update</a> (see "Getting updated software" on page 138)...)	This is a simple way of checking to see if there is a newer version of this software available for download. This command is explained in further detail in the chapter " <a href="#">Getting updated software</a> (on page 138)".
<a href="#">About LogTag Analyzer</a> (see "Finding your software version" on page 140)... ( ? )	Display the version information about the LogTag Analyzer software that you are using.

## Toolbar commands

Each picture on the toolbar represents a unique command.



The pictures that are included on the toolbar represent the following commands:

- 
 This will bring up the LogTag Wizard, which will take you through the steps to retrieve readings from connected LogTag(s) and prepare them for their next use.
- 
 This will display the file open window to allow you to locate and open LogTag files that contain previously retrieved LogTag readings.
- 
 Save a copy of the LogTag data to a file on your disk drive.
- 
 Opens the window that will allow you to print a copy of the LogTag data to a printer.
- 
 Displays file properties about the currently selected open file.
- 
 Displays information about any digital signatures included in the currently selected open file, which is also allows where new digital signatures can be added to the file and where you can print a copy of the digital signatures.
- 
 Creates a new blank e-mail for sending a copy of the currently selected open file as an attachment to a recipient of your choice.
- 
 Manually Uploads the currently active file to an FTP site or e-mails the file to a pre-determined recipient list. This button image changes depending on the selected automation settings, please see [Automatic e-mailing and uploading to FTP sites](#) on page 93.
- 
 Places a copy of the currently displayed information to the Windows clipboard so that you can paste it into another Windows software package.



Zooms out one level of the actively displayed chart. If you are displaying a chart and this function is not available, then all data that is available to be displayed is currently been displayed and therefore there is no more additional information that can be displayed by zooming out.



This zooms the chart to show information between the oldest reading recorded and the first inspection mark that exists amongst the data. If this function is not available then there is no inspection marks in the data currently been displayed. The next two commands will not be available until this command is activated.



This zooms the chart to show the group of data that was recorded between the previous inspection mark and the first inspection mark currently been displayed. This function is disabled when either the oldest reading is already been displayed or the chart has not been zoomed into showing groups of readings between inspection marks.



This zooms the chart to show the group of data that was recorded between the next inspection mark and the last inspection mark currently been displayed. This function is disabled when either the newest reading is already been displayed or the chart has not been zoomed into showing groups of readings between inspection marks.



Switches into Multi Chart mode, which displays all currently open charts together in one window. If additional LogTag(s) are downloaded or more files opened, their data will be added to the Multi Chart window.



Switches into Multi Chart mode, with the average tabs active, or if already in multichart, activates or disables the average tabs. It is recommended to deactivate this feature when processing large data sets, as [Minimum, Maximum and Average Charts](#) (see "Special Chart Tabs" on page 68) can require considerable memory and processor resources when activated.



Switches into Single Chart mode. Each chart that is currently open will be displayed in its own window.



This will open a window allowing you to customize the software. This command is further explained in the chapter "[Customizing the software](#)" (on page 86)".



This will log a user on to the software if no user is currently logged on or log off the currently logged on user. This command will only be available if the software is connected to the LogTag User Server software.



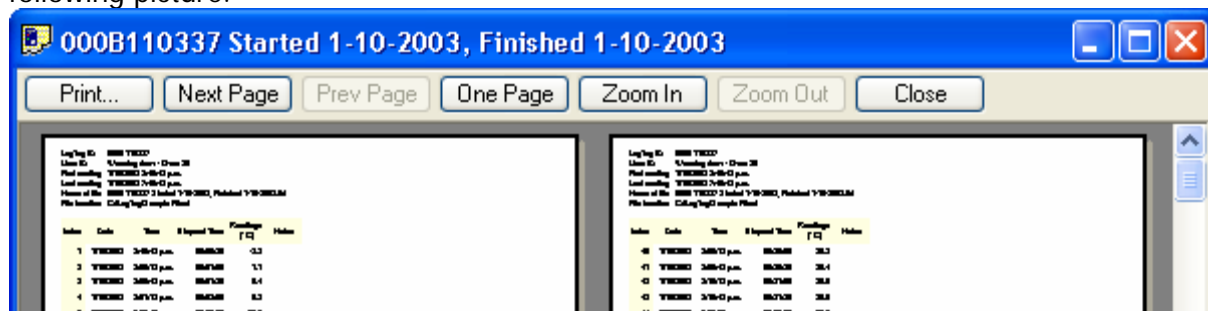
This will allow you to show the help topic on any particular command or topic that you subsequently select.

---

## Print preview toolbar

The print preview feature, available through the [File menu](#) (on page 119), of the software will display copy of the data as it would be included on a print out. When the software is displaying a file in print preview mode, an additional toolbar will appear, similar to the

following picture.



Command	Explanation
<a href="#">Print</a> (see "Printing the results" on page 76)...	This will open a window allowing you to print a copy of the LogTag file to an output device, which will typically be a printer. This command is further explained in the section " <a href="#">Printing the results</a> (on page 76)".
Next Page	This will display the next page included in the print out. This button will be disabled if there are no more pages available to be displayed.
Prev Page	This will display the previous page included in the print out. This button will be disabled if there are no previous pages available to be displayed.
One Page	Selecting this button will change the display so that only one page is displayed at a time. Once this button is selected it will change to "Two Page".
Two Page	Selecting this button will change the display so that two consecutive pages are displayed side by side at the same time. This button will be disabled if there is only one page in the print out, like a chart. Once this button is selected it will change to "One Page".
Zoom In	This will zoom in the display of the print out making it appear larger on the screen. It will not effect what information is included in the print out.
Zoom Out	This will zoom out the display of the print out making it appear smaller on the screen. It will not effect what information is included in the print out.
Close	This will close the print preview mode of display and revert the display of the data back to normal mode, which will allow users to switch between chart display and data listing display, for example.



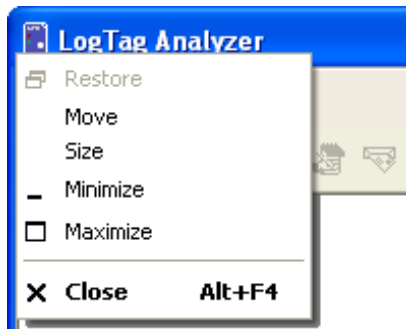
---

## Standard Window commands

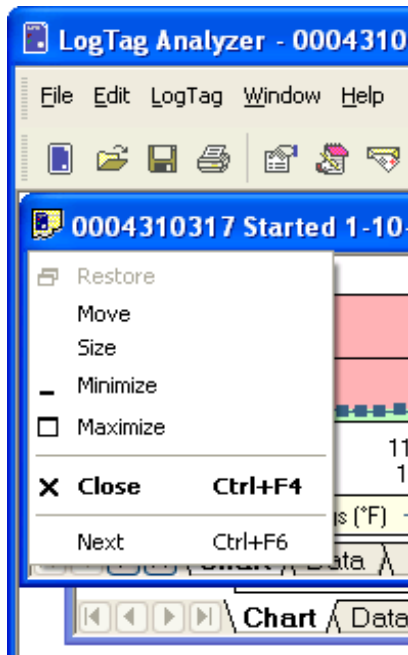
In the top right corner of each window, one or all of the buttons in the following image will be displayed and will (from left to right) minimize the window, maximize the window or close the window.



The following picture illustrates an example of the menu that will appear if a user selects the icon in the top left corner of the LogTag Analyzer software, usually by clicking the left mouse button on it, or by clicking the right mouse button on the [title bar](#) (see "Menus and Toolbars" on page 117). The commands illustrated in the following picture allow you to change the location and/or size of the window containing the LogTag Analyzer software. Users can also move the window containing the LogTag Analyzer software by "dragging" the title bar, which is typically performed by pressing and holding the left mouse button down over the title bar of the software and moving the mouse to the new location for the window.



The following picture illustrates an example of the menu that will appear if a user selects the icon in the top left corner of a data file window, usually by clicking the left mouse button on it, or by clicking the right mouse button on the [title bar](#) (see "Menus and Toolbars" on page 117) of the data window. These menu commands will only effect the window containing the data retrieved from a LogTag rather than the Window that contains the entire LogTag Analyzer software.



## CHAPTER 8

# Working with Networks

When using and deploying software in a network environment, network administrators often require additional technical information about the software so they can integrate support for it correctly and seamlessly. This chapter briefly covers some points of interest for computer network administrators.

## In This Chapter

Distributing software to workstations.....	132
Simple Distribution of FTP/SMTP settings.....	133
Restricting what users can do .....	134
How users log on .....	135
How users change their password .....	136

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## Distributing software to workstations

When using the software on many computers within a computer network, it is not always efficient to visit and install the software and subsequent updates manually on each computer workstation. The installation of the software does support zero administration installation, whereby the installation package can be located on a central point, usually a server, and have it install on each relevant workstation, without requiring user intervention.

To distribute the software without user intervention is a two step process.

- 1 Create an installation script file that will provide the answers and actions to be performed on each step of the installation process. To create an installation script, use the following command line syntax, including the quotes as used:

```
\\myserver\my_apps_path\setup.exe /a /r /f1"\\myserver\my_apps_path\setup.iss"
```

- 2 Ensure that whenever a user installs the software the installation script is used. To install the software using an installation script previously created use the following command line:

```
\\myserver\my_apps_path\setup.exe /a /s /f1"\\myserver\my_apps_path\setup.iss"
```

Where,

- a "\\myserver\my\_apps\_path\" represents the network path to the folder containing the installation of the LogTag Analyzer software.
- b "setup.exe" is the installation software.

As many different installation scripts as are suitable for your situation may be defined and used.

LogTag Analyzer software is released on the LogTag Recorders Internet site using a standard filename syntax, which is [software\_name][major\_version][minor\_version][release\_version].exe. For example, if the file name of the installation package was "logtag\_analyzer10r24.exe" the name of the software would be "LogTag Analyzer" version 1.0 Release 24.

The installation of the LogTag Analyzer software involves copying a number of files to the destination folder, which can be chosen during the installation process, a file is installed in the Windows System folder and some plug and play drivers to support the USB Interface Cradle. Therefore, when deploying the software onto Windows NT® based operating systems, like Windows NT®, Windows 2000® and Windows XP®, the user installing the software will require local administrator privileges for the software to install correctly. It is possible, to elevate a users permissions on a Windows NT® based server network for the sole purpose of being able to install the software successfully through the use of a Group Policy Object.

When installing the software on to a Windows NT® operating system, the plug and play drivers for the USB Interface Cradle will not be installed as Windows NT® does not support USB devices.

---

## Simple Distribution of FTP/SMTP settings

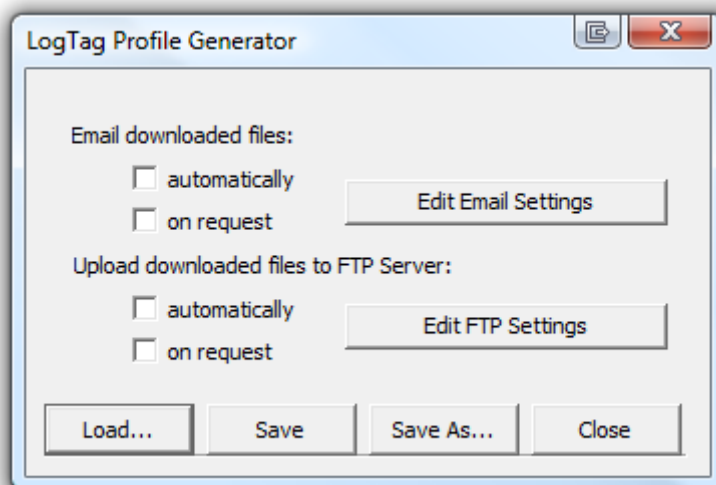
Some users may experience difficulties entering the correct parameters for automated FTP uploads and automatic SMTP mailer settings, in some instances a Network Administrator may even wish to prevent the changing of these settings by standard users.

For those situations Network Administrators can create a file containing FTP upload and SMTP mailer settings for individual users, which will be imported automatically into LogTag Analyzer on start-up and replace the settings already present in the Options for Automation.

Creating such settings files requires a tool called LogTag Settings Editor, which is available through your distributor. There are two different versions of this tool, one for the Standard LogTag Analyzer version, one for the Unicode LogTag Analyzer version. Files created for the Standard version will not work for the Unicode version and vice versa.

Starting the LogTag Settings Editor displays a simple interface offering the same controls as they are present in the Option - Automation window for the FTP upload and SMTP mailer settings, with additional controls to save and load settings files.

Network Administrators are expected to be familiar with the parameters required for these settings, for a description of each entry see [Automatic Uploading to FTP sites and automatic e-mailing](#) on page 93.



At any stage the settings entered can be saved into a file, and previously created files can be loaded again and changed or saved with a different file name.

The file name for this file can be selected freely by the Network Administrator. To make use of the automated transfer settings, however, the file must be named "UploadSettings.dat". On start-up LogTag Analyzer will look for this file in the same directory as the "UserProfile.dat" file (which holds the settings for an individual installation of LogTag Analyzer). You can find this file in C:\Users\#USER#\AppData\Roaming\LogTag for Windows™ Vista or C:\Documents and Settings\#USER#\Application Data\LogTag for earlier Windows™ versions.

Note: The name of the file that will automatically be imported into the Unicode version is "UploadSettingsU.dat". The slightly different file name will prevent Standard character set software to import Unicode settings and vice versa, which would result in neither password nor user logon to be imported correctly.

If the file is found, the settings will be imported into the Options - Automation entries and also saved in the "UserProfile.dat" file. Upon successful transfer the "UploadSettings.dat" file will be renamed to UploadSettings\_imported.dat and no longer be read during any subsequent start-up of LogTag Analyzer. All fields including the empty ones will be transferred, not only the filled fields.

Unless editing the Automation options is specifically prohibited through LogTag User Server, users can still change FTP upload and SMTP mailer settings even after transfer from the "UploadSettings.dat". Should it be necessary to transfer the settings again, or transfer new settings, the existing file can be renamed to "UploadSettings.dat", or a new "UploadSettings.dat" file can be copied into the folder. The transfer process will then be executed once more when LogTag Analyzer next starts.

Note: LogTag Analyzer will import the "UploadSettings.dat" file if located in the correct directory, even if LogTag User Server has specifically prohibited editing the Automation Options. In this case, if an incorrect setting is imported, the only way to remove this setting is by importing a different "UploadSettings.dat" file with different parameters, or to change the user's permission settings to include the ability to edit the Automation settings in the Options.

Note: When you wish to distribute the settings to computers using the Windows 2000 OS, the LogTag Settings Editor must be used in a Windows 2000 environment to create the "UploadSettings.dat" file. If a file is imported into Windows 2000 not created in this OS, the user name and password for FTP and SMTP Authentication are not uploaded due to the missing support for the encryption method employed in later versions of Windows.

---

## Restricting what users can do

In a multiple user environment, it is not always desirable to allow every user to perform any and all tasks with the software. For example, to ensure all documents printed from the software use the same date/time display format, it may be desirable to not allow

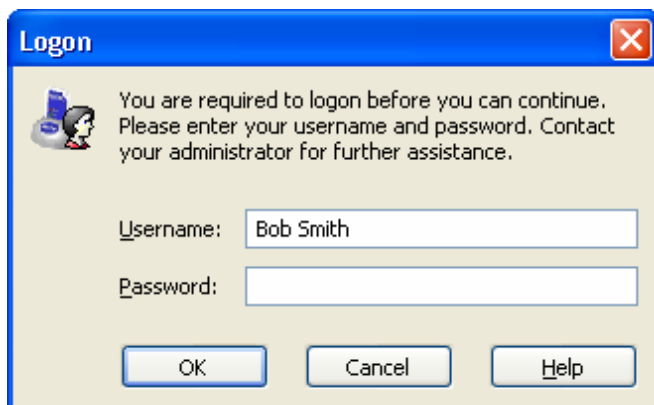
users to customize the software to change how the software displays dates and times. To provide administrators of systems with a central point of control, LogTag Recorders has developed a software package called "LogTag User Server", which when used in conjunction with this software, it will provide an administrator with the ability to choose whether or not to restrict what users can and cannot do with this software.

To find out more about LogTag User Server, please contact your network administrator and/or your LogTag reseller.

---

## How users log on

When the software has been [customized](#) (see "Customizing the software" on page 86) to be connected to the [LogTag User Server](#) (see "User Server" on page 114) software, all users are required to successfully logon to the software before being permitted to use any of the features and functionality of the software. For a user to successfully logon to the software, the user must enter their username, which the administrator would have assigned, and their password. Username's are typically not case sensitive, however passwords are. That is, entering the Username "Bob Smith" is the same as entering "BOB SMITH" and "bob smith". However, entering a password of "bob" rather than "Bob", for example, is considered to be different.



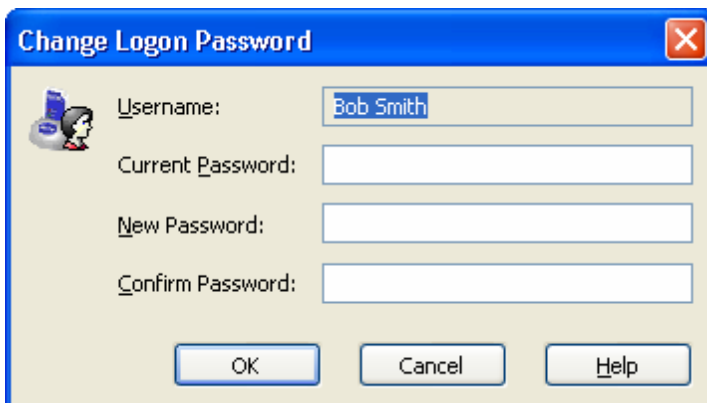
Every logon attempt, whether successful or not, may be recorded automatically in the audit logs by the administrator. As a security measure, the network administrator may configure the [LogTag User Server](#) (see "User Server" on page 114) software so that a user account becomes locked and therefore temporarily inaccessible if a certain number of consecutive failed logon attempts are made to the user account. Please contact your network administrator if you have problems with the logging on the software.

---

## How users change their password

When the software has been [customized](#) (see "Customizing the software" on page 86) to be connected to the [LogTag User Server](#) (see "User Server" on page 114) software, the network administrator may require and/or permit users to change the password used to logon to the software. Users are only permitted to change the password for the user account that is currently logged on, which is typically their own, and as a security precaution, users will always need to supply their current logon password before being permitted to change it.

The network administrator may enforce certain rules pertaining to what is a valid password. For example, they may require a minimum number of characters (digits, letters or symbols) and/or a minimum number of digits to be included in the password. Please contact your network administrator if you have problems with the logging on the software.



Passwords should be chosen such that they would be difficult for some one else to guess. If another person was able to guess the password they would be able to logon and impersonate the user. Therefore, following are a few points to remember when changing a password:

- 1 Do not use something that is personal to the user. Birth dates, license plate numbers, names of family members, types of vehicles owned, favorite foods and address of residence are all examples of passwords that should NOT be used.
- 2 Do not write it down.
- 3 Change the password on a regular basis.

If a user's password is forgotten, the network administrator will be able to change it. However, network administrators will not be able to see and therefore inform users what their current password is.



## CHAPTER 9

# Getting more information

## In This Chapter

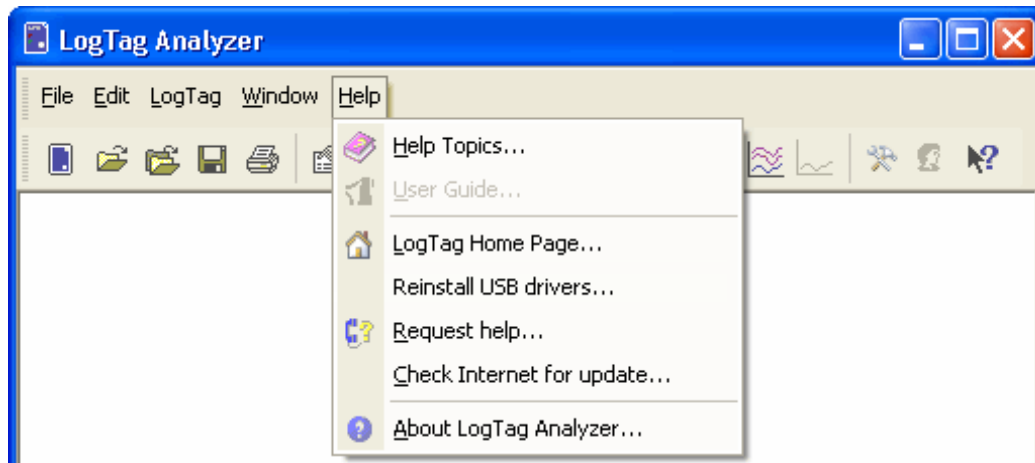
Getting updated software .....	138
Finding your software version .....	140
Getting more help .....	141

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## Getting updated software

There are two ways to see if a newer version of the LogTag Analyzer software is available and download a copy if a newer version exists.

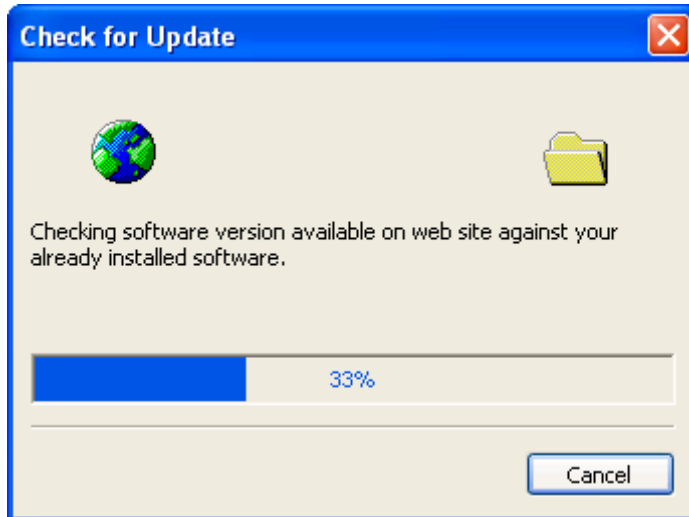
- 1 Within the "Help" menu item in the software is a command called "Check Internet for update..."



- 2 Visit the LogTag Recorders Internet Site, [www.logtagrecorders.com](http://www.logtagrecorders.com), and follow the relevant instructions to obtain a copy of the software.

The first option will download from the LogTag Recorders Internet site the relevant information about the latest version of the software available and compare this information with the software that has already been installed. The software will then let you know whether or not a newer version of the software is available. During this entire process no information about you or your system is transmitted out from the LogTag Analyzer software and therefore you can rest assured that your privacy is maintained.

While the software is retrieving the information from the Internet about the latest available version, the software will display its progress in a window similar to the following picture.



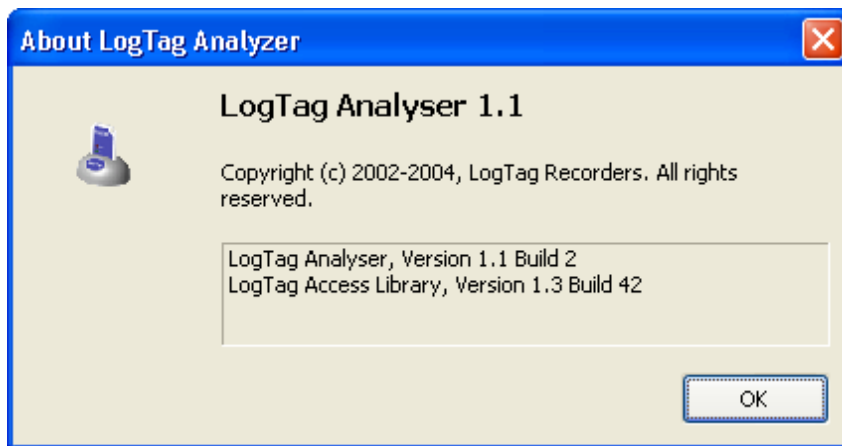
If a newer version of LogTag Analyzer is available a "Download" button will appear. Clicking "Download" will begin the download process, in which you select the location for the installation file. After the installation file has been downloaded you will need to close LogTag Analyzer and then start (open) the downloaded file to begin the installation.

Installing a newer version of the LogTag Analyzer software will update all the relevant program files. It will not affect any of your LogTag data files or your custom settings of the software. Software updates usually include feature enhancements and/or resolve problems discovered with the software subsequent to its release. We recommend you use the latest version of the LogTag Analyzer software available.

LogTag Analyzer can automatically check if a newer software version is available. The interval between automatic checks for an update can be specified through the [Updates](#) (see "Software Updates" on page 115) section from within the [Options](#) (see "Customizing the software" on page 86) Window.

## Finding your software version

Within the "Help (see "Help Menu" on page 125)" menu, is the "About LogTag Analyzer..." command, which will display a Window similar to the following picture.



Within this window, amongst other information, the full version number of the software being used is displayed. This information is useful, for example, to determine if the same software version is installed on multiple computers and/or if the user guide being referenced refers to the version of software being used.

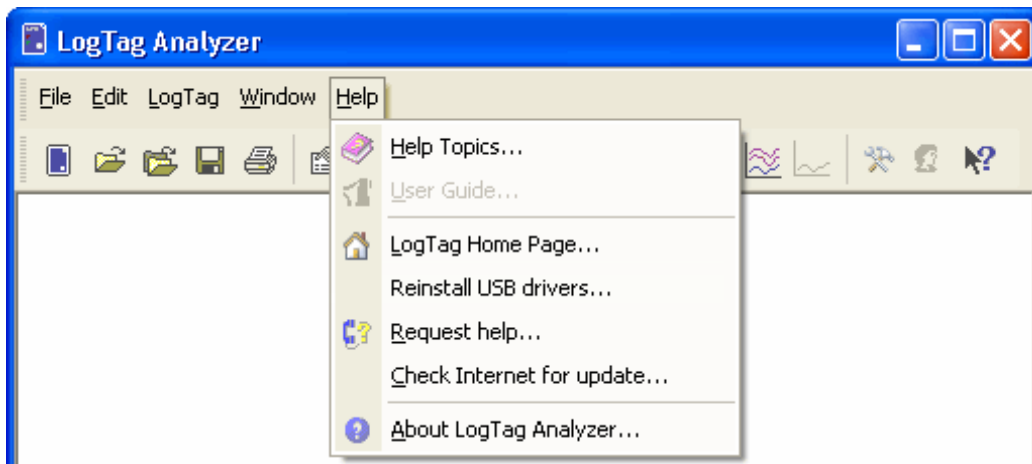
For example, if the window shows the software to be "LogTag Analyzer 2.0" and the version of this guide is 2.0, then the contents of this user guide refer to the version of software being used. If however, this window shows the software to be "LogTag Analyzer 1.0" and the version of this guide is 2.0, then this version of the user guide does not refer to the version of the software being used. The version of this guide is 2.0, which is also shown on the cover page of the guide.

Each time the software is updated one part of the version number of the software is always increased. The "Build" number portion is increased for a given version of the LogTag Analyzer software when the change included in the software will not affect the matching version of the user guide. For example, version 2.0 of the guide refers to both the "LogTag Analyzer, Version 2.0 Build 2" and the "LogTag Analyzer, Version 2.0 Build 5" of the software.

---

## Getting more help

The time may arise when this guide is unable to provide you with the assistance you require. The LogTag Analyzer software includes a way to make the process of getting further assistance from LogTag Recorders as simple as possible, while providing the support team at LogTag Recorders with enough information about your system to be able to provide you with useful assistance. Within the "Help" menu of the software is a "Request help..." command.



This command will gather non personal information from your system to include in the e-mail, which you can review if you want to, so that LogTag Recorders will be informed of the relevant information about your system in order to provide you with quality and useful assistance. Please include in the e-mail as much information and detail about the problem that you are experiencing with the LogTag Analyzer software as possible, even if you may think it to be irrelevant, as the more information that is available the more likely LogTag Recorders will be able to provide you with an appropriate solution quickly.

If you have suggestions for software improvements, you may also use this method to send your ideas through as LogTag Recorders is always in the process of improving the software and adding additional features to it, so that the software becomes increasingly more efficient, effective and useful for users.

## CHAPTER 10


# Appendix

## In This Chapter

Troubleshooting .....	143
Finding your computer specifications .....	144
Resolving USB Driver Problems .....	151
Sensor Responsiveness.....	169

## Troubleshooting

Problem	Solution
My LogTag appears to be "dead". No lights are flashing.	<p>This could represent either of two conditions:</p> <ol style="list-style-type: none"> <li>1 The LogTag is ready to start, but has not been started yet.</li> <li>2 The LogTag is simply in a state where the configuration has the LED flashing turned off. This is an option that may be selected when a LogTag has been shipped to the user for the first time (to preserve battery life) or it may be that the last configuration setting selected no LED display.</li> <li>3 The LogTag is in "Hibernation" mode. Refer to "<a href="#">Prolonging battery life</a> (on page 45)" for further information.</li> <li>4 The battery is dead and the LogTag is expired.</li> </ol> <p>How to test:</p> <ol style="list-style-type: none"> <li>1 Try pressing the START MARK button on the LogTag.</li> <li>2 Start the LogTag Analyzer software and place the LogTag into the Interface Cradle. Download the LogTag. If the LogTag can be identified by the software, then the battery is good, and the LogTag is OK.</li> </ol>
I am unable to get a serial port "free". Every time I run the software, every port shows that is already in use	<p>On rare occasions it may be difficult to configure some computers for releasing the assignment of a serial port from one application to another. Often, this will require the services of a computer technician or expert. One simple solution is to purchase a USB Interface Cradle. USB connections do not have a "free port" limitation.</p>
What happens if there is an electrical current between the contacts...will that damage the LogTag?	<p>The contacts are isolated from the critical internal component such that incidental static discharge will not harm the LogTag. Deliberate application of a full outlet voltage (100 – 240 volts AC or 12-24 volts DC) to the LogTag may cause permanent damage.</p>

I cannot view the user guide that came with the software.	The User Guide is in a 'PDF' file format and as such a special software package called "Acrobat Reader" is required to view it. Acrobat Reader is available for free download from the Adobe web site and can typically be downloaded from <a href="http://get.adobe.com/reader/">http://get.adobe.com/reader/</a> ( <a href="http://get.adobe.com/reader/">http://get.adobe.com/reader/</a> )
I cannot see all the readings in the "data" screen, some appear to be missing.	The range of readings shown in the data screen represent the range of readings shown on the Chart screen. Whenever the Chart is zoomed in to show more detail the range of readings shown in the data screen is updated as well. If the chart is zoomed out (  ) to show all readings that were recorded, then the data screen will also show all the readings that were recorded.
Why are some of the readings shown "non validated".	<p>The LogTag automatically inserts error detection codes every 127 recordings which checks for the detection of corrupted or manipulated data. If the LogTag has been configured to do <a href="#">continuous recording</a> (see "Continuous operation" on page 43) then as each block of 127 logs is started to be replaced with the latest readings the data integrity error check for the "oldest" block will fail, which will therefore technically putting the block of data into doubt. This is not a problem rather that the particular block of data now has the lost a degree of data integrity protection and hence is labelled 'non-validated'.</p> <p>Non-validated readings can also occur if there has been communications issues during data transfer from the LogTag or if the memory does actually have a fault, however these causes are very rare.</p>

If above suggestions are insufficient, please check the website at [www.logtagrecorders.com](http://www.logtagrecorders.com) for more information, specifically the FAQ section.

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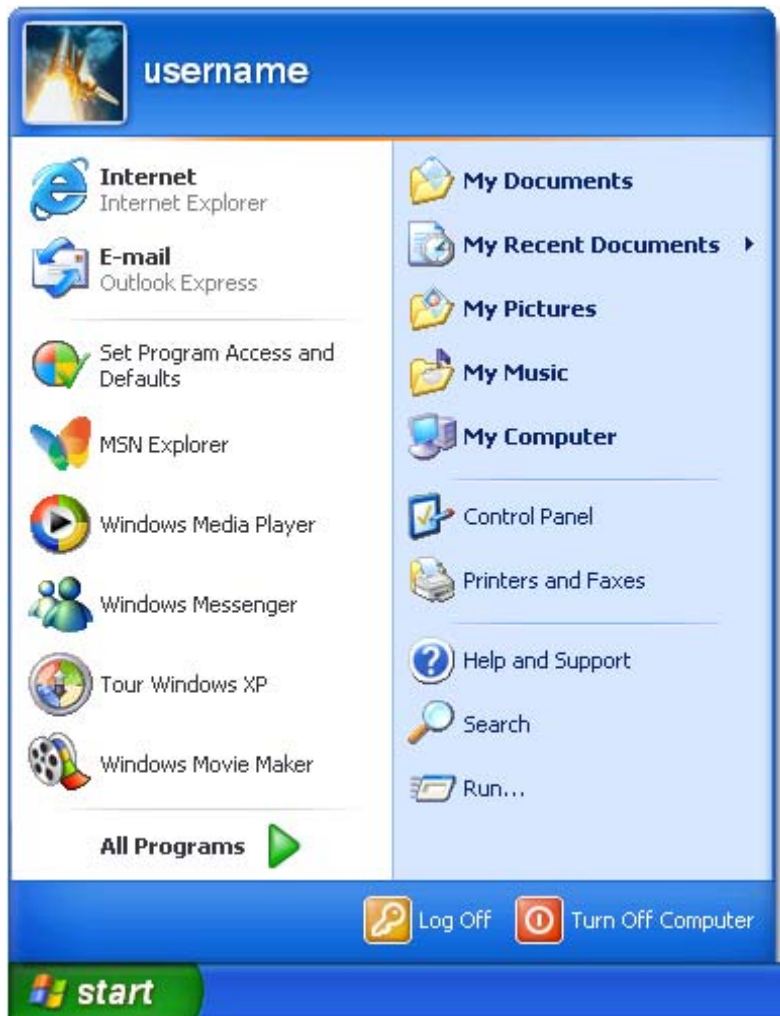
## Finding your computer specifications

If you are unsure of your computer specifications you can find the relevant information by following these steps:

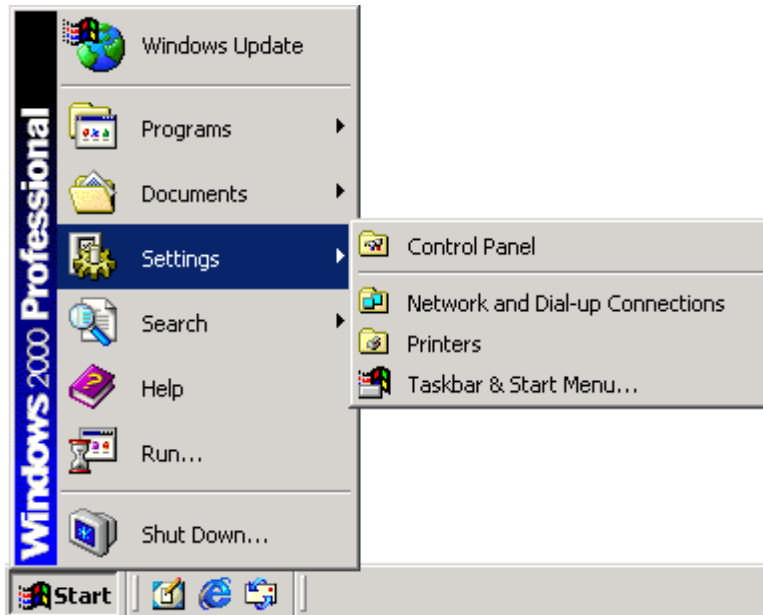
- 1 To determine your computer CPU, RAM and version of Windows Operating system:
  - a) Open the "Control Panel". This can be done by using the mouse to click on the Windows "Start" button, typically located in the bottom left of the screen, to open the Start menu.



- b) Once the "Start" button has been clicked, you will see a menu appear.
- c) If your menu looks similar to the following picture, click on the visible "Control Panel" item.

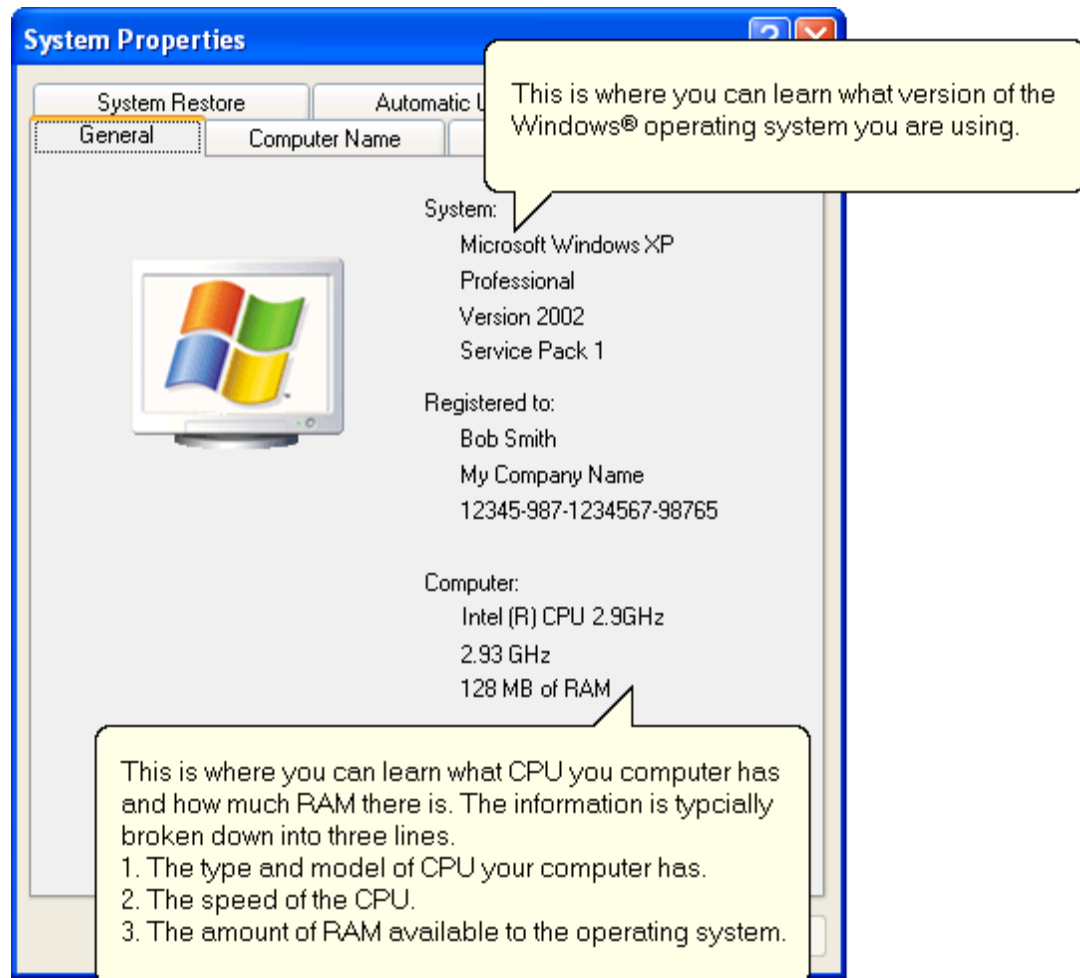


- d) If your menu looks similar to the following picture, the "Control Panel" item is located within the "Settings" menu item.



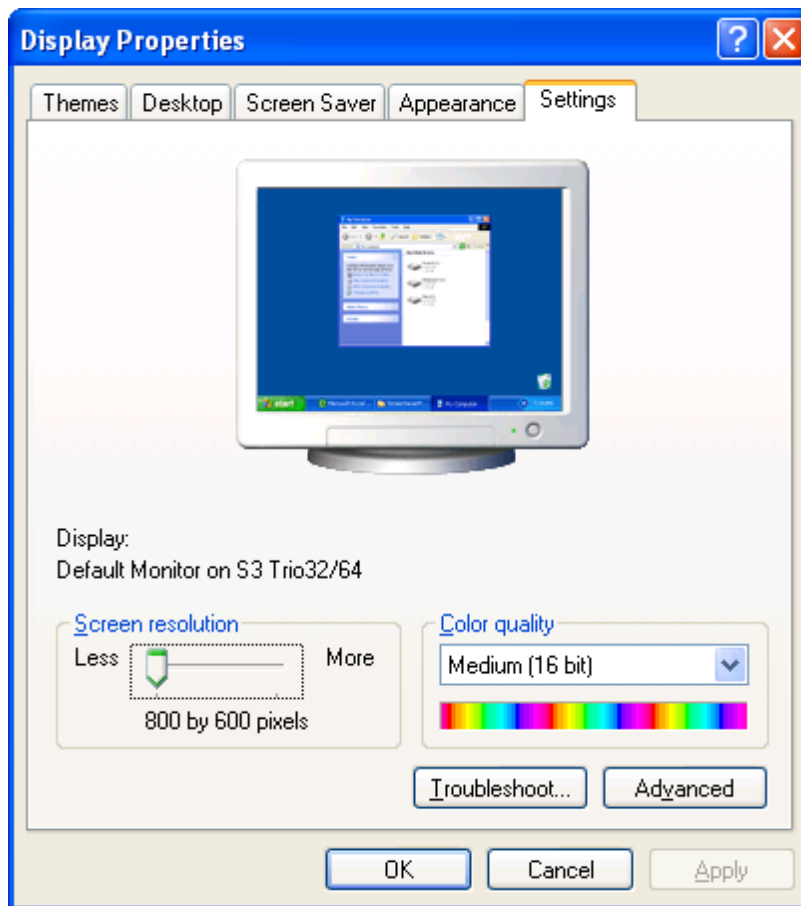
- e) Within the "Control Panel" window there is a "System" icon. For Windows XP users, you may need to "Switch to Classic View" to locate the "System" icon quickly. Start (open) the "System" icon once you have located it.

- f) Clicking on the "General" tab at the top of the "System Properties" window, which is usually the default, will display the relevant information for you about your system.



- 2 To determine your screen resolution and colors:
- a) Open the "Control Panel" as explained in step 1.
  - b) Open the "Display" item.
  - c) Click on the "Settings" tab at the top of the "Display Properties" window will display the relevant information for you about your display.

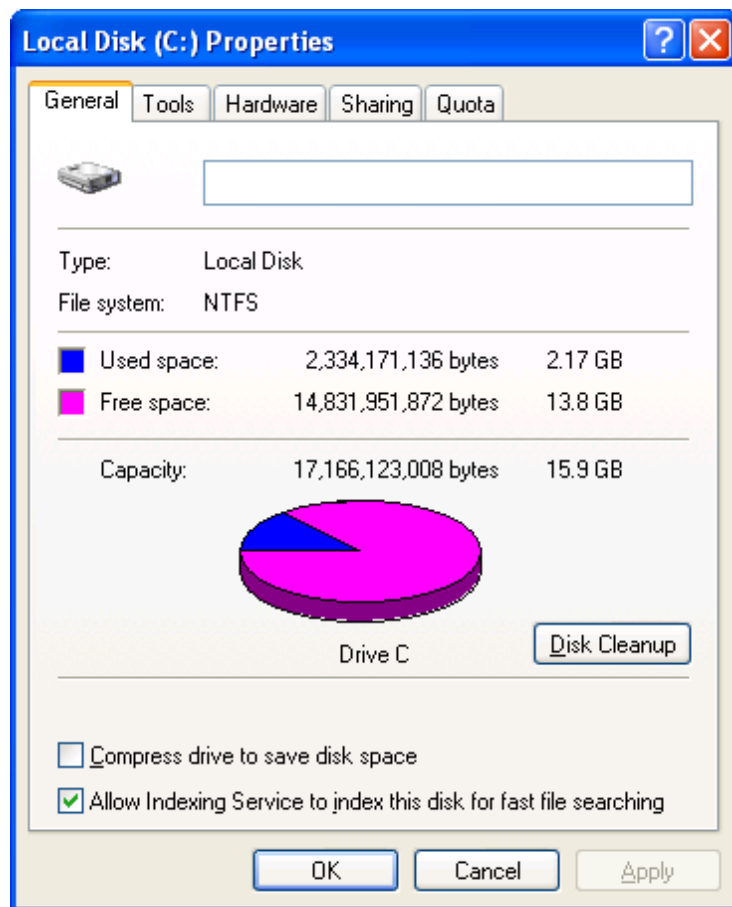
- d) From the "Settings" portion of the "Display Properties" window you will see your current screen settings and you may also be able to change some of your display settings if you want.



- 3 To determine your spare hard disk drive space:
- a) Open "My Computer" which is typically located on your desktop and/or within the Windows "Start" menu.



- d) Clicking on the "General" tab at the top of the drive properties window will display the relevant information for you about your hard drive.



- e) If you have multiple (hard disk) drives installed on your computer you can repeat steps (b) through to (d) for each drive to get the same type of information.

---

## Resolving USB Driver Problems

Every USB device requires the appropriate driver files to be installed prior to them being successfully used on a computer. The installation process of the LogTag Analyzer software will attempt to ensure the appropriate driver files are installed on the computer.

The USB drivers included in the LogTag Analyzer installation program are Microsoft WHQL certified. They can also be downloaded through the Windows Update service. If USB Interface Cradles are connected prior to running the LogTag Analyzer installation program, Windows will attempt to install the drivers through Windows Update. If your computer is not connected to the internet, or you choose not to let Windows search for the driver online, you will need to manually update the drivers on your system.

It is strongly recommended that the software is installed prior to any USB Interface Cradles being connected to the computer.

The following sections will guide you through the steps necessary to determine whether or not a problem exists with the installation of the USB drivers for the USB Interface Cradle are installed correctly on the computer and, if necessary, how you can resolve a problem with the installation of the USB drivers.

### In This Section

Checking the installation of the USB driver.....	151
USB driver installation through software installation .	157
Manual USB driver installation on Windows XP .....	159
Manual USB driver installation on Windows 2000.....	163

### Checking the installation of the USB driver

The following will guide you through the steps necessary to determine whether or not the drivers for the USB Interface Cradle are installed correctly on the computer.

- 1 Providing the LogTag Analyzer software has been already installed, connect the USB Interface Cradle to the computer by plugging the Interface into an available USB socket. USB sockets are typically located at the rear of the computer.

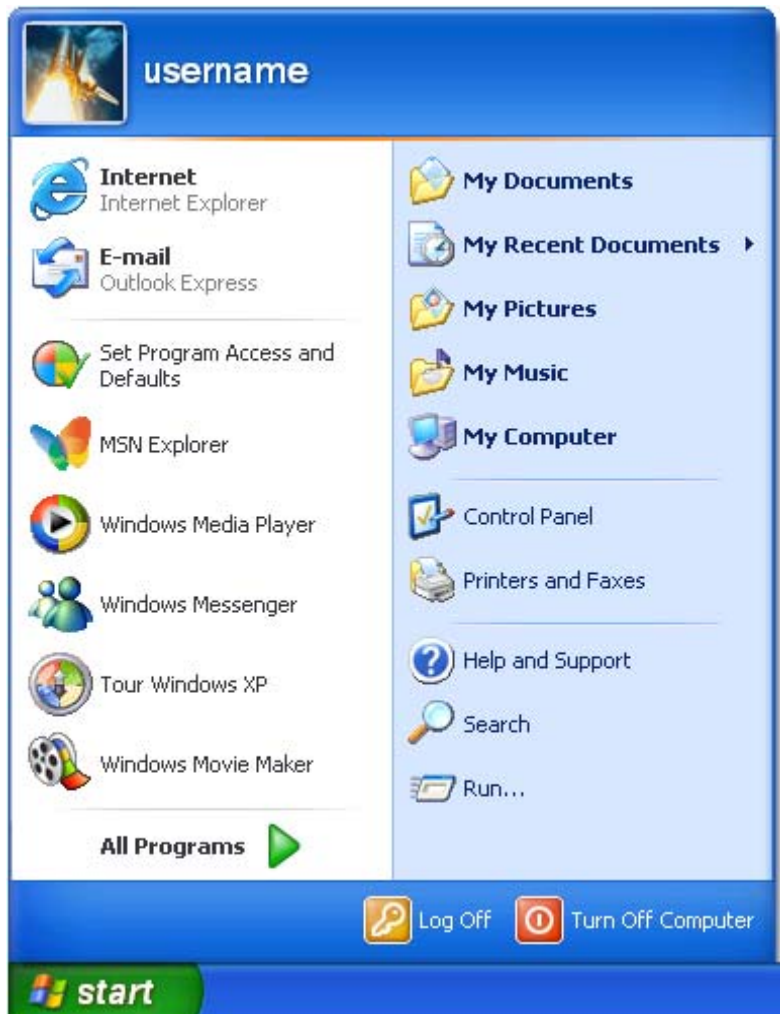


USB ports on the computer



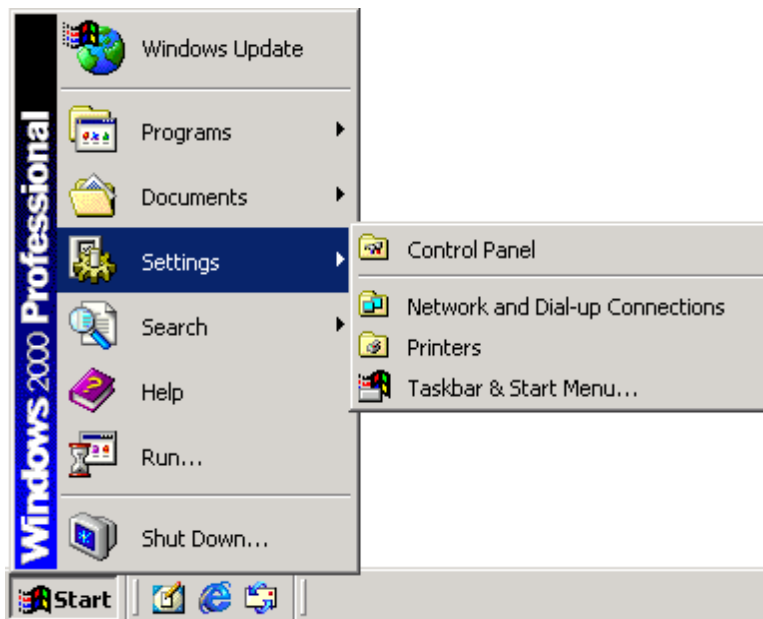
USB Interface connector

- 2 Open the "Control Panel". This can be done by using the mouse to click on the Windows "Start" button, typically located in the bottom left of the screen, to open the Start menu. Once the "Start" button has been clicked, you will see a menu appear.
- 3 If your menu looks similar to the following picture, click on the visible "Control Panel" item.



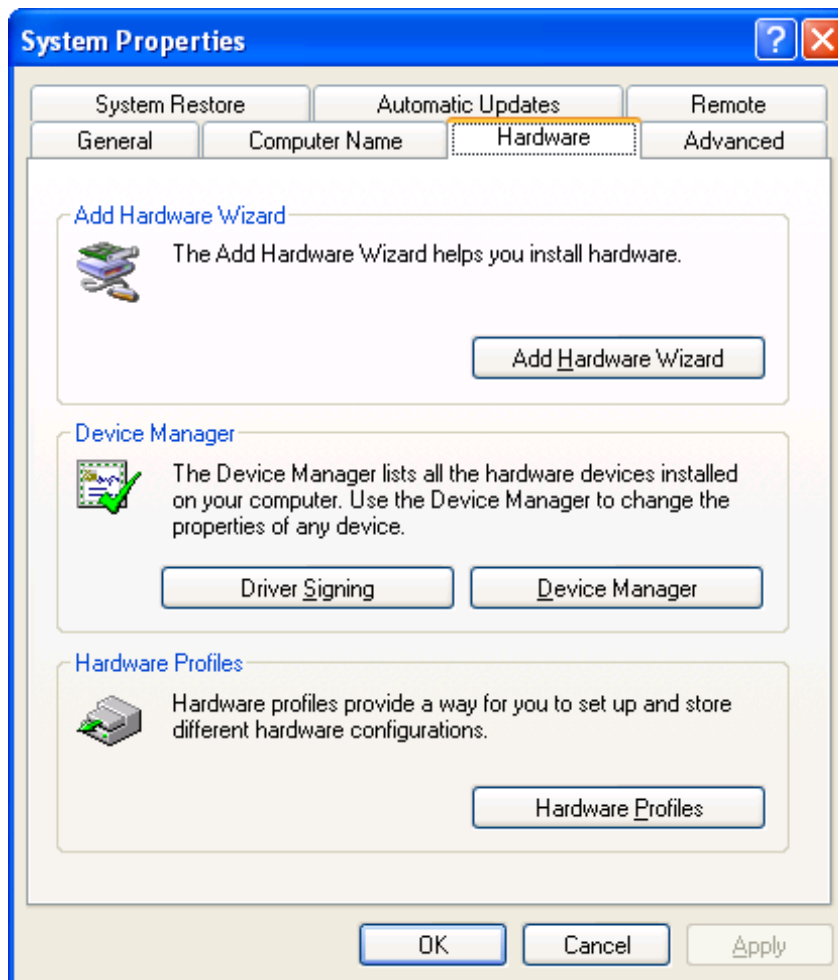


- 4 If your menu looks similar to the following picture, the "Control Panel" item is located within the "Settings" menu item.

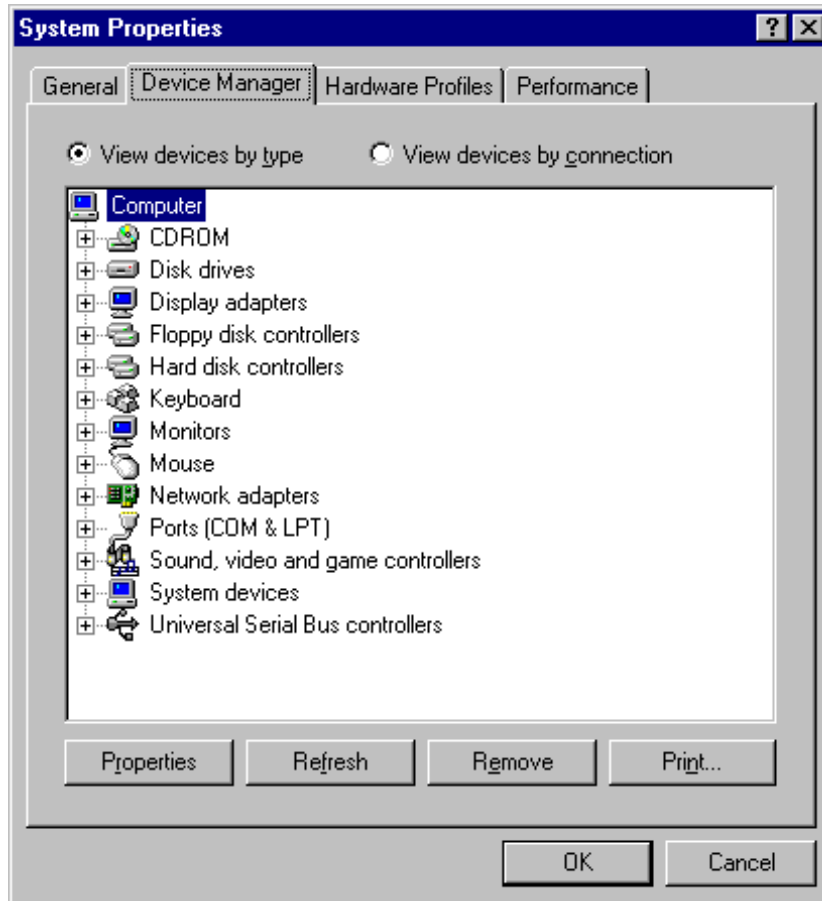


- 5 Within the "Control Panel" window there is a "System" icon. For Windows XP users, you may need to "Switch to Classic View" to locate the "System" icon quickly. Start (open) the "System" icon once you have located it.

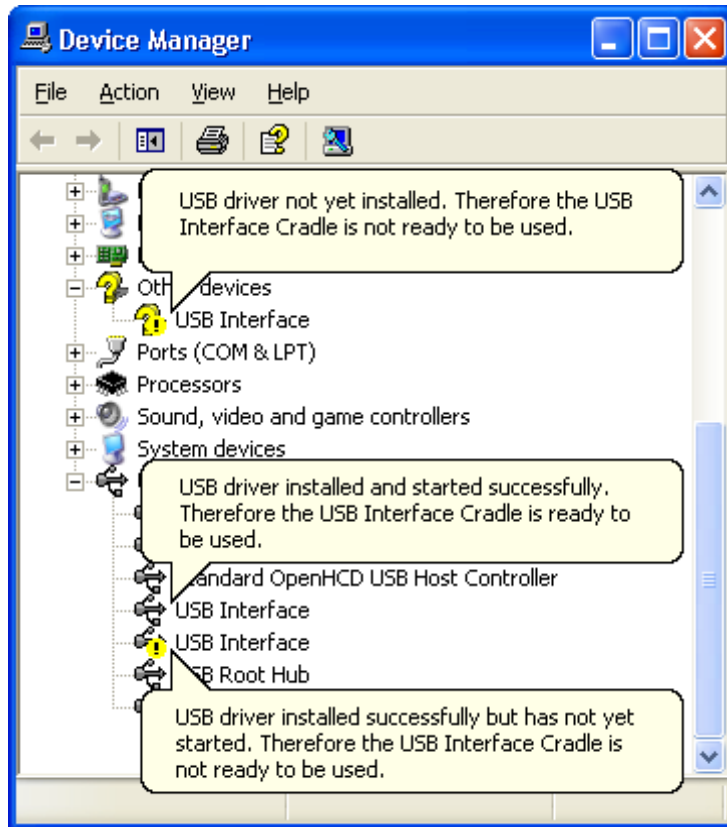
- 6 If your system properties looks similar to the following picture, click the "Hardware" tab followed by the "Device Manager" button to open a view of the devices that have and have not been successfully installed on the computer.



- 7 If your system properties look similar to the following picture, click the "Device Manager" tab to view the devices that have and have not been successfully installed on the computer.



- 8 Once the device manager is open you should see one of the three following images in the list, as indicated in the following picture. You may need to click on the "+" beside the "Universal Serial Bus controllers" entry to view all the USB devices that have been installed on the computer.



If the USB device driver installed successfully but has not yet started, the following will guide you through steps necessary to start the USB drivers so that you can start using the USB Interface Cradle(s).

If the computer is using Windows XP or Windows 2000:

- 1 Open the "Device Manager" as described previously.

- 2 For each "USB Interface" entry displayed, using the mouse (pointing device), click the right button on the text of the "USB Interface" entry to display the popup context menu, which will be similar to the following picture. Once this pop context menu is visible, select the "Uninstall" option, using the left button on the mouse.



- 3 Unplug all USB Interface Cradles that are plugged into the computer and/or are plugged into any USB hub that may be connected to the computer.
- 4 Wait for at least 5 seconds.
- 5 Plug the USB Interface Cradle(s) into the appropriate USB socket on the computer and/or USB hub that is connected to the computer. This should install and start the USB driver for the USB Interface Cradle(s). If the drivers do not successfully start, indicated by the "USB Interface" entry appearing in the device manager with either the or the picture, you may need to reinstall the USB driver files, which is described subsequently.

If the USB device driver files did not install correctly, you may either reinstall the software or manually install the USB driver files. This set of USB drivers was first released with the LogTag Analyzer software version 1.7. If you have a version of the software prior to this, get a copy of the latest version of the LogTag Analyzer software and install the latest version of the software ensuring the all USB Interface Cradles are not connected to the computer during the installation process.

## USB driver installation through software installation

You can install the USB drivers by re-installing the LogTag Analyzer software :

- 1 Unplug all USB Interface Cradle(s) connected to the computer and/or connected to a USB hub connected to the computer.
- 2 Start the Windows "Control Panel"

- 3** Within the "Control Panel" window there is an icon which allows you to un-install or change already installed programs:

- In Windows 2000 this is called "Add/Remove Programs" and looks like this:



Add/Remove  
Programs

- In Windows XP it is called "Add or Remove Programs" and looks like this:



Add or  
Remove  
Programs

- In Windows VISTA it is called "Programs and Features" and looks like this:



Programs  
and Features

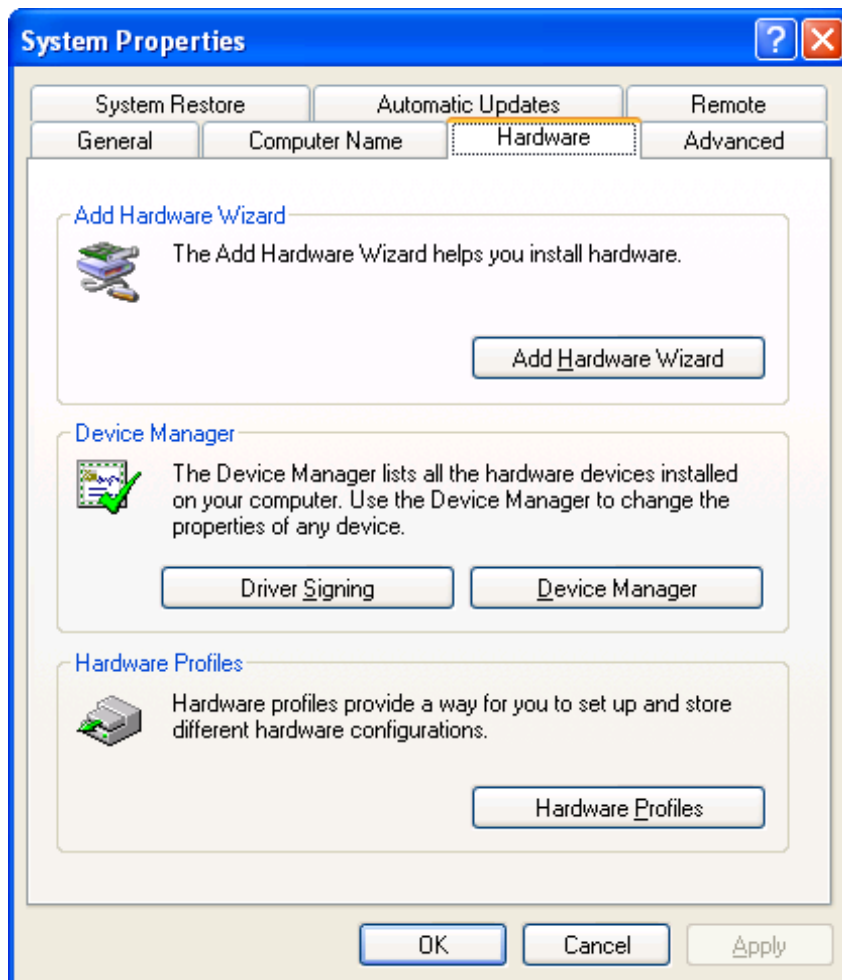
Windows XP and Windows Vista users may need to "Switch to Classic View" to locate this icon quickly.

Start (open) the "Add or Remove Programs" icon once you have located it.

- 4** Locate the "LogTag Analyzer" entry and click the "Change" button.
- 5** Once the "LogTag Analyzer Setup Maintenance" window is open, select the "Repair" option and then click the "Next >" button.
- 6** Click the "Finish" button when it is displayed to complete the reinstallation of the software and USB driver files.

## Manual USB driver installation on Windows XP

To manually update the USB driver files, for Windows XP computers, open the "Device Manager". The "Device Manager" can be started by opening the "System" icon, located in the Windows "Control Panel", selecting the "Hardware" tab in the "System Properties" window and then click the "Device Manager" button.

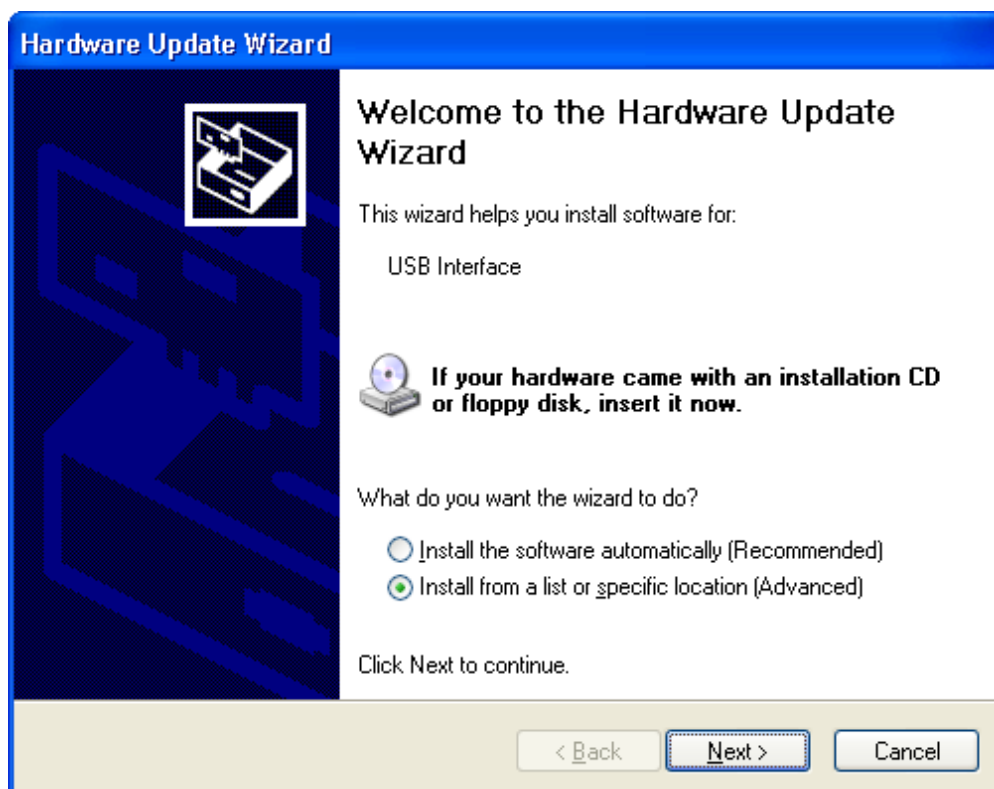


- 1 Using the mouse (pointing device), click the right button to display the popup context menu, which will be similar to the following picture.



- 2 Select the "Update Driver..." option, using the left button on the mouse, which will cause the device driver wizard to start, similar to the following picture.

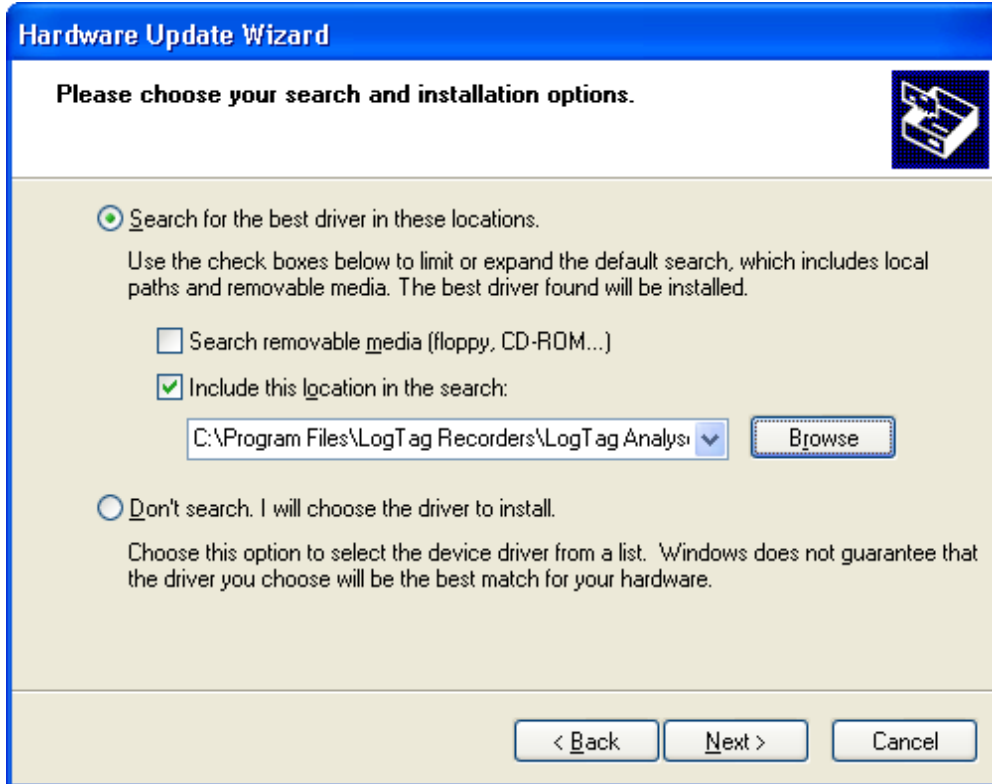
You can either let Windows search and download the USB driver online from Windows Update, or select the "Install from a list or specific location (Advanced)". Click the "Next >" button to continue.



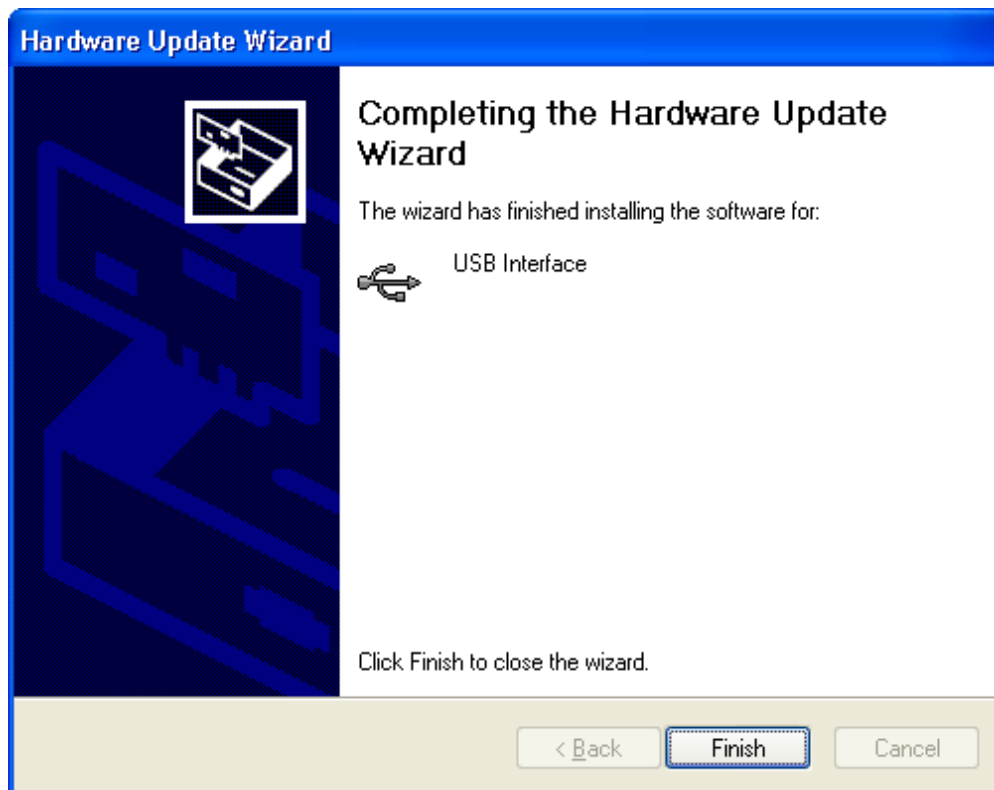
- 3 When prompted for the location of the driver files, enter the location of the installation of the software followed by the path to the USB driver files. The default location for these driver files is "C:\Program Files\LogTag Recorders\LogTag



Analyzer\Drivers\i386" ("C:\Program Files\LogTag Recorders\LogTag Analyzer\Drivers\amd64" for 64-bit Windows systems). You may use the "Browse..." button in the window that appears, similar to the following picture to help you locate the appropriate folder.

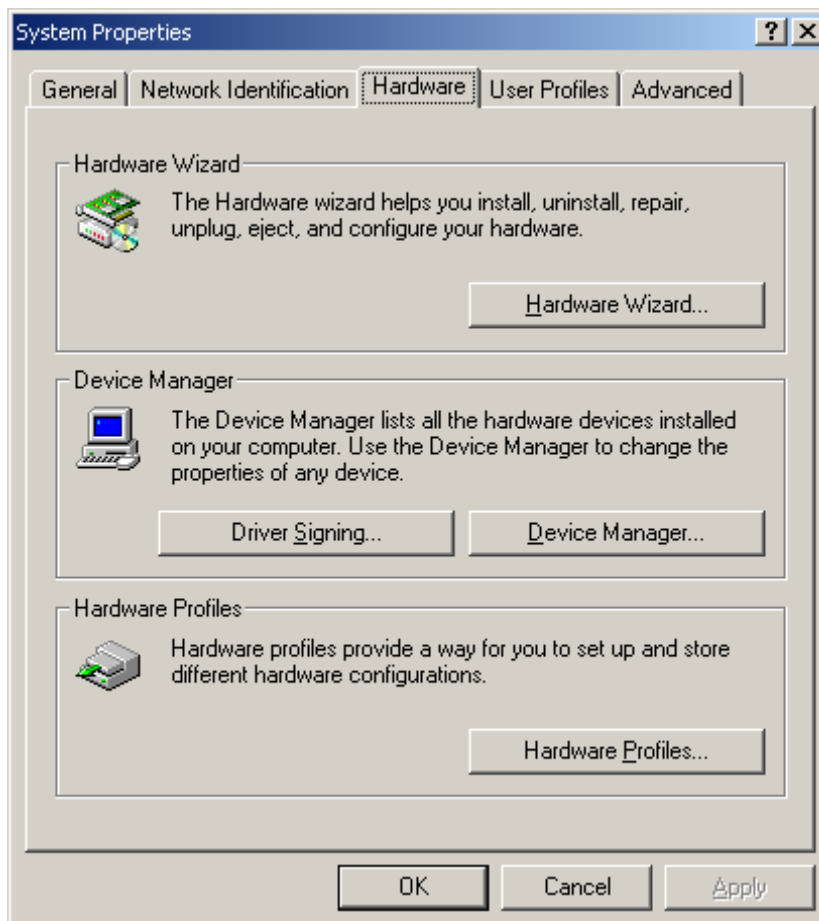


- 4 Once the driver files have been installed successfully you will see a window similar to the following picture. You may now connect and start using your USB Interface Cradle(s).

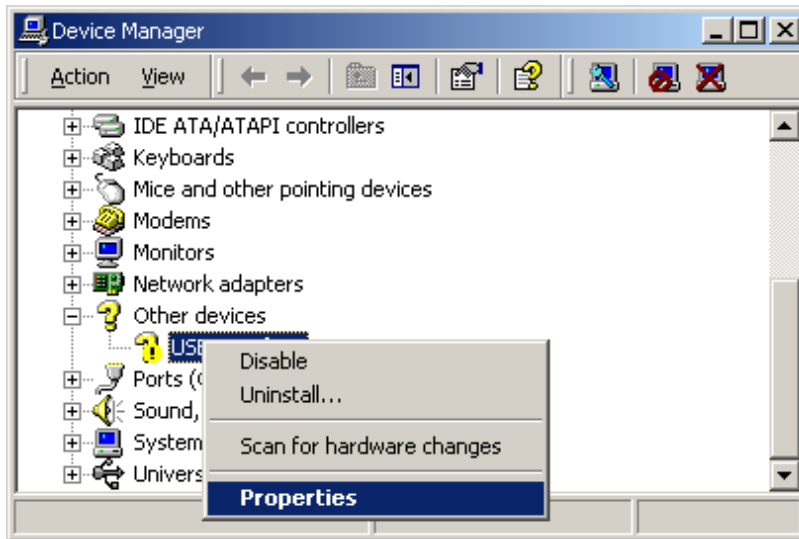


## Manual USB driver installation on Windows 2000

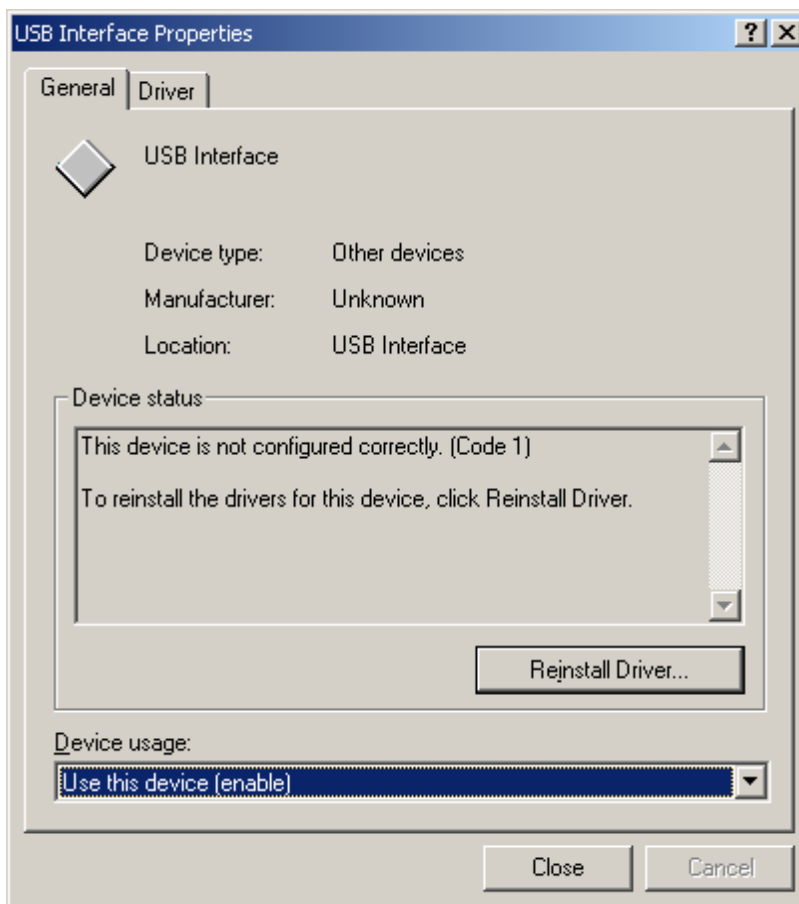
To manually reinstall the USB driver files, for Windows 2000 computers, open the "Device Manager". The "Device Manager" can be started by opening the "System" icon, located in the Windows "Control Panel", selecting the "Hardware" tab in the "System Properties" window and then click the "Device Manager" button.



- 1 Using the mouse (pointing device), click the right button to display the popup context menu, which will be similar to the following picture.



- 2 Select the "Properties..." option, using the left button on the mouse.
- 3 From the "USB Interface Properties" window that will appear, similar to the following picture, click the "Reinstall Driver..." button.



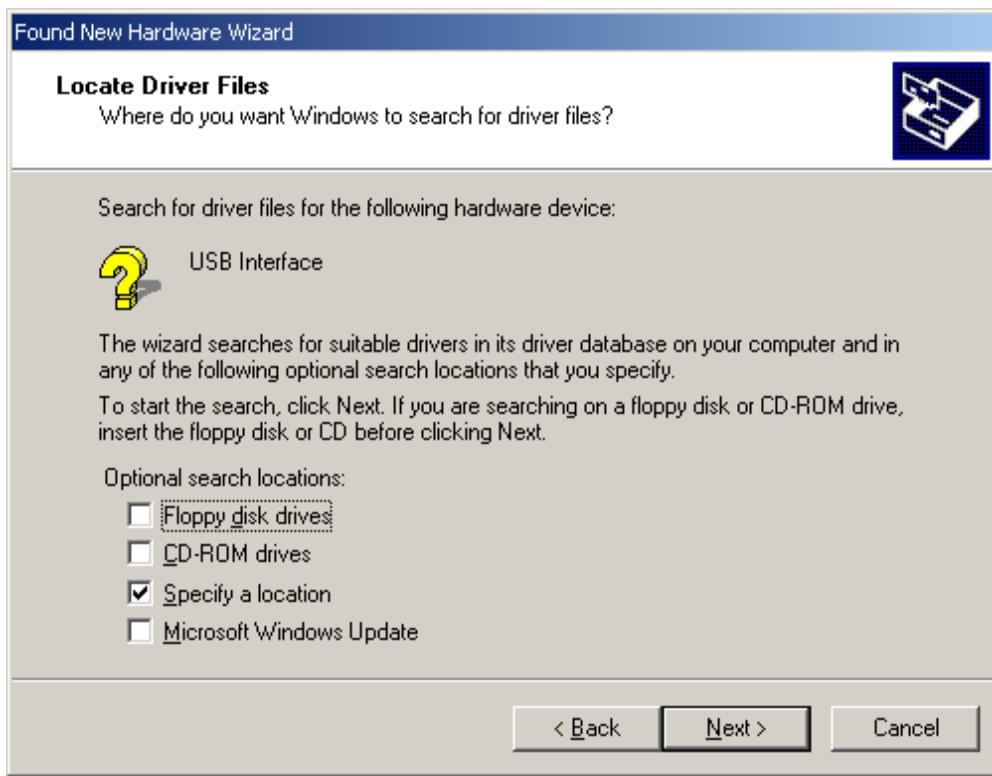
- 4 The will device driver wizard will appear similar to the following picture, click the "Next >" button to continue.



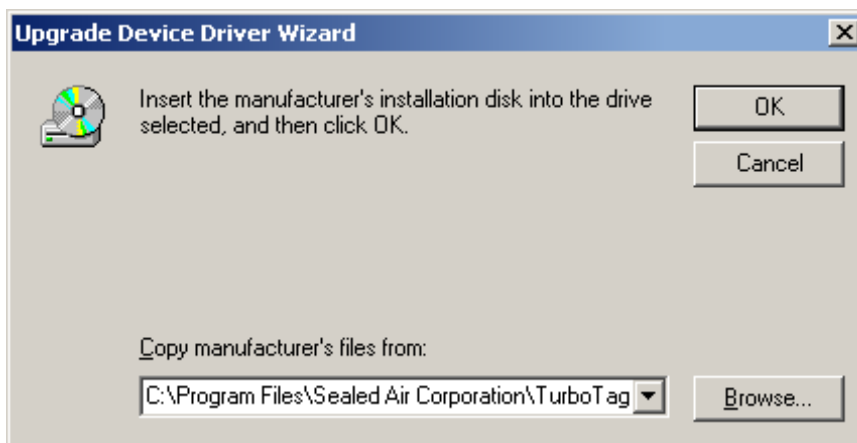
- 5 Ensure the "Search for a suitable driver for my device (recommended)" option is selected and click the "Next >" button to continue.



- 6 Ensure the "Specify a location" option is selected and click the "Next >" button to continue. It is best that the "Specify a location" option is the only one selected for the installation of the USB Interface Cradle driver files.



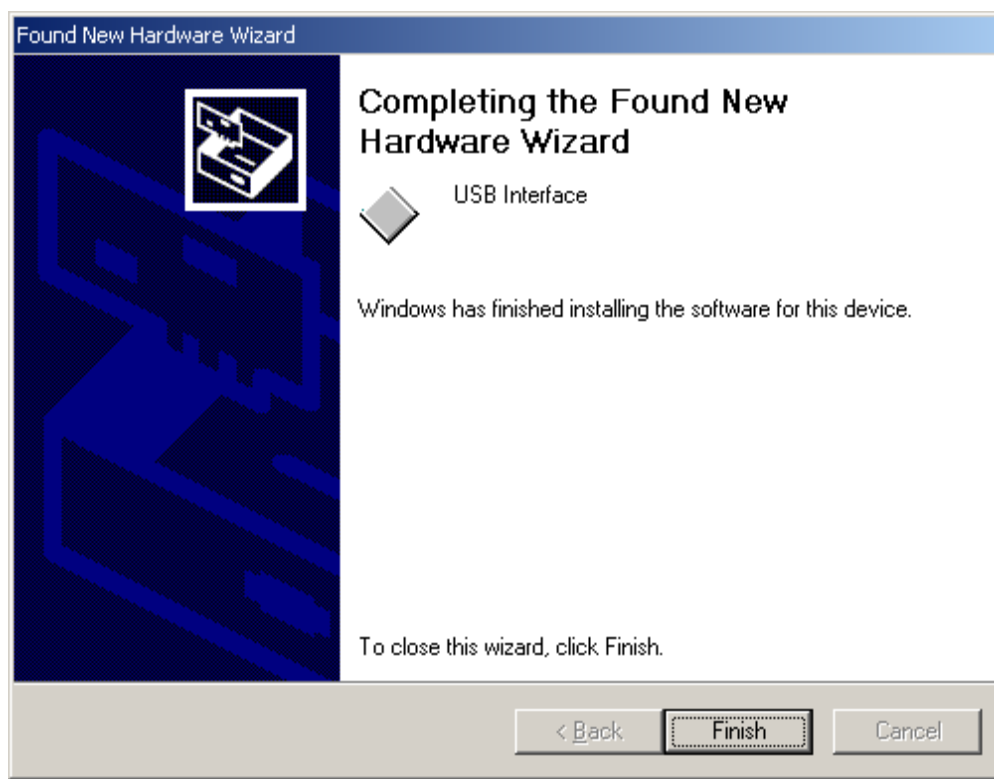
- 7 When prompted for the location of the driver files, enter the location of the installation of the software followed by the path to the USB driver files. The default location for these driver files is "C:\Program Files\LogTag Recorders\LogTag Analyzer\Drivers\i386". You may use the "Browse..." button in the window that appears, similar to the following picture to help you locate the appropriate folder.



- 8 If you have chosen the correct folder that contains the driver files for the USB Interface Cradle, you will see a window similar to the following picture. Click the "Next >" button to install the driver files.



- 9 Once the driver files have been installed successfully you will see a window similar to the following picture. You may now connect and start using your USB Interface Cradle(s).





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## Sensor Responsiveness

Temperature sensors typically respond to changes in the environment temperature in a logarithmic way and as such you will find that the responsiveness of temperature sensors (how quickly a sensor responds to an environmental temperature change) is expressed in terms of T90. T90 represents the time it takes for a logger to respond to 90% of the actual change of the environmental temperature.

For example, if the actual environment temperature suddenly changed from 15° to 45° and the T90 of the sensor was 30 minutes, then 30 minutes after this sudden change the sensor would be reading  $(15 + (45 - 15) * 0.90)$  42°. In reality, it is rare for the temperature of an environment to suddenly change to a very different temperature and then suddenly change again, usually it is a gradual incremental process.

For example, if the actual environment temperature changed from 15° to 45° over a period of 5 hours in a linear fashion, that is after 2 hours the temperature was 27° and after 4 hours the temperature was 39°, and the T90 of the sensor was 30 minutes, then when after 5 hours of this temperature change, that is the actual environment temperature was 45°, the sensor would be reading 44.7°.

LogTag products are designed to produce rapid response to environmental changes. For example, the TRIX-8 model achieves a rapid response to temperature changes because the actual sensor element is external to the logger body itself. The T90 of the LogTag TRIX-8 is typically less than 5 minutes in moving air, which is very responsive as some internal sensor temperature recorders can take up to an hour for the T90 of the temperature change to be recorded.



# Index

## A

Advanced Alert Settings • 37, 40  
 Advanced FTP settings • 102, 103  
 Advanced SMTP settings • 98, 99  
 Alert Processing • 25, 34, 38  
 Aligning Charts • 67, 70  
 Appendix • 142  
 Automatic e-mailing and uploading to FTP sites • 78, 93, 120, 126, 133  
 Automatically calculated statistics • 71  
 Automation • 49, 92, 108  
 Average Reading • 71

## B

Basic FTP settings • 94, 100, 110  
 Basic SMTP and e-mail settings • 94, 95, 110

## C

Calling up previous results • 79, 120  
 Changing Chart Colours • 65  
 Chart annotations • 60  
 Chart Statistics • 65, 76, 89  
 Chart subtitle • 62  
 Charts • 35, 38, 56, 59, 64, 65, 67, 69, 90  
 Checking the installation of the USB driver • 151  
 Combining charts onto a single chart • 49, 64, 91, 120  
 Communication Ports • 19, 113  
 Configuration Reports • 116  
 Configure LogTag(s) for next use • 19  
 Connecting the Interface • 14  
 Continuous operation • 31, 43, 144  
 Copyright • ii  
 Customizing the software • 64, 65, 69, 78, 86, 120, 121, 123, 127, 135, 136, 139

## D

Dates and Times • 108, 111  
 Degree Minutes • 75  
 Digital signatures • 80, 121  
 Display • 105  
 Display Logger Alarms • 40

Display readings after successful download • 92  
 Display X items in my most recently used list • 105  
 Displaying statistics • 76  
 Distributing software to workstations • 132

## E

Edit Menu • 57, 59, 122  
 Enable automatic download of readings from LogTags • 92  
 Exports and Reports • 49, 52, 78, 95, 109

## F

File and Folder Settings • 92, 105, 110, 120  
 File Menu • 49, 50, 52, 61, 63, 79, 84, 105, 119, 127  
 File Name • 49, 106  
 Finding your computer specifications • 8, 144  
 Finding your software version • 6, 126, 140  
 Folder • 108  
 FTP • 93, 103

## G

General Settings • 87, 121  
 Get a LogTag ready for use • 16, 123  
 Getting a copy of the software • 8  
 Getting a LogTag ready for use • 27, 123  
 Getting more help • 125, 141  
 Getting more information • 137  
 Getting results from LogTag • 48, 123  
 Getting the best from your LogTag • 44  
 Getting updated software • 6, 80, 126, 138

## H

Help Menu • 125, 140  
 How secure is my data • 82, 91  
 How users change their password • 121, 136  
 How users log on • 114, 121, 135

**I**

Inspecting the information at close range • 55

Installing the software • 7

Introduction • 6

**L**

Language • 87

Locate LogTag(s) download and save relevant data • 18

LogTag light patterns • 24

LogTag Menu • 123

**M**

Manual scaling of the chart • 58

Manual USB driver installation on Windows 2000 • 163

Manual USB driver installation on Windows XP • 159

Mean Kinetic Temperature • 73

Menu commands • 118

Menus and Toolbars • 16, 77, 79, 81, 117, 129, 130

Minimum, Maximum and Average Charts • 68

**O**

Only show the latest set of readings after download • 93

**P**

Page Setup • 119

PDF files • 49, 52, 110

Prepare LogTag(s) for next use • 20

Preparing LogTag for next use • 30

Preparing LogTag(s) for use • 20, 22, 26, 42, 45, 123

Pre-start data collection • 31, 42, 54

Print preview toolbar • 120, 127

Printing the results • 76, 120, 128

Prolonging battery life • 24, 31, 45, 123, 143

**Q**

Quick Start Guide • 13, 123

**R**

Resolving USB Driver Problems • 10, 15, 151

Restricted Access Requirements • 28, 32

Restricting what users can do • 134

Results from LogTag • 25, 47, 123

Retrieve information from LogTag • 25

**S**

Saving a Multi Chart file • 49

Saving LogTag Data • 49

Selected LogTag Data files (\*.sltd) • 49, 50

Sending a file by e-mail direct from Analyzer • 77, 110, 121

Sensor Responsiveness • 169

Shifting chart start times • 65

Show temperatures in • 87

Simple Distribution of FTP/SMTP settings • 133

SMTP • 99

Software Updates • 115, 139

Special Chart Tabs • 65, 68, 127

Standard Deviation • 72

Standard Window commands • 129

Starting and using the LogTag • 22, 122

Starting the software • 11

Summary Statistics • 76, 88

System requirements • 8

**T**

The installation process • 9

Toolbar commands • 57, 59, 126

Troubleshooting • 143

**U**

Understanding the results • 53

Uniqueness • 49, 108

Upgrading from earlier versions • 10

USB driver installation through software installation • 157

Use Font • 87

User Server • 80, 114, 121, 135, 136

Using the LogTag with the Interface • 15

**V**

Verify Access Password • 32, 42

Viewing file properties • 84, 121

**W**

Welcome • 17

Window Menu • 124

Working with batches of LogTags • 43

Working with Networks • 131